RIXOS
RADAMIS
SHARM EL SHEIKH

Hotel Concept

This Information guide has been prepared to assist you in making the most of our facilities and experiencing an unforgettable holiday.

A La Carte Restaurants:

1 - Riviera (Mediterranean) 18:30 - 21:30
2- Kafkas +18 (Caucasian) 18:30 – 21:30
3 - Salt (Seafood) 18:30 - 21:30
4 - L' Olivo (Italian) 18:30 – 21:30
5 - Mandarin (Asian) 18:30 - 21:30
6 - Cactus (Mexican) 18:30 – 21:30
7 - Lalezar (Turkish) 18:30 – 21:30
8 - The Mangal (BBQ) 18:30 – 21:30
9 - Rasam (Indian) 18:30 – 21:30
10 - Wabi-Sabi (Sushi house) 18:30 – 21:30
11 - Hayal (Lebanese) 18:30 – 21:30
12 - T-Bone (Steak house) 18:30 – 21:30
13 - PEOPLE'S (International Cuisine)
Breakfast 09:00 - 10:00 & Dinner 19:00 – 21:00
Food Court & People's (snacks restaurant on the beach) 11:00-17:00

Main Restaurants:

Turquoise (Radamis Tirana)

Sapphire (Radamis Beach)

Veranda (Blue Planet)

Breakfast 07:00 - 11:00

Lunch 12:30 - 14:30

Dinner 18:30 - 21:30

Late Dinner 23:00 - 02:00

A La Carte restaurants concept

Reservations can be made online via the QR Code. Reservations are subject to hotel availability. ***Dress code – smart casual – no sportswear, sports shorts, flip-flops. Please ensure you attend your reservation on time, any delay of 10 minutes or more will result in your reservation being cancelled***

BARS

Lobby Bar (Premium Beverages) 24 Hours
Beach Bar 09:00 – 19:00
Pool Bar 09:00 - 19:00
Irish Pub 14:00 – 02:00 at night
SPA Bar 10:00 – 19:00
Coffee kiosk in the beach 08:00-18:30
Coffee kiosk in the blue planet 10:00-22:00

We offer 14 items in the Minibar; these items will be refilled once per day free of charge when the room is cleaned if you do not display DND. If you need this refilled more than once in the day, contact the Guest Relation Team or WhatsApp Online service. These items are to be consumed in the room only.

SERVICES NOT INCLUDED IN THE CONCEPT (Extra Charge)

Imported Wines & Champagnes, Medical Services, SPA, laundry, a la carte restaurant Teppanyaki (60$ per person), Cabana, shisha, cigar, room service (call 333), E-Sport Café, gondolas (from 15$ per person, children under 5 years old for free).

KIDS PLAYGROUND AREAS

Rixy Kids Town working hours: from 9:30 till 00:00
Rixy Kids Club on the beach working hours: 9:30 till 17:30
E-Sport Café 10:00-02:00 **(1st hour: 3$, 2nd hour: 5$, from the 3rd hour onwards, the rate will be 2$ per additional hour)**
Playground location Radamis Tirana above the reception and lobby:
Teenage Area: table tennis, billiards from 10:00 till 22:00
Soft Kids Area from 10:00 till 22:00
Candy Lounge between two areas from 10:00 till 22:00

GYM & SPA

Our SPA offering a wide variety of treatments. Please contact the Spa reception (phone number 250) for reservation. Spa opens from 09:00-20:00. You also have use of the very well equipped, modern fitness center - open daily from 08:00 till 20:00. It is **not permitted for children under the age of 16** to enter or

use the Spa/Fitness Facilities. The Fitness centers do not take any responsibility for the loss of personal belongings, valuable items or money left unattended. Lockers for your items are available in the Fitness center.

CHECK IN & CHECK OUT PROCEDURE

Check In at 14:00 and Check Out at 12:00 midday (Late check-out subject to availability and with charge **not free**). Please inform Reception Desk Day before your departure for luggage down time, hence leave your luggage outside your room & concierge team will pick up the luggage to lobby, please return your key upon check out to the reception.

Your key card will deactivate at midday, if you require a late checkout, please reactivate your card before midday of your departure day with the reception.

Please check availability and prices with our Reception Team one day before departure.

ENTERTAINMENT PROGRAM

Entertainment program in the hotel daily till the midnight (00:00).

Please scan QR code below to see details of the Daily Hotel activities.

Aqua Mania Jungle Park

Experience endless fun in the sun! We look forward to seeing you at the Aqua Park

Opening Hours:

- Aqua Park: **10:00 AM – 1:00 PM**
- Break Time: **1:00 PM – 3:00 PM**
- Aqua Park Reopens: **3:00 PM – 5:00 PM**

Food Court & Bar:

Open **10:00 AM – 5:00 PM**, serving soft beverages

USEFUL INFORMATION

Press “777” or ‘0’ in case if you need any assistance 24/7.

Concierge service “666” assistance 24/7.

Dress code at the lobby area - smart casual - no swimwear, no flip-flops.

If you wish to take any items (such as bathrobes, towels, etc.) from the room, please inform the reception desk as these items are subject to charges. Thank you for your cooperation.

The shuttle bus station is situated in front of the main restaurant terrace, and on the beach, it is located in front of the beach bar. There is no walkway in the tunnel only club car. To ensure your safety, we kindly ask that you use the shuttle buses that are provided.

Wi-Fi is free and available in public areas and in your room.

Sun bed reservations – it is not permitted to reserve sunbeds. If items are left for more than 1 hour the items will be removed and kept in the closest Towel Centre

The Hotel has the right to remove any person not following the procedures – our guests wellbeing is our top priority.

Bottled water is provided in the rooms, please don`t consume from the tap.

The Hotel Management does not take any responsibility for the loss of personal belongings, valuable items or money that is left in the room or public areas unattended.

Please do not make any cash payment for any extra charge service, please sign your check and it is possible to pay and close your bill one day before or during check-out. Kindly note that our rooms are non-smoking rooms. Smoking of tobacco is permitted on the terrace or balcony only. Smoking shisha in the room, balcony or terrace is not permitted.

Any outside guests visiting the hotel will pay a fee according to the hotel price list. Kindly contact reception or Guest Relation for any information or assistance

Kindly note that opening and closing times of hotel facilities can change at any time and are subject to hotel availability and weather condition.

A la carte reservation: **Hotel Map:** **Online Assistance:** **Entertainment & Rixy & SPA:**