# HAYDARPASHA PALACE HOTEL
# 02.03 – 30.11.2024 SUMMER – UAI FACT SHEET

## GENERAL INFORMATION

| | | | |
|---|---|---|---|
| **HOTEL NAME** | **HAYDARPASHA PALACE HOTEL** | | |
| **CLASSIFICATION** | **5 Stars Hotel** | | |
| **ADRESS** | Türkler Mah. Kargı Çiftliği Sokak No: 1 07407 Alanya – ANTALYA – TÜRKİYE | | |
| **TELEPHONE** | +90 242 537 69 00 | | |
| **FAX** | +90 242 537 69 07 | | |
| **COMMERCIAL TITLE** | ALTA Turizm ve Ticaret A.Ş. | | |
| **TAX ADMINISTRATION** | Manavgat | | |
| **TAX NUMBER** | 059 000 8500 | | |
| **WEB PAGE** | www.haydarpashapalace.com | | |
| **E-MAIL ADDRESS** | info@haydarpashapalace.com | | |
| **SALES & MARKETING** | sales@haydarpashapalace.com | | |
| **RESERVATION** | reservation@haydarpashapalace.com | | |
| **ACCOUNTING** | muhasebe@haydarpashapalace.com | | |
| **FRONT OFFICE** | fom@haydarpashapalace.com | | |
| **YEAR of OPENED** | 2016 | | |
| **RENOVATION YEARS** | 2018-2019 Winter period; Amphi Theatre was renovated. | | |
| **CERTIFIED DOCUMENTS** | ISO 22000 Food Safety Management System ( HACCP ), ISO 9001 Quality Management System, 10002 Guest Satisfaction System, Blue Flag Award, Zero Waste Certificate, Green Star, Sustainable Tourism Certificate (GSTC) | | |
| **ACREAGE** | 37.000 m² | | |
| **TOTAL ROOM** | 592 | **TOTAL BED** | 1.576 |
| **DISABLED ROOM INFORMATION** | 5 | **TOTAL BED** | 10 |
| | Usable indoor and outdoor places with wheelchair | | |
| **BEACH** | Sand and Gravel | | |
| **COUNT of ELEVATOR** | 7 Elevator | | |
| **TRANSPORTATION** | Taxi, Minibus and Bus | | |
| **PARKING AREA** | Openair for 100 | | |
| **CREDIT CARD** | Visa, Mastercard | | |
| **PETS** | Not allowed | | |
| **INTERNET ACCESS** | Wi-fi connections in all rooms and general area | | |
| **CHECK IN / OUT TIME** | Check In Time 14.00, Check Out Time 12.00 | | |
| **VOLTAGE** | 220 V | | |
| **SHOPPING CENTER** | Konaklı – 3 km., Avsallar – 6 km., Alanya - 20km | | |
| **AIRPORT** | Antalya – 100 km., Gazipaşa 60 km. | | |
| **HOSPITAL** | Alanya – 20 km. | | |
| **HISTORICAL PLACES** | Alanya Castle – 25 km, Aspendos – 75 km, Sapadere Canyon – 60 km. | | |
| **CABLE CAR** | Alanya – 22 km, Tahtalı – 150 km | | |
| **HORSE FARM** | 35 km | | |
| **SEA PARK** | 500 m | | |
| **RAFTING** | Köprülü Canyon – 80 km | | |

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## ROOMS

| ROOM TYPES at HOTEL | | ECO | STANDARD | DISABLE | SUPERIOR | FAMILY DUBLEX | FAMILY A | FAMILY B |
|---|---|---|---|---|---|---|---|---|
| ROOM TYPES ON sales | | ECO | STANDARD | Not on Sale | SUPERIOR | FAMILY DUBLEX SUIT | FAMILY A | FAMILY B |
| Total of Rooms | 592 | 76 | 210 | 5 | 109 | 112 | 44 | 36 |
| Land View | 215 | 37 | 66 | 5 | 70 | 26 | 4 | 7 |
| Pool View | 171 | 16 | 90 | 0 | 0 | 35 | 8 | 22 |
| Sea Side View | 94 | 9 | 19 | 0 | 26 | 31 | 7 | 2 |
| Sea View | 112 | 14 | 35 | 0 | 13 | 20 | 25 | 5 |
| Min. - Max. Capacity | | 1 2+1 | 1 2+1 3 | 1 2 | 1 2+2 3+1 | 1 2+3 4+1 | 1 3+1 4 | 1 2+3 4+1 |
| m² | | 20 – 24 m² | 26 – 32 m² | 26 – 32 m² | 34 - 38 m² | 43 – 78 m² | 39 - 47 m² | 47 - 64 m² |
| With 2 Bedrooms | | - | - | - | - | √ | √ | √ |
| With 1 Bedrooms | | √ | √ | √ | √ | - | - | - |
| Balcony | | 1 | 1 | 1 | 1 | 1 | 1 | 2 |
| With 2 Bathrooms | | - | - | - | - | √ | - | √ |
| Shower | | √ | √ | √ | √ | √ | √ | √ |
| Coach or Sofa or Armchair | | - | √ | √ | √ | √ | √ | √ |
| Minibar | | √ | √ | √ | √ | √ | √ | √ |
| 1 LED TV | | √ | √ | √ | √ | - | - | - |
| 2 LED TV | | - | - | - | - | √ | √ | √ |
| VRV AC | | √ | √ | √ | √ | √ | √ | √ |

