HWAIDAK HOTELS
TITANIC BEACH

Dear valued guest, it's our pleasure to welcome you to Titanic Beach.
We are delighted that you have selected our hotel for your holiday.

Ultra-All-Inclusive Concept (Restaurants & Bars)

Locality	Offer	Opening Hours	
		From	Till
Jack (Main Restaurant)	Breakfast Late breakfast Lunch Dinner Late dinner	07:00 10:00 12:30 18:00 22:00	10:00 11:00 14:30 21:00 23:00
Rose (Main Restaurant)	Breakfast Lunch Dinner	07:00 12:30 18:00	10:00 14:30 21:00
Ala carte Restaurants (Dinner Only)			
The (Grill)	Ala carte restaurant with **Reservation desk** at reception Titanic Beach ground floor. From 10:00 AM till 11:30 AM according to the availability.	18:00	21:00
Cal (Italian)	Ala carte restaurant with **Reservation desk** at reception Titanic Beach ground floor. From 10:00 AM till 11:30 AM according to the availability.	18:00	21:00
Japanese	Ala carte restaurant with **Reservation desk** at reception Titanic Beach ground floor. From 10:00 AM till 11:30 AM according to the availability.	18:00	21:00
Lebanese	Ala carte restaurant with **Reservation desk** at reception Titanic Beach ground floor. from 10:00 AM till 11:30 AM according to the availability.	18:00	21:00
Mongolian	Ala carte restaurant **without Reservation** Titanic Beach	18:00	21:00
Chinese	Ala carte restaurant **without Reservation** Titanic Beach	18:00	21:00
Mexican	Ala carte restaurant **with Reservation** in **Titanic Palace**. **Reservation desk** at reception **Titanic Palace**	18:00	19:30
Indian	Ala carte restaurant **with Reservation** in **Titanic Palace**. **Reservation desk** at reception **Titanic Palace**	18:00	19:30
Bars			
Pirates (Lobby Bar)	Soft drinks & Alcohol drinks	Working **24** Hours	
	Cold Cuts	00:00	06:00
Mocha Bar	Hot drinks & Coffee	08:00	00:00
Oasis (Pool Bar)	Beverages Beverages Snacks	10:00 20:00 15:00	17:00 23:00 16:00
Waves (Disco Bar)	Soft drinks & Alcohol drinks	20:30	02:00
Aqua Bar (Aqua Park)	Soft & Hot drinks& Alcohol drinks	10:00	17:00
Sailors (Beach Bar)	Soft & Hot drinks& Alcohol drinks	10:00	17:00
	Snacks Ice Cream	12:00 12:00	16:00 16:00

Food and drinks: For your safety; it's not recommended to take plates of food out of restaurants to avoid any sickness cases.
All Inclusive: Our guests can use all the facilities of our sister hotel (Titanic Palace) such restaurants, bars, pools and outlets.
Kindly be asked to inform the front desk if you find any damages in your room upon arrival, to avoid payment upon check out for any damages.

Hotel Information

All Inclusive Bracelet: Please, wear your bracelet during your stay to be recognized by our staff and please give it back to the reception upon your check out on the departure day at 12:00, if any extra needs after 12:00 will be with extra charge. In case of damaged bracelet, you can get a free one from reception desk, in case of loss it will be **extra charge 20 Euros.**

Beach Towels: You will receive your beach towel from the towel kiosk by the main swimming pool & beach change it from the same place, please do not reserve sunbeds around the pool & on the beach before 8 am, kindly be informed that towels under guest's responsibility in case of **lose it will be charged by 10 Euros,** please do not leave your towel in your room terrace to avoid any missing towels.

For your safety and security, please make sure to keep your terrace door closed and secure your belongings when you are not in the room.

WIFI: Free of charge in rooms, outlets and public areas with LOGIN: room number and PASSWORD: Family name.

Money Exchange: There are 2 ATM machines beside the shopping arcade, changing cash money or using Visa & Master card.

VIP Lounge: Only for adults VIP guests.
VIP breakfast in an Italian restaurant from 08:00 to 10:00 is available for all vip guetss.

GYM: Located at the spa center (Free of charge) working from 09:00 AM till 07:00 PM.

Aqua Park & Swimming Pools: Swimming pools working from 8:00 AM till sunset and Aqua Park slides from 10:00 AM till 16:30, slides are closed from 13:00 till 14:00 for break. Children must be 120cm to use all waterslides.

Key Card: You will receive your room key from reception upon arrival, broken key can be replaced with a new one free of charge, **Lost key will be charged by $5.**

Kids Club: Titanic kids club working daily from 10.00 till 12:30 & from 15:00 till 16:30 for kids between 4 to 12 years old.

Services Extra Charge

Hotel Taxi: Reservation desk is located at the reception area with extra charge please be informed that the hotel do not hold any responsibility for any accidents that could happen outside the hotel with outdoor taxi.

Smoking Shisha: we have shisha bar with extra charge, it is not allowed to smoke shisha in the room or in public areas.

Laundry: Laundry service available with extra charge, laundry list & bag can be found in the cupboard.

Doctor & Medical Service: The hotel doctor is available 24/7, Please contact the reception for any assistance. 8303/8302

Check out: Check out time is **12:00** noon, please give reception back room key card and towel cards at 12:00.
For late check out after 12:00, please check the availability with reception, will be with extra charge.
All-inclusive program finish at 12:00 noon please give All Inclusive Bracelet back to the reception before 12:00 noon for any extra needs after 12:00 will be extra charge.

Fresh Juice: - Extra Charge

Spa services: Sauna. Jacuzzi. Steam Extra charge.

For emergency dial: **Operator (0)** **Reception (8302/8303)** **Luggage services (8301)**

Hotel Management team wishes you a nice holiday!