Check-In/Check-Out :

- **Check-In** : 15 :00
- **Check-Out**: 12:00. Please return the room key cards to the reception before your departure, each card not returned will be charged 10 TND
- **Late Check-Out:** From 12:00 until 18:00 with extra charge. Please contact reception to book your late check-out, subject to availability.
- **9** to reach the reception desk.

Food :

Breakfast	07:00 -10:00	Mercado
Late breakfast	10:30 -12:00	O'lula
Lunch	12:30 -14:30	Mercado
Lunch – buffet	12:30 -14:30	O'lula
Pizza	12:00 -23:00	O'lula
Coffee break	15:30 -17:00	O'lula
Dinner	18:30 - 21:00	Mercado

- For hygienic reasons, carrying food outside the restaurants is not allowed.
- Dress Code: Dress Code: Swimwear is not allowed inside the restaurants (Main & Theme).

Theme Restaurants :

Tunisian	19:00 -21:00	**Sofra**
Meditarranean	19:00 -21:00	**O'lula**

- Reservation is required at least 24 hours in advance with Guest Relations. One reservation per week for stays of 7 nights or more.

Drinks :

Lobby Bar	09:00 -00:00	Café Central
Pool Bar	10:00 -18:00	O'lula
Beach Bar	10:00 -18:00	Cape Nao (Extra charged)

Safe box :

- A safe box is available free of charge in your room.
- The hotel declines any responsibility in case of loss of valuables or personal belongings during your stay.
  Please leave the safe box open on the day of your departure

Pools / WIFI :

- 3 Swimming pools: 1 Fresh Water outdoor pool & 1 pool for kids.1 indoor pool; Opening times: 09:00 – 19:00
- Water slide : 10 :00 -13 :00 / 15 :00 -18 :00
- Please use appropriate swimwear. Other clothing is not allowed
- Pool towel cards are available at the reception desk with a deposit of 20 TND/card. In case of loss the amount of 20 TND will be charged accordingly
- Diving and ball games are prohibited except those organized by the animation team.
- Glassware is prohibited in the swimming pool, beach and outdoor terraces.
- Reserving sunbeds at the swimming pools or the beach is forbidden. **Towels will be removed.**
- WIFI **« EL MANSOUR MAHDIA** », free password available in all hotel areas

Thalasso / Fitness :

- The hotel has a Thalassotherapy Center with a full range of treatments and massages, Hammam, Aesthetics.
- open from 9:00 – 19:00
- Free, air-conditioned fitness room located near the Thalasso Center.
- Open: 09:00 – 18:00

Room Linen :

- White linen must not be used outside your room, please use the swimming pool towels provided to you against a deposit. Your maid is responsible for this linen, please take care of it.
- If you wish to keep a bathrobe or any towel as a souvenir of your stay, please contact reception to purchase the item.

Tourist Tax :

- Article 49 of the 2018 finance law: A tourist tax of 3 TND per person per night for North Africans and 12 TND for other nationalities must be paid by guests over 12 years old, for a maximum of 10 nights.
- The tax must be paid **at check-in.**