0

\

Meraki
Resort

Meraki All Inclusive (Bracelet)	The bracelet you receive upon check-in you can enjoy the following services free of charge till your Check out time on your departure day. Kindly be advised to give back the bracelet and key card upon check out at the reception. **Lost Towel card will be charged with 200 LE**
Munchery Restaurant (International Restaurant)	07:30 till 10:30 **Breakfast** (No alcoholic drinks are served) 13:00 till 15:00 **Lunch** 19:00 till 22:00 **Dinner** 23:00 till 01:00 **Late Dinner** As per hotel policy, it is **not allowed** to take any food out of the restaurant. In case you would like to do so it will be charged on your room bill, as Room Service
Mumm Restaurant (Egyptian Cuisine)	19:00 till 22:00 Open on **Sunday**, **Wednesday** & **Friday** With prior reservation through the touch screen at Guest Experience Office
Manzoku Restaurant (Asian Cuisine)	19:00 till 22:00 Open on **Monday**, **Tuesday, Thursday** & **Saturday** With prior reservation through the touch screen at Guest Experience Office
Yades Restaurant (Greek Cuisine)	10:00 till 18:00 **Beverage** 13:00 till 17:00 **Snacks** 19:00 till 22:00 **Ala Carte Dinner** With prior reservation through the touch screen at Guest Experience Office
Felucca Restaurant * (Seafood Cuisine) (Extra Charge)	19:00 till 22:00 Open on **Sunday, Wednesday** With prior reservation through the touch screen at Guest Experience Office
Burger Boulevard Restaurant	10:00 till 18:00 **Beverage** 12:00 till 17:00 **Lunch**
The Noodles Tribe Restaurant	10:00 till 19:00 **Beverage** 12:00 till 19:00 **Lunch**
Adagio Pizzeria	10:00 till 18:00 **Beverage** 12:00 till 17:00 **Lunch**
Lobby Bar	Open 24 Hours serving all-inclusive drinks: hot & cold, local alcoholic & non-alcoholic. **Drinks between 00:00 – 10:00 are chargeable**, except water & hot drinks (Coffee, tea & hot chocolate) No alcoholic drinks are served from 06:00 till 10:00
Floaters Pool Bar	10:00 till 18:00
Utopia Beach Bar	10:00 till 18:00 (Located in front of Burger Boulevard & Beach Slides) 10:00 till 18:00 Fresh Juices (Extra Charge)
Beans n' Cream	10:00 till 22:00
Velocity Sports Bar	12:00 till 03:00 Enjoy your time by playing billiard, baby foot, darts, ping pong & board games.
Vibe Club	Every Thursday from 21:00 till 01:00 (Extra Charge) Party with 2 Guest DJ`s, go-go dancers & 1 free cocktail. Tickets available with entertainment team
Yazol Shisha Tent	12:00 till 00:00 (Extra Charge)
Dress Code	Please do not wear **swimwear** or **slippers** in restaurants during dinner. Please note that swim wear is not to be worn in the Lobby & Reception areas.
Quiet & Active areas	Floaters Pool & Adagio Pizzeria are the active areas where there are activities. Euphoria Pool & Utopia Beach are the quiet areas if you are looking for quiet relaxing time.
Pools and Beach	2 pools; Euphoria pool and Floaters pool and 4 beaches: Carpe Diem, Yades, Utopia and #Meraki. Please familiarize yourself with the Pool, Slide & Beach information on the boards.
Beach Towel & Towel Card	With the towel card you can get 1 towel each day from the towel Centers between 08:00 and 18:00 Lost towel card will be charged with 200 EGP. **Please give the towel back in the same day to the towel center to get your towel card maximum by 18:00. It is not allowed to reserve sun beds by the pool or on the beach.**
Red Flag	To enjoy your day without interruption, please ask for the red flags from the nearest towel center then put it on your umbrella.
Water Slides	From10:00 till 12:00 & From 14:00 till 16:00. The minimum height for using the slides is 120 cm
Fitness Center	From 08:00 to 20:00. Maximum 5 Persons (maintaining social distance)
SPA	From 09:00 to 20:00 with prior reservation (Extra Charge). Located next to Yades Restaurant

Tennis Courts	One Acrylic tennis courts behind Burger Boulevard Restaurant. After sunset, the floodlight is extra cost of 20$ per hour. Please contact **reception** for equipment
Doctor	24 hours on call doctor (Chargeable) In case of any covid-19 symptoms, please stay in the room and call the reception immediately.
Tenants	The Hotel accepts no liability and will not pay any compensation for accidents and complaints caused by Third Parties, such as hotel tenants (shops, water sport centers, sport activities, etc.)
Guest Experience	Any maintenance order, room service order or special requests in your room please dial Ext #1
Personal Speakers	Please be informed personal speakers are not allowed in the room or active guest areas.
Telephone Calls	For international calls dial # 9 + 00 + Country Code + City Code and then number. If it rings for more than 30 sec it will be charged with the minimum cost of 1 min (even if the call is unanswered), 1 min costs approximately 16 EGP. To call another room just dial the room #
Wi-Fi (Through the resort)	Open Wi-Fi & select Meraki, open internet browser and insert access code received upon check-in
Safe Box	Kindly keep your safe door open before you check out. **The hotel is not responsible for valuable items left outside the safe box or in an open safe box.**
Mini Bar & Room Service	Daily 1 small bottle of water per person complimentary in the room; Other items (chargeable). If you wish to order any items, please contact the room service # 441 Extra service charge applies.
Signing Checks	Kindly be informed that in case you sign any check, it will be automatically charged on your room.
Check out Time	Let us know when we can pick up your luggage 1 day before your check out through reception #1 **Check out time is 12:00 noon**; please deliver back the **Room Key Card, the towel card** and settle your account if you have any extras to pay. If you would like to stay in the room longer, it will be charged extra according to the hotel availability.
Payment/Money exchange	You can choose to pay either cash or Credit Card. The hotel accepts: American Express, Visa, Master and Diners Card.
Room Cleaning Time	Times for room cleaning: daily from **09:00 till 17:00**. Turn-Down-Service from 18:00 till 19:00. If you prefer a specific time for day time cleaning, please contact the Guest experience Team #1
Laundry* (Extra Charge)	Payment at the Reception upon check-out
Breakfast and lunch box	Please contact your tour leader to make an order at the reception for your excursions. It should be done 1 day in advance until 20:00.
Wake-up Call	Please contact the reception to arrange your wake-up call #1
Key System	Please keep it away from mobile phone or water.
Hotel Regulations - Roof Top	Please refrain from entering the roof top of the buildings. Any damage or accident will be on your own risk. The Hotel Management will not resume any responsibility for claims.
Social Media Find us on:	@merakiresort Hashtags: #Merakiresort #Meraki #TheMerakitribe #Merakilous
Local legislation	The Health & Safety Standards and Regulations in Egypt may not be the same as in your country of Residence.
Facilities and Menu codes	To check our Facilities and Menus please scan the QR code

We recommend that food and drinks are not to be brought into the hotel from outside for Health & Safety reasons.
In case you will have visitors from outside, extra charge will be added to your bill.

Do it the Meraki way