Imperial Palace Hotel

2025

FACT SHEET



Comfort, relaxation, and Greek Hospitality all in one at Imperial Palace.

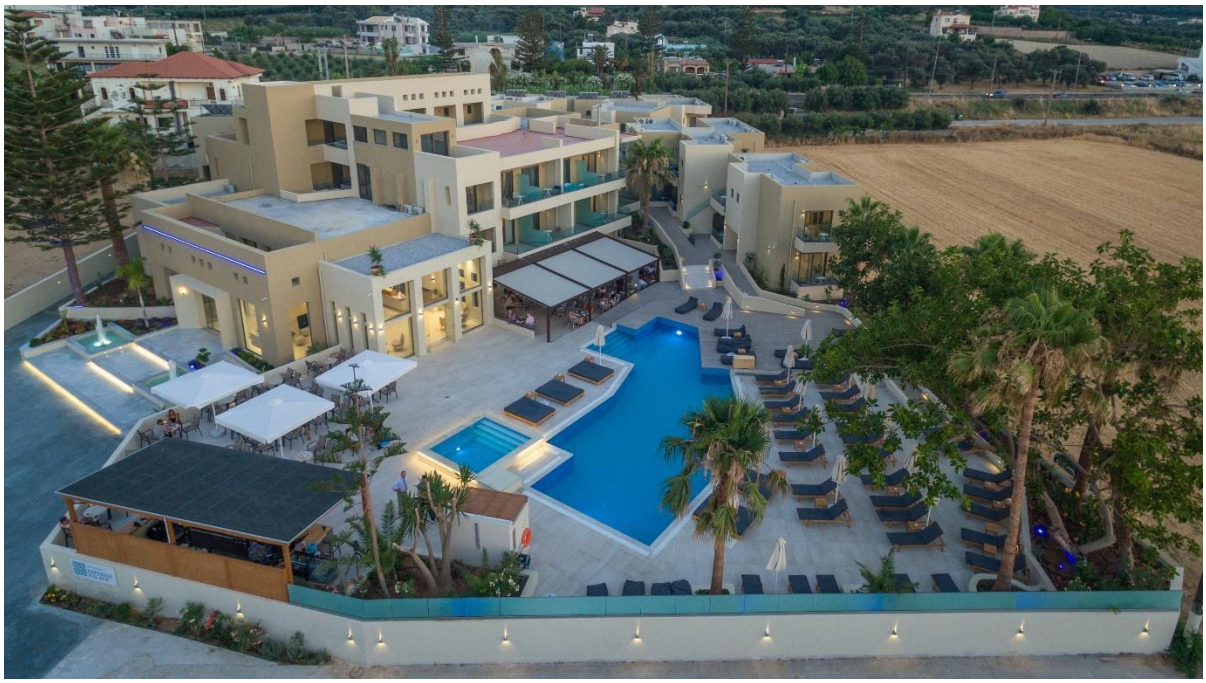
We focus on details and emphasize on excellent customer service.

Imperial Palace is a new modern 4 * *Star hotel that just opened its gates 05/06/2019.*

That consists of 74 modern rooms in an ADULT ONLY CONCEPT
Comfort, relaxation, and Greek Hospitality all in one at Imperial Palace.

www.imperialpalace.gr / Address:*74100 Pigianos Kampos – Rethymnon, Greece, Crete*
Telephone:(+30)28310 74600, (+30)28310 74700
Email:info@imperialpalace.gr

Imperial Palace Hotel



Our hotel is characterized for its hospitality and friendliness of our staff along with a Personal touch for excellent professional service.

Imperial Palace promises you an unforgettable holiday experience and assures you a relaxing memorable stay.

Located in the town of RETHYMNO at Pigianos Kampos and only 9 km away from the City Center.

Ideally situated in the Center of Crete only 70km away from Chania and 72 from Heraklion.

Giving you the flexibility to visit all the island of Crete in only a few hours.

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Accomodations

including 8 Double Rooms (Promo) 18-20sq.m.
42 Double Rooms Inland View 20-22sq.m.

