Monte Carlo
Sharm Resort SPA & Aqua Park

Dear guest,
We thank you for choosing Monte Carlo Sharm Resort & Spa for your holiday in Sharm El Sheikh. it is our mission to deliver the best accommodation experience to our guests and for that we have compiled the most important information in this leaflet for your perusal. if you require any assistance during your stay we will be delighted to be at your service at once.

Arrival & Departure:
Kindly note that check-in time is at 14:00 & checkout time is at 12:00 midday. Please note that our guests are required to wear the bracelet received at check-in at all times in order to receive the Ultra all inclusive services. Bracelet must be handed to reception at checkout time.

Early Check-In Package:
If you are intending to arrive earlier at the hotel, we have an attractive "Early Check-In Package" that would include room, meals & drinks for an extra charge. Please contact reception desk to enquire availability.

Late check-out package:
If you wish to keep your room and your Ultra All Inclusive package after 12:00 midday on your departure day, please contact reception desk for availability and booking.

Safe Box:
Safe box is available in your room free of charge. The hotel cannot be held resopnsible for any valuables left unattended.

Lock / Open Your Safe Box
To program a new secret code:
1. Press the white button inside the safe door until the press "New Code" Lights up on.
2. Press your selected personal code (from 4 to 6 Digits Maximum) and press "Enter, repeat again (press your code and press"Enter").
3. After Green light will switch off, press «Enter» again to confirm, and then close the door.
To lock Safe: Enter your code, press "Enter" and turn green handle to close.
To open Safe: Enter your code, press "Enter" and turn the green handle to open
ATTENTION: kindly leave safe box door open at checkout time.

Medical Service:
Doctor on call is available 24 hours a day against charge and please refer to your rep and insurance company.

Laundry:
Laundry list & bag are available in your wardrobe; Please follow the instruction on the list also ask about weekly laundry offer, for assistant please call 0.

Wi-Fi:
(Against charge) please contact reception for enquiries and purchase

Telephone:
- International calls charge is 2$ per minute.
- Local calls charge (mobiles or landline) is 2.5 L.E. per minute.
- If you have any queries kindly dial (0) for assistance.

Health Club:
From 07:00 till 19:00
Gym facilities are free of charge; sports shoes are required for any gym activity. Sauna, steam bath & Jacuzzi are free of charge with previous reservation. Massage is against charge.
kindly note that, only adults from 16 years and over are allowed to use gym & spa facilities.
Using Gym,Spa under your responsibility.

Dear Monte Carlo Sharm Resort & Spa Guests
Here you will find the two All inclusive formulas the hotel offers; we truly wish our services will meet with your satisfaction.
Ultra All Inclusive 24 hours **Royal Ultra All Inclusive 24 hours**

Ultra All Inclusive 24 hours

Food:

1. Early breakfast	From 05:00 till 07:00
2. Breakfast	From 07:00 till 10:00 (Le Café - Main restaurant)
3. Late Breakfast	from 10:00 till 12:00 (waves Restaurant)
4. Snacks	From 12:00 till 17:00 (waves Restaurant)
5. Lunch	From 12:30 till 15:00 (Le Café - Main restaurant)
6. Tea Time	From 17:00 till 18:30 (Lobby Terrace)
7. Dinner	From 18:30 till 21:30 (Le Café - Main restaurant)
8. Late Dinner	From 22:00 till 05:00 (Blue Ginger)
Venues are subject to change at hote management discretion	
9. Breakfast & Lauch Meal Box	(Please order one day in advance)
10. Ice Cream	From 12:00 till 17:00 at 2 outlets The Pyramids bar The Sea View bar

A la Carte Restaurants:

1. Blue Ginger (Chinese cuisine)	From 19:00 till 21:30
2. Fayrouz (Oriental & Lebanese cuisine)	From 19:00 till 21:30
3. India Palace (Indian cuisine)	From 19:00 till 21:30
4. The Grill (BBQ)	From 19:00 till 21:30
5. Baldi (Egyption Cuisine)	

(Self-made reservation one day in advance)

Beverages:

1. Sky Bar	24 hours seriving local cocktails, soft drinks, tea & coffee.
2. The Pyramids (Pool bar)	From 10:00 till 17:00
3. The Sea View (Beach bar)	From 10:00 till 17:00 Serving cocktails & drinks.
4. Tea & coffee Facilities at the room	
5. Lobby Bar	24 hours seriving all drinks and offering Varity of Imported & canned drinks are extra charge

Drinks are also included at all restaurants during meals

N.B
Room service, fresh Juice, Imported Beverage, medical services, telephone calls, internet access, laundry services, SPA & billiard, are against charge.
Please ask reception desk about upgrading to our "Royal All Inclusive Package".

