

Important Information:

- All drinks will be served per glass
- All drinks served opened as required by our liquor license.
- Please ask for the All Inclusive Beverage Menu in all Restaurants and Bars.
- No beverages may be order in bulk, meaning one beverage per person per time of order.
- Your All Inclusive Package benefits and privileges start at 12h00 on the day of arrival and ends 12h00 on the day of your departure.
- Any charges prior to, or after these times will need to settled in cash, except if alternative arrangements were made with Management.
- All beverage services prior to, or after the specified times (See Beverage Service Locations and Operating Times) will be charged at the published rates, without any discounts.
- The hotel may change services venues, meal styles and menus without prior notice.
- The hotel may change or replace any item or service mentioned without prior notice.
- You will be required to sign on checks for all services rendered in all outlets; this is only for internal control purpose. Items and services included in your package will not appear on your room bill.
- We assume that the Company and Tour Leader responsible for the client has fully brief their clients on this document. Please contact us at any time, if further clarification is necessary.
- Only services and products specifically mentioned in this document are included in your package
- All beverages and food must be consumed at the hotel and may not be moved under any circumstances as per our Liquor License and Health & Safety requirements.
- All food items must be consumed in the restaurant and may not be moved for any reason. If you have a specific requirement in this regard kindly discuss it with management for assistance.
- You may upgrade your package at any time, please contact reception to discuss options.

Once again, we welcome you at Sheraton Soma Bay. Please feel free to approach Reception or any member of management, at any time, if any conditions in the package are unclear or if we may be of any other service or assistance



Hard All -Inclusive Package

A warm welcome from all of us at Sheraton Soma Bay. We are delighted you chose to stay with us.

According to your reservation details, you booked a Hard All-Inclusive Package. To ensure you understand and enjoy all the benefits of this package, please review the following inclusions and limitations at your convenience.

Know we are here to ensure you have an amazing stay, please do reach out to any member of management or contact Reception if we may be of any service or assistance during your stay.

Food Services

- International cuisine, open buffet breakfast and dinner is served daily in L 'Abydos Restaurant.
- Lunch Set Menu is served in the Sea view restaurant.
- During dinner, a smart casual dress code applies in restaurants, which excludes the wearing of sleeveless shirts, shorts pants and open men's shoes of any style.
- Snack will be served in Solar bar from 3:00 pm to 5:00 pm. English cake with tea or coffee.
- Additional beach menu is served on beach with extra charge from 11:00 am to 5:00 pm
- Please discuss any specific dietary requirements you may have with the Restaurant Manager.
- Please alert management to any food allergies.

Not Included:

- All imported & premium alcoholic beverages, unless specified
- Champagne and sparkling wine
- Imported wines
- Imported water i.e. Evian
- Canned beverages
- Room service or In Room Dining
- A La Carte Restaurants
- See Food Menu
- Fresh Juices
- Mini Bar
- Any other item or service not specified as included in the package

Daily Operating Hours

- **Breakfast** 07:30 am to 10:30 am (L 'Abydos Restaurant)
- **Lunch** 12:30 pm to 03:00 pm (Sea View Restaurant)
- **Afternoon Tea** 03:00 pm to 05:00 pm (Solar Bar)
- **Dinner** 07:00 pm to 10:00 pm (L 'Abydos Restaurant)
- **Room Service** 24 Hours (not included)

Beverage Service Locations and Operating Hours

- Al Farafra Pool bar 10:00 am to Sunset
- Sea Breeze Beach bar 10:00 am to Sunset
- Solar Lobby bar 10:00 am to 10:00 pm
- Sea View restaurant During Lunch
- L'Abydos Restaurant During Dinner

Beverage Included (Unlimited unless specified)

- Hot beverages – selection of Teas and Coffee – including Espresso, Cappuccino and Lattes, excludes any other specialty hot beverages.
- Cold Beverages - Served by glass - All available soft drinks and Nestle water or any other available local water.
- Alcoholic Beverages – Local Brands – Whiskey, Gin, Vodka
- Wine – Red, Rose and White local wine (Shahrazad, Arabesque, Omar El Khayyam)
- Beer – Local Beers (Luxor, Sakkara, Stella)
- Cocktails – Selection of local Alcoholic and Non-Alcoholic Cocktails as per all-inclusive beverage list.
- Beverages in all Bars and Restaurants are served by disposable glass