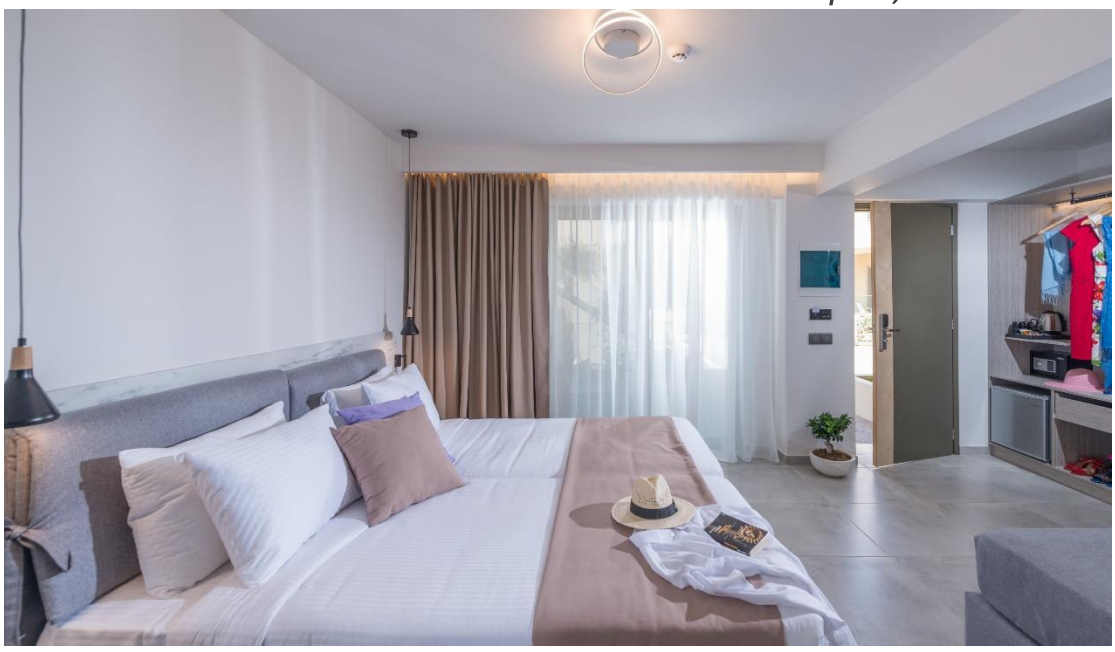




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12 Junior Suites Inland View 24-27sq.m.,



12 Suites Inland View 35-37sq.m. with interior Jacuzzi



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Room Facilities

Satellite LCD Smart TV

Refrigerator

Air conditioning – heating individually

Electronic safe deposit box (upon extra charge)

Luxurious bathroom

Bathroom accessories for personal care

Magnifying mirror

Hair dryer

Direct telephone line

Water kettle and tea / coffee making facilities.

Free wireless internet access in all public areas & rooms of the hotel

Laundry / ironing service (surcharge)

Complimentary mineral water upon arrival

Balcony with table and chairs

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Hotel Facilities

The Reception Desk

Is operating 24 hours on Daily Basis

Check in / Check out

Late Check Out (Upon Availability Extra charge)

Guest Services / Concierge

Staff is on call to ensure that guests receive personal and the highest possible level of service.

Wakeup Call Service

Luggage Storage

Taxi Service (extra charge)

Excursions, Boat Trips, Car Rentals (extra charge)

Flower Service (extra charge)

Birthday/Anniversary/Honeymoon requests (extra charge)

Post Office Service

Medical Services / Doctor

On call 24-hour (extra charge)

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Hotel Facilities

Mini Gym, bookable through reception

TV Room

Lobby

Elevator 1 (Main Building)

Public Parking

Outdoor pool 130 sqm (fresh water) maximum depth 1.40m with umbrellas and sunbeds

Outdoor Jacuzzi 18 sqm / maximum depth 0.78m

Umbrellas and Sunbeds

Free of charge at the Swimming Pool and Beach

Pool and Beach Towels with deposit

Public Beach (with pebble) is 300m away and it is equipped with sunbeds & umbrellas.

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Restaurant

Full American buffet style with show cooking for Breakfast and Mediterranean Cuisine with a variety of appetizers, entries, and side dishes is offered: grilled fish, meat and vegetables, pasta, hot starters, pizza, fried potatoes, mixed and seasonal salads, fresh salads and desserts.





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Breakfast (07:30-10:15)

– At the Main Theme Restaurant: with outdoor terrace, indoor with air-conditioning
– Full American buffet style with show cooking (07:30 – 10:15)
– Early continental breakfast (05:00-07:00) (On Request)
– For long sleepers late continental breakfast (10:15-10:30)
– Early breakfast available upon reservation strictly until 20:30 the previous night. After that time orders are not acceptable

Dinner (18:30-21:00)

DRESS CODE: Casual *
*Wet clothing or uncovered swimwear NOT allowed.
Mediterranean Cuisine at Main restaurant
Outdoor terrace, indoor air-conditioning:
– Daily cold and hot starters, a variety of salads , main courses , fruits,
– Show Cooking-style
– Cretan specialties
– Self Service for Food.
– Service for all drinks: Wine , water , beer and soft drinks
– Regarding the preparation of special meals (allergies, diabetics, gluten-free diet etc.), please contact the Reception.