Free Wi-fi, WC, Hair Dryer, Direct Phone Line in Room & Bathroom, Satellite TV Broadcasting, Music Channels on SAT, Kettle, Special Bathroom Set - Up, Digital Safe Box ( free of use ), Laminate & Carpet Flooring, Key System with Card, Wardrope, Space for Luggage, Fire Alarm System, Make Up Desk & Chair, Coach / Sofa / Armchair, Curtain, Picture.

At arrival date minibar is filling with water, mineral water, can beer, can fizzy drinks and juices. Nexy days minibar is filling with the same drinks. Coffee and kinds of tea renew everyday one time.

| ROOM SERVICES | ROOM CLEANING | SHEET & PILLOW CHANGING | TOWEL CHANGING | BEACH TOWEL CHANGING |
|---|---|---|---|---|
| Everyday | √ | - | √ | √ (with deposit card) |
| Once in 3 Days | | √ | - | - |
| Paid | - | - | - | - |
| Unpaid | √ | √ | √ | √ |
| 24 Hours | - | - | - | - |

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## FOOD & BEVERAGE

| FOOD SERVICE | SERVICE HOURS | SERVICE TYPE and LOCATION | PERSON CAPACITY | | |
|---|---|---|---|---|---|
| | | | CLOSED | SEMI CLOSED | OPEN |
| **Breakfast** | 07:00 - 10:00 | La Gare Restaurant - Open Buffet | 750 | 450 | - |
| **Late Breakfast** | 10:00 - 11:00 | Pullman Patisseris- Open Buffet | 750 | 450 | - |
| **Lunch** | 12:30 - 14:00 | La Gare Restaurant - Open Buffet | 750 | 450 | - |
| **Dinner** | 19:00 - 21:00 | La Gare Restaurant - Open Buffet | 750 | 450 | - |
| **Snacks** | 12:00 - 16:00 | Sahil Snack - Open Buffet | - | 220 | - |
| | 12:00 - 16:00 | Infinity Snack - Open Buffet | - | 240 | - |
| **Patisserie** | (24saat) (24h) | Pullman Patisserie | 60 | - | 36 |
| **Ice Cream** | 12:00 - 21:00 | Pullman Patisserie | 60 | - | 36 |
| | 14:00 - 16:00 | Infinity Snack | - | 240 | - |
| **Late Dinner** | 21:30 - 23:30 | Pullman Patisserie | 60 | - | 36 |
| **Continental Breakfast** | 00:00 - 06:00 | Pullman Patisserie | 60 | - | 36 |

* Hotel Management has rights to change all that services, hours, etc on that services without any information.

| A'LA CARTE RESTAURANTS | CONCEPT | PAID | UNPAID | SERVICE HOURS | PERSON CAPACITY | |
|---|---|---|---|---|---|---|
| | | | | | CLOSED | OPEN |
| **Sofra A'la Carte Restaurant** | Osmanlı Mutfağı | √ | - | 19:00 - 21:00 | 80 | - |
| **Statione A'la Carte Restaurant** | İtalyan Mutfağı | √ | - | 19:00 - 21:00 | 70 | - |
| **White Hill A'la Carte Restaurant** | Balık ve Deniz Mahsülleri Mutfağı | √ | - | 19:00 - 21:00 | 50 | - |
| **Shuang A'la Carte Restaurant** | Uzakdoğu Mutfağı | √ | - | 19:00 - 21:00 | 44 | - |

