SUNRISE
SELECT
Garden Beach Resort
HURGHADA

All Inclusive (Bracelet)	With your bracelet you can enjoy the following services free of charge till your departure time on your departure day, - All meals in the Main Restaurant & all snacks at Gamila Restaurant from 12:00 pm till 17:00. - Dinner in the à -la-carte restaurant, upon availability and with prior reservation. - All drinks hot & cold, local alcoholic & non-alcoholic are included from 10:00 till 00:00. Please do not pay cash in the hotel outlet's but upon check out at the Reception desk. Kindly be Advised to give back the bracelet and key card upon check out at the Reception. **Lost Bracelet will be charged with 50 LE**
Swimming pools & beach	Please note that it is not allowed to reserve any sunbed on the swimming pools or on the beach. Please note that it is not allowed to wear any clothes that are not intended for swimming, and this includes cotton clothes. Please note that it is not allowed to wear swimwear in the reception or restaurant area and not to wear shorts and flip-flops during dinner. The Moroccan swimming pool has a part for adults only and the other part for families. **Please note that smoking is not permitted in the children's pool or in the children's play areas.**
Swimming pool and beach towels	It will be in the room, please return the used towel to the room at the end of the day to replace it with another clean one. Note that the cost of the towel is 200 pounds, to be paid upon loss
Giardino International Restaurant	Situated at the ground floor in the Main Building, in Buffet Style. Breakfast time from 07:00 till 10:30 (No alcoholic drinks are served) Lunch time from 13:00 till 15:00 Dinner Time from 19:00 till 22:00 It's **not allowed** to take any food or drink out of the restaurant. In case you would like to do so it will be charged on your room bill, as Room Service.
Basilico Restaurant	Serving à la carte **Italian food** (upon availability, with prior reservation, one day in advance) Dinner Time 19:00 / 20:00 / 21:00
Gamila Restaurant	Serving à la carte **Egyptian Food** (upon availability, with prior reservation, one day in advance) Dinner Time 19:00 / 20:30
Nasaya Restaurant & Lounge	Serving à la carte **(extra charge)** with reservation one day in advance. Dinner Time from 19:00 till 00:00
Mongolian grill	Serving à la carte **Mongolian grill** (upon availability, with prior reservation, one day in advance) Dinner time: 19:00 / 20:00 / 21:00
A-la-carte Restaurant Reservation System	Please reserve your table for dinner at the touchscreen at the lobby area or through the website: **rsr.sunrise-resorts.com** from your mobile**, start of 00:00 for the following day**. Alternative Location for dinner at Mexican and Asian à-la-carte Restaurants at SUNRISE Mamlouk Palace resort
QR code	To access our digital menu, please scan the QR code via the camera on your mobile, or download a QR Code reader app from the app store.
Roots Diet & Light	Menu is available in all a la carte restaurants. Please order your menu one day in advance with the Guest Experience Center or Reception.
Dress Code	Please note that swim wear is not to be worn in the Lobby & Reception areas or in the Restaurants during breakfast, lunch or dinner. **Please do not wear shorts, sleeveless shirts or slippers in the restaurants during the lunch & dinner periods.**
Sun Ray Lobby Bar	Open for 24 Hours serving all-inclusive drinks: hot & cold, local alcoholic & non-alcoholic. **Drinks between 00:00 – 10:00 are chargeable**, except water & hot drinks (coffee, tea, hot chocolate).
Moroccan swimming pool	Open 08:00 am till sunset and divided into two parts, for the families, and the other part for adults only
Pool Bars & Beach Bar	Nasaya Beach Bar from 10:00 till 17:00 Oasis Pool Bar from 10:00 till 17:00 Aqua bar from 10:00 till 17:00
Amuse Billiard Bar (16+)	From 18:00 till 00:00, serving all-inclusive drinks. Billiard free of charge. Ext #807.
Evening Entertainment	Seven nights per week different shows at **21:30** and daily kids disco at **20:30** at the lobby terrace
Horas Spa (16 +) and Fitness Center (16 +)	Located next to the Aqua Park. **GYM:** Open from 08:00 to 19:00 free of charge / Children under 16 years old are not allowed to use the Gym. Ext.#795 **It is not permitted to use the gym without sport shoes.**
Tennis Court & Football Court	We have two artificial green grass tennis courts and one football field with natural grass. Both are Located in front of the SPA and behind the amphitheater. After sunset, the floodlight is extra cost, 200 Egyptian Pounds per hour.
Aqua Park	**The minimum height for use the slides is 120 cm!** Kid's play zone with slides adapted to small Children. Aqua park operating time 10:00 till 13:00 and 15:00 till 18:00
Kids Club	Kids Planet open 6 days as per schedule for children from 3-12 years.

