Dear valued guest,

Welcome to **Jaz Solaya,**
We are delighted to have you as our guest and are commited to providing you with a comfortable and memorable experience.
All information about our hotel **All-Inclusive**:

Restaurants:
Main restaurants buffet:

- Breakfast buffet opening hours from 07:00 - 10:30 at **Safari and Olivo**
- Lunch buffet opening hours from 12:30 - 14:30 at **Safari**
- Dinner buffet opening hours from 18:30 - 21:00 at **Safari and Olivo**
- Late dinner is only available upon guest request. Please contact the reception dial # 0.
- **Dress Code: Smart casual is recommended ; shorts and flip-flops are not allowed in the main restaurant.**

***We are offering additional food & beverage facilities which are located in Souk Area as follows*:**

- **A la Carte Restaurants:**
- **Momo:** Asian cuisine
- **Sofra:** Middle Eastern cuisine
- **Nino's:** Italian cuisine
- **Teppanyaki:** Live Cooking (charged)
- During your stay at Jaz Solaya we offer you one dinner in an A la Carte restaurant for free
  You can choose Nino's, Sofra or Momo to enjoy your dinner
- Reservations are subject to availability. In case you have any difficulty booking an A la Carte restaurant please contact the reception

Bars:
Savana Lobby Bar:

- Opening hours from 09:00 - 00:00

Tropicana Pool Bar:

- Opening hours from 09:00 - 17:30
- Late breakfast (croissant/cakes) from 10:30 - 12:00
- Snacks and icecream from 12:00 - 16:00

Narquila Shisha Bar:

- Located in Jaz Dar El Madina Souk Area open from 19:00 - 00:00 (charged).

Icecream shop:

- Opening hours from 20:00 - 22:00 (free of charge) located in Jaz Dar el Madina Souk Area

Swimmingpools, beach and Aqua Park:

- Three outdoor swimmingpools and one kid's swimmingpool are heated during the winter season.
- Aqua Park Coraya opening hours from 10:00 - 12:00 and 13:00 - 17:00.
- Large private beach surrounded by clear waters and a beautiful reef for snorkeling or diving.
- Private beach lodge for an additional charge of €20 per day. Please contact our beach staff to book.
- The reservation of sunbeds is not allowed. The hotel reserves the right to remove and store any towels and personal belongings left unattended for more than one hour (to be kept by the lost & find office).
- Coraya Diving Centre is located at Solaya Beach.

Spa, Fitness and Recreation:

- Mivida Spa for a relaxing massage, sauna, jacuzzi and more (additional charge).
- Mivida Beauty Centre and haarsalon (additional charge).
- Jazy Kids Club (next to Olivo restaurant) for all kids between 4 and 12 years old.
- Daily animation, sportactivities and Live-music.
- Gym, amfitheater and tenniscourt (reservation at reception 24 hrs in advance).
- Jogging track next to the beautiful sea and our beaches (800m).

Accommodation:

- Guest rooms are furnished in a modern style such as TV, Airco, safety deposit box, tea and coffee facilities, Wi-Fi and 1 bottle of water per person daily.
- Beach towels are provided in the rooms. Everyday between 17:00 - 18:00 the roomboy will change them for fresh towels. Please put the towels outside your door so the roomboy can change them for you.
- Snacks, softdrinks, beer and juice from the minibar are available for an additional charge.
- Laundry- and dry-cleaning are available for an additional charge (please fill in the laundry list before sending and use the laundry bag). It is supposed to be deliverd back within 24 hours.
- Beverages All Inclusive formula is from 09:00 – 00:00. Midnight, softdrinks, mineral water, local beer, Egyptian wine and all local alcohol served in glasses, not bottles as well as all local cocktails,

- There is a resident docter in the house and in the “house” clinic. It is higly recommended to clearly check and agree on the prices before proceeding the service. Clinic opening times are from 09:00 – 13:00 and 17:00 – 20:00.
- International calls are provided at the reception if needed for an additional charge of €2 euro p.m.
- Breakfast- and/or lunch-box are to be ordered one day in advance before 20:00.
- Food allergy? Seek assistance from our restaurantmanager and/or our kitchenchef.

- Check-out before 12:00. Late check-out based on hotel availabiliy with extra charge and a maximum stay till 18:00. After that it will be charged as an extra night with published online rate. Please contact the reception if you want to extend your last day.
- Limousine service available for an additional charge. Please contact the reception if needed.
- ATM’s are available at Jaz Solaya, Jaz Dar El Madina, Jaz Lamaya and Steigenberger Coraya.

- If you require any assistence or information, please contact the reception or dial # 0

Scan this QR-code for all information about the hotel

- Wij wish you a pleasant and relaxing vacation in our hotel -