Continental Hotel HURGHADA

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Warm Welcome to the Continental Hotel Hurghada
Thank you for choosing our All-Inclusive package

All Inclusive privileges and information	- With this bracelet, which you have received upon check-in, you can enjoy the following services free of charge. - **The All-inclusive starts at 10:00-23:00**.All hot beverages, selection of tea and hot chocolates, coffee &soft drinks, local alcohol beverages, are included till your check out day at 12:00 (noon) - The official check-in time is 14.00, the check-out time 12.00 (noon) - As all-inclusive guests with min. stay of 4 nights, you can enjoy an a la carte dining experience, please book once the Al dente (Italian) restaurant and once the Marina (Grill) restaurant one day in advance at the Restaurant Reservation desk beside the main restaurant entrance.
"Palm's Brasserie" Restaurant	- All-Inclusive buffet style - Breakfast box for early departure with prior reservation, one day in advance - Breakfast 07:00 - 10:00 - Lunch 13:00 - 15:00 - Dinner 18:30 - 21:00 (winter time) 19:00 - 22:00 (summer time)
"Al Dente" Italian Restaurant	- Serving à la carte Italian food **(Once during stay for min. stay of 4 nights)** - 15% discount will be applied on the total bill in case you wishes to visit one more time. Dinner 18:30 - 21:00 (winter time) 19:00 - 22:00 (summer time) - Please reserve your table for dinner 1 day in advance through the Restaurant Reservation desk beside the main restaurant entrance.
"Marina" Grill House	- Serving à la carte grilled specialties **(Once during stay for min. stay of 4 nights)** - All Inclusive Free Dinner from 19:00-22:00 (Summer) 21:00 (Winter) - Restaurant operation from 13:00-22:00 (Summer) 21:00 (Winter) - Please reserve your table for dinner 1 day in advance through the Restaurant Reservation desk beside the main restaurant entrance. - 15% discount will be applied on the total bill in case u wish to visit **one more time**.
"Al Khalig" Beach Bar	- à la carte Menu 12.00 -17 :00 ‘’ **Extra charge** ‘’. - Ice cream (Free) is served from 15:00-17:00.
"La Terrace" Pool Bar & Snacks	- **Snack** 15:00 - 17:00 (Free) - **A la Carte Menu** 12:00 - 17:00 ‘’ **Extra charge** ‘’.
"Captain's Bar"	- Open from 10.00 till 03.00am. - **All-inclusive from 10:00 - 23:00** - Light continental breakfast **10:30-12:00** - Imported Spirits and Premium drinks with ‘’ **Extra charge** ‘’.
Pool Bar & Beach Bar	- Beverage 10.00 - 17:00 (winter time) 10.00 - 18:00 (summer time) - **All Inclusive Beverage list included**
"Sundeck Café" (Adults Only)	- Oriental Rooftop café located on the 4th floor, serving local & international beverages - Open from 17.00 (Winter) 18:30 (Summer) - 23:00. - **All Inclusive Beverage list included**
"Ice Cream Corner"	- Located at lobby level, serving a selection of premium ice cream - Open from 10:00 - 21:00 - Ice Cream offers with ‘’ **Extra charge** ‘’.
"Sky Roof Café" (Adults Only)	- Rooftop Lounge located at the hotel marina, serving local & international beverages - Open from 13.00. - **All Inclusive Beverage list included**
Dress Code	- We kindly request you not to wear swimming costumes in the Lobby & Reception area as well as in the Restaurants during breakfast, lunch and dinner. - Please do not wear shorts, sleeveless shirts and slippers in the restaurants during dinner time.
Guest Relation	- For any information during your stay or special requests in your room please contact the Guest Relation desk, please dial 6034 or 1.
Kids Club	- Access to the Snoopy Club for kids between 4 – 12 years – Daily open from 15:00 – 17:00 - Daily morning activities organized at the pool area - Mini disco at 20:30 at the night entertainment area

Sports and leisure	- You can enjoy playing Billiard (as of 12 years) and tennis table **against charge. 50% discount** will be applied from 09:00-15:00 - You can enjoy tennis and squash from 09:00 – 15:00 (equipment's are not included). - With prior reservation as subject to availability.
Tennis & Squash - Football Court	- We have 3 Clay Tennis Courts, one football court, one squash court. - It is not permitted to use the Tennis without sport shoes and suitable sport cloths.
Fitness	- Unlimited use of Gym - Fitness opens from 24/24hrs (as of 16 years), It is not permitted to use the fitness without sport shoes and suitable sport cloth. - **Spa** open from 09.00 - 19:00. All Services with '' **Extra charge** '', according to the spa price list. - **50% discount** from 09:00 - 15:00 on Sauna (age as of 16years). - Prior reservation is required.
Hairdresser – Beauty Salon	- Open daily from 10:00 – 19:00 - Located at the shopping area
Towel card & Towels at the pool & at the beach	- The towel card, which you receive upon check-in, entitles you to get one towel each a day at one of our Towel Centers between 08:00 and17:00. - **Kindly be advised to give back the towel card upon check out at the Reception, lost towel card will be charged with 300EGP.** - As Friendly environmental hotel, the towels exchange more than 1 time will be against charge. - No reservation are allowed for sun beds, Hotel employees have clear instructions to clear sunbeds that are not occupied for period over one hour.
Do not Disturb Sign (Beach & Pool)	A DND (do not disturb) sign is available at the towel desk in case you might feel disturbed by the passerby salespersons.
Minibar	-Kindly be informed that the mini-bar is available in the room against charge. Mineral water placed on the top of the mini bar is free of charge and refilled daily.
Safe Box	- There is a digital safe available at your room free of charge. You will find the instruction in your language next to the safe. Kindly keep your safe door open before your check-out from the hotel. - **Continental Hotel Hurghada Management takes no responsibility for valuables left in your room.**
Laundry	- Please use the laundry requisition and the laundry bag in your room. Payment at the Reception Desk upon check out.10% discount will be applied on your laundry bag.
Doctor	- The Clinic is open from 09:00-21:00, against extra charge. For emergency cases please dial #1 (24h).
Internet Service	- Free Wi-Fi Service.
Payment	- You have the possibility to choose either to pay by cash or to pay by credit cards Visa/MasterCard/Diners Club/American Express). - **Note**: All payments prefer to be settled through your credit cards.
Credit Limit	- Each room enjoy a credit limit 5000 EGP, in case the limit exceed 5000 EGP, kindly contact our reception to settle your bill.
Exchange Service	- The cash-machine is located in the shopping arcade beside the jewelry shop.
Check-out time	- Please let the Reception know when we can pick up your luggage one day before your check-out. - You are kindly requested to bring the room key to the Reception and pay your account if you have any extras to pay. - If you would like to stay in the room longer please contact the reception one day in advance, according to the hotel availability. - **Kindly be informed that the room key card will be automatically not valid after 12.00 (noon)** - For more information please contact the Reception **#1.** - **Please make sure that all persons accommodated in the same room are present at the check-out.**
Important Information	- Bottled soft drinks, fresh juices, bottled beer, premium and imported alcohol and special beverages, Room service, Turkish coffee **are against charge.** - Kindly note that any food brought from outside will not be allowed. - Please don't place any wet clothing on the table top or the chairs. Use instead the available laundry wire.

We make every day count

Wishing you a nice stay at the Continental Hotel Hurghada