Tenants	The Hotel accepts no liability and will not pay any compensation for accidents and complaints caused by Third Parties, such as hotel tenants (shops, water sport centers, sport activities etc.)
Child Safety	Children are the responsibility of their parents/caretakers and must be accompanied by and be under Parental guidance at all times.
Payment/Money exchange	The possibility to choose either to pay cash or to pay by Credit Cards. The hotel accepts: American Express/Visa / Master / Diners Card. Ext. #3 Cash Machine available in the Lobby for Money Exchange.
Guest Experience Center	Any maintenance order, room service order or special requests in your room please dial Ext #1
Telephone calls	To access an international direct line from your room, please dial no. 9 + 00 + Country Code + City Code and then subscriber number. Kindly note that call ringing more than 30 seconds will be charged with the minimum cost of 1 minute (even if the call is not answered), one-minute costs approximately 16.00 Egyptian Pounds.
Internet Service	Free WIFI covering all rooms & public areas. To log in: 1- Connect to "Garden&Mamlouk- WIFI". 2-Open your internet browser. 3- Log in screen will appear, fill it in (Username, password).
Towels at the pool & at the beach	It will be in the room, please return the used towel to the room at the end of the day to replace it with another clean one by the Housekeeping. Note that the cost of the pad is 200 pounds, to be paid when it is lost.
Red Flag	To enjoy your day without interruptions. The red flags are available at the towel center.
Safe Box	Digital safe available in your room free of charge. Kindly keep your safe door open before you check Out**. The Hotel Management accept no liability for valuable items left inside and outside the safe box.**
Doctor	Clinic is open from 10:30 to 12:30 & from 18:30 to 20:30 In emergency cases please dial Ext. # 3 (24 hrs.). Chargeable, to be paid at the reception.
Limousine	For the Limo service & price list please contact the reception team.
Mini Bar	Please be advised that a mini-bar is available in the room (filled with soft drinks upon your arrival). The Mini bar will be refilled daily with water and each 7th day with soft drinks. If you wish to order any items, please contact the room service # 3. Extra service charge applies.
Check out Time	Please let us know when we can pick up your luggage one day before your check out. Please be Informed that **check out time is 12:00 noon**; please deliver back the **Room Key Card** and settle your account if you have any extras to pay. If you would like to stay in the room longer, it will be charged extra according to the hotel availability. For more info Ext. #3
Room Cleaning Time	Times for room cleaning daily from 09:00 till 17:00. If you prefer a special time for cleaning, please call #1. Kindly note that if your safe box is open, we will not be able to clean the room.
Laundry	Against extra charge, for more info dial Ext. #1. (Payment at the Reception upon check–out).
Breakfast and lunch box	Please contact your tour guide to order breakfast or lunch packages for your excursions at the reception. It should be requested one day in advance at 8 p.m. Extension No. 3
Jetty Entry	Please take caution during your stay on the jetty. If you exceeded the designated areas, you will do it on your risk. The Hotel Management will not resume any responsibility for claims.
Hotel Regulations Roof Top	Please refrain from entering the roof top of the buildings. Any damage or accident will be on your own risk. The Hotel Management will not resume any responsibility for claims.
Sunshine Project International	"Sunshine Orphan House" Donation box located in the Lobby. For more info please contact Guest Experience Center or Reception
Let us know	We care about your feedback. Please send your comments directly to the management to the following link: **Letusknow.sunrise-resorts.com/GB**
Social Media Find us on:	Tag us @sunrisegardenbeachresort
Gold Travelife Sustainability in tourism	The Travelife Sustainability System is an initiative managed by the travel industry. It helps tourism related businesses to measure, improve and report on their contribution to the environmental protection, social development and economic stability of the destinations and communities in which they are based. Following an independent audit of our business against the Travelife sustainability criteria we are proud to have achieved a Gold Travelife award.

We recommend that food &drinks are not brought into the hotel from outside for Health & Safety reasons

Please be informed that in case you will have visitors from outside, extra charge will be added to your bill.

Enjoy your stay ☺