* All A'la Carte Restaurants are with extra fee.
* All A'la Carte Restaurants are open at different days.
* Children between 00 - 05,99 ages are unpaid.
* Children between 06 - 09,99 ages pay %35 of extra fee.
* For using A'la Carte Restaurants, reservation is requeried minimum 1 day before of wished day.
* Hotel Management has rights to change all that services, hours, etc on that services without any information.

| BEVERAGE SERVICE PLACE | SERVICE HOURS | CONCEPT |
|---|---|---|
| **Otto Lobby Bar** | 08:00 - 00:00 | Ultra All Inclusive |
| **Cuna Lobby Bar** | 00:00 - 08:00 | Ultra All Inclusive |
| **Tower Bar** | 10:00 - 00:00 | Ultra All Inclusive |
| **Beach Bar** | 10:00 - 18:00 | Ultra All Inclusive |
| **Infinity Bar** | 10:00 - 18:00 | Ultra All Inclusive |
| **Amphi Bar** | 21:30 - 23:30 | Ultra All Inclusive |
| **Disco Bar** | 23:30 - 02:00 | Ultra All Inclusive |

* Included Beverages in the Concept: Some kinds of Premium & Import & Local Alcoholic and Local Nonalcoholic Beverages.

* All Inclusive concept does not include; Import beverages, champaigne, VSOP, XO and other Premium Vodka which are older than 12 y.o. and import wines.

* There is not any service of beverages with bottles in the hotel.

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## POOL & AQUAPARK

| NAME of POOL & AQUAPARK | OUT-DOOR | IN-DOOR | HEATING | NUMBER of SLIDES | DEPTH cm | AREA m² | VOLUME m³ | AQUAPARK | POOL | SERVICE HOURS |
|---|---|---|---|---|---|---|---|---|---|---|
| INDOOR POOL - SEMI OLYMPIC ® | - | √ | √ | - | 140 | 312 | 437 | - | √ | 08:00 - 19:00 |
| Kids Pool | - | √ | √ | - | 35 | 42 | 15 | - | √ | 08:00 - 19:00 |
| MAIN POOL | √ | - | - | - | 140 | 1.793 | 2.510 | - | √ | 08:00 - 19:00 |
| Jakuzi | √ | - | - | - | 140 | 54 | 40 | - | - | 08:00 - 19:00 |
| MAIN AQUAPARK ® | √ | - | √ | 9 | 120 | 240 | 288 | √ | - | 10:00 - 12:30<br>14:00 - 17:00 |
| INFINITY POOL ® | √ | - | √ | - | 140 | 226 | 316 | - | √ | 08:00 - 19:00 |
| WET BUBBLE ® | √ | - | √ | - | 90 | 157 | 141 | √ | - | 10:00 - 12:30<br>14:00 - 17:00 |
| KIDS AQUAPARK ® | √ | - | √ | 4 | 35 | 217 | 76 | √ | - | 10:00 - 12:30<br>14:00 - 17:00 |
| Frog Kids Aquapark ® | √ | - | √ | 1 | - | - | - | √ | - | 10:00 - 12:30<br>14:00 - 17:00 |
| BABY POOL ® | √ | - | √ | - | 30 | 20 | 6 | - | √ | 08:00 - 19:00 |

® All outdoor pools except main outdoor pool are heated from 15th of March Till 31th of May and 01st of October Till 30th of November.

Indoor pool is heated from 02nd of March Till 31th of May and 01st of October Till 30th of November.

During the heating periods above, all heated pools heat with solar energy except Infinity Pool and Indoor Pool.

All these informations about heating and service hours can be changed accordings to season and weather conditions.

Hotel Management has rights to change all that service hours and other things at this table without any information.

## MEETING & INTENCIVE

| NAME of SALOON | FLOOR | AREA m² | HEIGHT m | LENGHT m | WIDTH m | CAPACITY BY THE ORDER | | |
|---|---|---|---|---|---|---|---|---|
| | | | | | | THEATRE | CLAA | BANQUET |
| BALL SALOON | -1 | 1.095 | 4,90 | 50,25 | 21,80 | 950 | 700 | 820 |
| CONFERENCE SALOON 1 | -1 | 120 | 4,90 | 13,15 | 9,15 | 90 | 70 | 50 |
| CONFERENCE SALOON 2 | -1 | 108 | 4,90 | 13,15 | 8,25 | 75 | 60 | 40 |

* Capacities above are the maximum counts.

