Rixos Sharm El Sheikh
Ultra All-Inclusive Concept

Welcome to Rixos Sharm El Sheikh. Our aim is to ensure you feel the Rixos Touch during your holiday. This Information guide has been prepared to assist you in making the most of our facilities and experiencing an unforgettable holiday.

DINING

MAIN RESTAURANT
The Palm

Breakfast	07:00 – 11:00
Lunch	12:30 – 14:30
Dinner	18:30 – 21:30
Late Dinner	23:00 – 02:00

SNACKS
Tides Beach Snacks

11:00-17:00
Oasis & Lagoon Pool
11:00 – 17:00
Gozleme & Ayran
11:00-17:00
The Mangal (Grab & Go)
12:00 – 17:00
High Tea at The White Lounge
15:00 – 17:00
Ice cream & sweets corner
11:00 – 19:00

A LA CARTE
Gusto (Italian)
Sakura (Sushi Bar)
Taj Mahal (Indian)
La Churrascaria (Brazilian)
Salt (Seafood)
Lalezar (Turkish)
Asian (Far East)
Executive Lounge (International)
The Mangal - BBQ

Reservations for a la cart can be made for the same day and two following days

** Dress code – smart casual – no sportswear, sports shorts, flip-flops. Please ensure you attend your reservation on time, any delay of 15minutes or more will result in your reservation being cancelled.

*** Executive Lounge is complimentary for our Swim Up Suite Bookers however all guests are welcome with charge of 100 USD per person.

BARS

Lobby Bar	24 Hours
Sports Bar	09.00 - 00.00
Sunset Lounge Bar	09:00 - 00:00



Café De Nuit	12:00 - 00:00
Oasis Pool Bar	10:00 - 17:00
Lagoon Pool Bar	10:00 - 17:00
Detox Bar	08:00 - 17:00
Rixos Lounge	24 Hours

(Wine, Cognac, Tea & Coffee, Snacks))

* Some beverages are with additional charges and not included in the package, please check with our bartenders before ordering!
** Fresh juice available in Detox Bar.
** Fresh juice available in Palm restaurant free of charge at breakfast time only.

Entertainment & Exclusive Sport Club

Our entertainment team is ready to keep you active throughout your stay with us. Please follow announcements on information boards at the Palm Restaurant and at the Oasis Pool side. As well, by QR code on opposite side of this page

Fitness Center @ Anjana SPA

Our Anjana SPA is waiting for you to make an unforgettable relaxing experience. Additional charges apply. For more information, please dial 246from the phone in your room.

Beach & Pool Cabanas

Our beach and pool cabanas will make you feel special at your own private space with extra services! Treat yourself with a special dinner create memorable moments in romantic atmosphere for you and your beloved once! (Additional charges apply).

Please contact Guest Relations team for more information.

We are always ready to assist you!

Dear Valued Guests, our Guest Relations team is always ready to assist you with any inquiries. Please visit us at the reception from8:00 am till 10:00 pm. Your comments are very important for us, please share your feedback with us.
We are here for you, contact us on: 777 or message to us through hotel WhatsApp chat: +20 111 976 300

STAY AT ONE ENJOY AT TWO

Rixos Sharm el Sheikh guests can visit the Rixos Premium Seagate hotel and Aqua Park (reservation dial 777)
The Bus to Rixos Premium Seagate operates every 15 minutes from the Bus Stop located on the beach promenade near Seafood Restaurant (08:00-00:00). The guests of Rixos Sharm El Sheikh are free to use all service and facilities except premium alcohol and extra charge service. Please note the concept Stay at one, enjoy at two - is optional, hotel Management have a right to stop it due to security reasons.

JOIN US!

Complimentary room upgrades, early check-in, late check-out, access to executive lounges. These are just some of the benefits of the complimentary Accor Live Limitless Loyalty Program. Enjoy some of these benefits on your next vacation in any Accor Hotel Worldwide. Simply click on the link below to join today!

https://bit.ly/3mAyF9w

IMPORTANT INFORMATION

Check-in time: 2:00 pm, Check out: 12:00 pm, please contact the front desk if you would like to extend the check-out time (additional charges apply).
Money Exchange is available at the ATM Machine situated in the Piano Bar & Rixos Lounge.
Wi-Fi is free and available in public areas and all rooms.
Phone – All rooms are supplied with phones – to call another room please dial 5 followed by the room number – this is free of charge. To call an outside line please dial 9 followed by the number – this is with charge.
Services not included in All inclusive - Room Service (24 hours), Tennis lessons, laundry, photo sessions, mini - market, shops, medical services, luxury cigars service, Hookah (Shisha)
Hotel doctor - available 24 hours in the hotel, for any emergency please contact us! (Additional charges apply)
Due to security reasons outside visitors are not permitted. Our facilities are available for Rixos Guests only. Thank you for your understanding.
For your safety and wellbeing kindly be informed it is not permitted to bring any food and beverage items from outside. This excludes items from Duty Free. Our team will be more than happy to assist you with serving your beverages from Duty Free.
All our guests are kindly requested to align with hotel accommodation rules. Any misbehavior, property damages and violence towards to other guests or hotel employees will lead to legal action and Hotel has the right to shorten the stay of misbehavior.
Bottled water is provided in the room, please do not consume water from the tap.
Kindly note that the opening and closing times of hotel facilities can be change at any time through Rixos Management and are subject to hotel availability and weather condition.
The Hotel Management does not accept any responsibility for the loss of personal items, valuables or money which is left in the rooms or public areas.
Please keep your belongings in the safe box provided in your room.
Please ask for a DND Flag from any Towel Desk at the beach or pool if you do not want to be disturbed by any team members.
Please note that sun loungers cannot be reserved, and the Recreation team have a right to remove a towel from a sunbed if a guest is absent for a 40 min
Please do not make any cash payment for any extra charge service, please sign your check and you can close your bill one day before or during check-out.

WE WISH YOU A VERY PLEASANT STAY WITH US!

Rixos Online Butler Service **What's App** **Entertainment program** **Accor Enrolment**