Sports:
- Volleyball court free of charge
- Tennis court against charge only du ring the night 20$ for floodlight per hour.
- Water polo, aqua gym, darte and aerobics activities are performed around main swimming pool and water slides.

Kids Menu
Available at all buffet and a la carte restaurants. Please contact restaurant manager for special request.
Kids Activity (Starts at 20:30) daily night activities please contact animation team
Kids Club From 10:00 - 13.00 & 15:00 - 17:00. Only for kids from 5 to 12 years old
Kids Facilities Children must be supervised by an adult at all times

Royal Ultra All Inclusive 24 hours

Food:

1. Royal Lounge breakfast	From 07:00 till 10:00
2. Royal Lounge late breakfast	From 10:00 till 12:00
3. Snacks	From 12:30 till 17:30
4. Royal Lounge lunch	From 12:30 till 15:00
5. Tea Time	From 17:00 till 18:30
6. Dinner	From 18:30 till 21:30 (Le Café - Main restaurant)
7. Late Dinner	From 22:00 till 05:00 (Blue Ginger)
Venues are subject to change at hote management discretion	
8. Breakfast & Lauch Meal Box	(Please order one day in advance)
9. Ice Cream	From 12:00 till 17:00 at 2 outlets The Pyramids bar The Sea View bar

A la Carte Restaurants:

1. La Luna (Italian cuisine)	From 19:00 till 21:30
2. Blue Ginger (Chinese cuisine)	From 19:00 till 21:30
3. Blue Ginger (Teppanyaki & Sushi)	From 19:00 till 21:30
4. Fayrouz (Oriental & Lebanese cuisine)	From 19:00 till 21:30
5. The Waves (Seafood cuisine)	From 19:00 till 21:30
6. India Palace (Indian cuisine)	From 19:00 till 21:30
7. The Grill (BBQ)	From 19:00 till 21:30

Beverages:

1. Lobby Bar	24 hours seriving all drinks Imported & canned drinks are at extra charge.
2. Sky Bar	From 24 hours serving local alcohol, local cocktails, soft drinks, tea & coffee.
3. The Pyramids (Pool bar)	from 10:00 till 17:00 hours serving cocktails & drinks.
4. The Sea View (Beach bar)	From 10:00 till 17:00 serving cocktails & drinks.
5. Tea & coffee Facilities at the room	

Le Royal Lounge serves soft drinks, Fresh juices, local beer, local alcohol & wine during the opening hours. All premium alcohol are included, however, imported alcohol is at an extra charge. Please contact Royal Lounge Service Center by dialing 2200+or 0 for any assistant.

Le Royal Lounge is a non-smoking environment; however, smoking is permitted on the terrace. Le Royal Lounge is for the use of Royal Monte Carlo guests only.

The Royal Beach offers full waiter service. Hard drinks, soft drinks, canned drinks & snacks are included. (beer & wine included)

Royal Lounge (Food & Beverages) service starts from 07:00 till 23:00

• Continental breakfast	From 07:00 till 11:00
• Late breakfast	From 11:00 till 12:00
• Lunch	From 12:30 till 15:30
• Snacks & Tea time	From 15:30 till 18:00
• Per-dinner Canapés & drinks	From 18:00 till 19:00
• Dinner at any a la cart Restaurant	From 19:00 till 21:30
• Serving primium alcohol & cocktails	From 21:30 till 23:00

WIFI Free of charge (2 devices)
Honeymoon bliss
Laundry once per stay
Discount for extending the stay
shisha free of charge

For more information and upgrade enquiries, please contact reception desk