* Sales & Marketing department can give more information about prices and concepts.

* Serving free Wi - Fi connections at all saloons.

* Standard Equipments : Kind of Microphone, Rostrum, Projector, Projector Curtain. Led screen can be supplied with a fee. Sales & Marketing department can give more informations about other equipments.

* Foyer area is 165 m².

* Scene sizes of Ball Saloon : Front - 15 m, Depth - 4 m, Height - 3.60 m.

* Sizes of Tables : Round Table - 180 cm, Narrow Banquet Table - 50 x 180 cm.

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## ACTIVITIES & SERVICES

### DAY TIME ANIMATION

All animation activities are free. Beachvolley, Morning Gym, Water Gym, Yoga, Step Aerobics, Water Ball, Boccia, Air Rifle, Zumba, Table Tennis, Dart, Kinds of Tournaments, Competitions, Pool Games. Kangoo Jump, Concept Festivals.

### EVENING PROGRAMS

Live Music at specific days, Karaoke, Sketches, Theme Nights, Disco, Special Performances and Shows, Guest Shows.

### FREE ACTIVITIES & SERVICES

Wi-fi Connection whole area, Table Tennis, Beachvolley, Sauna ( Between 09.00 – 11.00 and 13.00 – 15.00 ) Turkish Bath ( Between 09.00 – 11.00 and 13.00 – 15.00 ), Steam Room ( 09.00 – 11.00 and 13.00 – 15.00 ), Fitness Center. Chess, Backgammon, Table Games, Playing Card ( can be take all from Animation Info Desk ). All Animation Activities, Pools, Aquaparks, Dart, Beach, Some Kinds of Import Beverages ( Alcoholic - Nonalcoholic ), Turkish Coffee. Haydarpasha Palace Hotel Honeymoon Concept. Open Buffet Breakfast & Late Breakfast & Lunch & Dinner. Snacks, Digital Safe Box in rooms.

### PAID ACTIVITIES & SERVICES

Billiards, Bowling, Water Sports, Massages, Peeling, Foam Massage and all Kinds of SPA Services. Hairdresser, Laundry & Dry Cleaning, Telephone, Fax, Photocopy, Doctor Services, ( Between 09.00 - 18.00 ), Shopping Center, Rent a Car, Baby & Kids Sitting, Troller, Games with Coin. Bottled Beverages, Some Kinds of Import & Premium Beverages. Airport Transfer.

### SPA SERVICES

Turkish Bath, Fitness Center, Sauna, Steam Room, Indoor Swimming Pool, Face & Body Skin Care, Anti-Ageing Programs, Anti-Cellulite Programs. Aroma Detox, All Kinds of Relax Care Programs, Far East Massages, Exotic Massages, Hot Therapies, Cold Therapies. Medical Massages, Herbal & Aromatic Massages, Moss Care, Some Kinds of SPA Programs, Peeling & Foam Massage, Herbal Baths, Chocolate Cares.

### FOR BABIES

Depends on guest requests hotel can provide Baby Cot, Baby Chair at Restaurants, Bottle Heater without any feE. Baby Troller with extra fee.

### FOR KIDS AGES BETWEEN 4 - 9

Mini Club service hours is from 10:00 till 12:00 and 14:30 till 17:00 everyday. Without paying any fee there are Painting, Kids Games with kinds of themes, Educational & Instructive Activities, Daily Sport Activities. Playground, Mini Disco, Kids Buffet at Main Restaurant. Babysitting on request is with extra fee ( reservation required ).

### FREE HONEYMOON CONCEPT

Private Decoration, Fruit Basket to the Room, Dried Fruits and Champagne. Breakfast Service to the room on requested day ( 1 Time ), 1 day free using A'la Carte Restaurant ( reservation required ). 20% discount in Spa.

### IMPORTANT NOTES

* Hotel guest should use ARM BANDS while their staying at hotel.
* Bars, Beach Area and Aquaparks will be open according to weather conditionds at the beginning and ending seasons.
* Except Breakfast, all beverages are serving by service staff.
* Alcoholic beverages are not served for guests under 18 years old.
* Agency should take a confirmation about knowledges of hotel before publishing catalogs or printing any documents. Hotel can be held responsible about any incorrect informations given by agency.
* Accordings to dress code prossedure; guests can not enter restaurants with shorts, swimming dresses or wet clothes.
* The services and hours can be changed accordings to seasons and weather conditions. Hotel has rights to change all the things on that Fact Sheet without any information.

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