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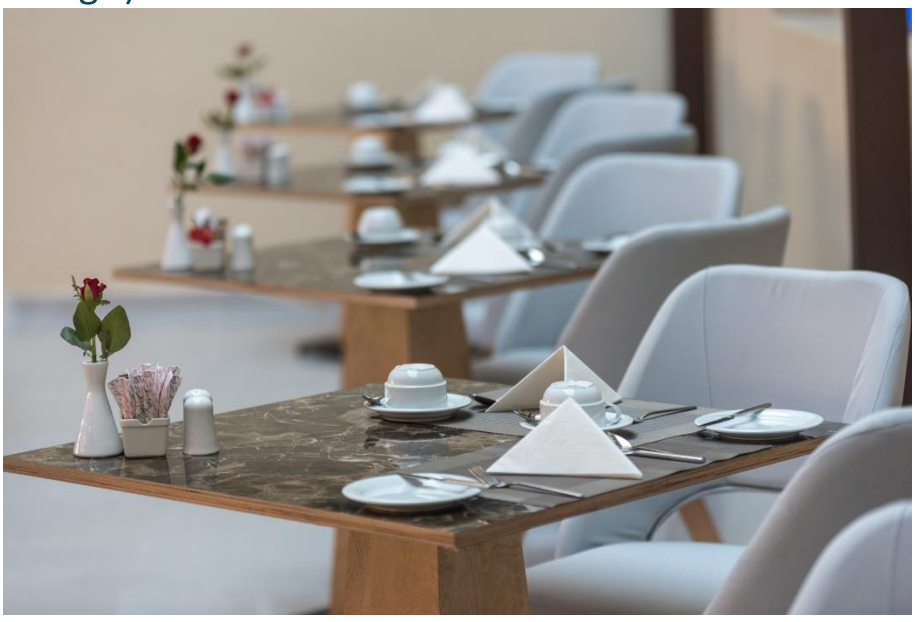
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Pool Bar



Kabos Bar 10:30-01:00

Selection of Branded drinks, cocktails, wine, coffee, juices, ice cream. (upon extra charge)



Lunch by the Pool Bar 11:00-17:00

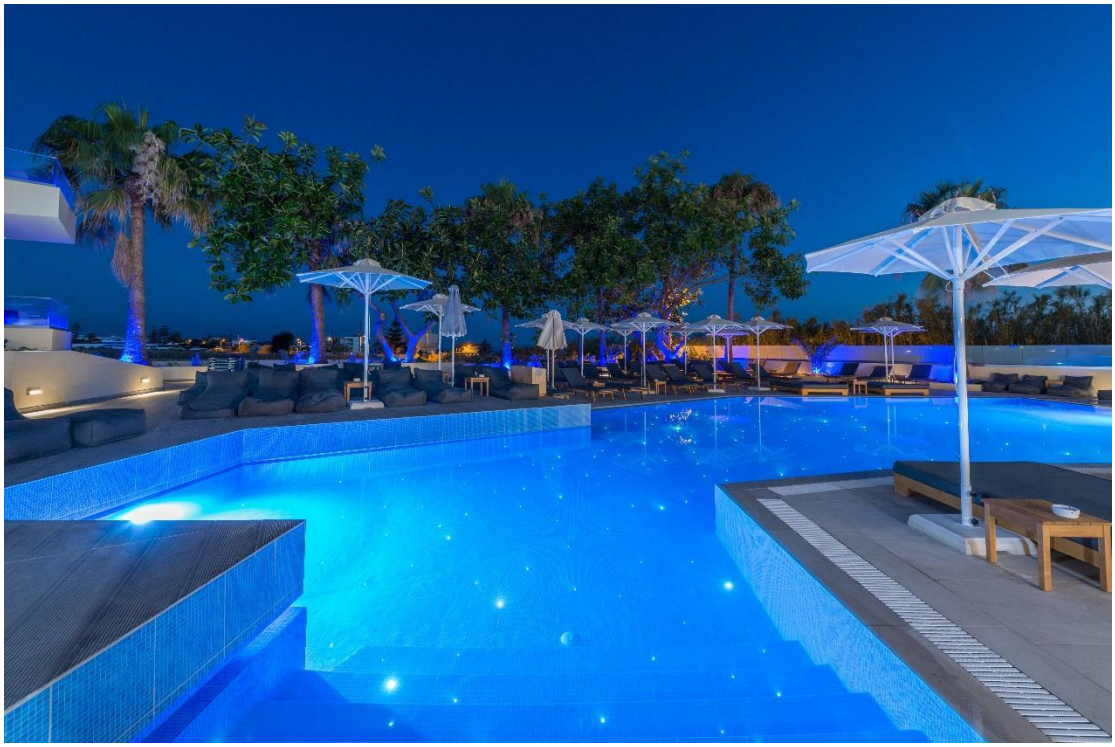
A variety of Snacks are available upon extra charge.

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