ALAIYE RESORT & SPA HOTEL

HOTEL INFORMATION & SUMMER CONSEPT DETAILS

2027 ULTRA ALL INCLUSIVE

(Valid from 27 March to 15 November)

Our facility, which has the magnificent Incekum Beach, is 100 meters from the sea.
105 km from Antalya Airport
67 km to Gazipasa Airport
22 km from Alanya center
2 km to Avsallar center
45 km to Side ancient city
It is 40 km from the center of Manavgat.
TOTAL AREA: 55.800 m2
Total 443 Rooms. 886 Beds,7 buildings.
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WEB SITE: www.alaiyehotels.com
ADDRESS : İncekum Alanya Antalya Türkiye

HOTEL INFORMATION

HOTEL NAME: Alaiye Resort & SPA Hotel
CATEGORY : 5 stars
CONSEPT : Ultra All Inclusive
OPEN PERIOD: Summer Season
LANGUAGES : German, English, Russian,Turkish and Other European Languages
BEACH STRUCTURE:: Sand, Blue Flag Certified.
FACILITIES (FREE OF CHARGE): Sunbeds,umbrellas, beach towels, towelsfree for card.
Sand, Blue Flag Certified.

Rooms Facilities

Standard Rooms

- Total capacity: 200 rooms
- Room m²: 24 m² or 26.5 m²

Room Facilities:

- Orthopedic bed (French bed, Twin bed or French + SNG bed options
- Armchair
- LCD TV
- Satellite broadcast
- Music channel from TV
- Telephone direct dial
- Mini bar (including soft drinks)
- Kettle
- Wi-Fi
- Safe (free of charge)
- Split air conditioner
- Bathroom (shower, shower cabin) and WC
- Hair dryer
- Room service 24 hours is on charge
- Balcony (3,60 m² or 6 m²)
- Rooms have sea, land or pool view

Max accomodation 3 Persons

Connection Standard Rooms

- Total capacity: 34 rooms
- Room m²: 52 m²

Room Facilities:

- Orthopedic bed (two double, two single)
- Armchair
- LCD TV
- Satellite broadcast
- Music channel from TV

- Telephone direct dial
- Minibar (including soft drinks)
- Kettle
- Wi-Fi
- Split air conditioner
- Bathroom (shower, shower cabin) and WC
- Hair dryer
- Safe (free of charge)
- Room service 24 hours is on charge
- Balcony size (4,50 m² or 6 m²)
- Rooms have sea, land or pool views

Max accomodation 3 Persons

Family Suites

- Total capacity: 197 rooms
- Room m²: 36 m² or 38 m²

Room Facilities:

- Orthopaedic bed (two single beds or one double bed)
- Armchair
- One sofa
- LCD TV
- Satellite broadcast
- Music channel from TV
- Telephone direct dial
- Mini bar (including soft drinks)
- Kettle
- Wi-Fİ
- Split air conditioner
- Bathroom (shower, shower cabin) and WC
- Hair dryer
- Safe (free of charge)
- Room service 24 hours is on charge
- Balcony (4,50 m² or 6 m²)
- Rooms have sea, land or pool views

Max accomodation 4 Persons

Junior Suite Rooms

- Total capacity: 4 rooms
- Room m²: 46 m²

Room Facilities:

- Orthopedic bed (one double)
- Armcheir
- LCD TV
- Satellite broadcast
- Music channel from TV
- Telephone direct dial
- Minibar (including soft drinks)
- Kettle
- Wi-Fi
- Split air conditioner
- Bathroom (shower, shower cabin) and WC
- Hair dryer
- Safe (free of charge)
- Room service 24 hours is on charge
- Balcony (17 m²)
- Rooms have sea, land or pool view

Max accomodation 2 Persons

Selective Suite Room

- Total capacity: 1 room
- Room m²: 25 m²

Room Facilities:

- Orthopedic bed (one double one single)
- Armchair
- Satellite broadcast
- Music channel from TV
- LCD TV
- Telephone direct dial
- Mini bar (including soft drinks)
- Kettle
- Wi-Fi
- Split air conditioner

- Bathroom (shower, shower cabin) and WC
- Hair dryer
- Safe (free of charge)
- Room service 24 hours is on charge
- Balcony (16 m²)
- Sauna on balcony, four-person Jacuzzi on balcony
- Room have sea and pool view.

Max accomodation 3 Persons

The room is 25 m² with a Jacuzzi and sauna area of 20 m².

King Suite Room

- Total capacity: 1 room
- Room m²: 46 m²

Room Facilities:

- Orthopedic bed (One double)
- Armchair
- Satellite broadcast
- Music channel from TV
- LCD TV
- Telephone direct dial
- Mini bar (including soft drinks)
- Kettle
- Wi-Fi
- Split air conditioner
- Bathroom (shower, shower cabin) and WC
- Hair dryer
- Safe (free of charge)
- Room service 24 hours is on charge
- Balcony (17 m²)
- Sauna on balcony, four-person Jacuzzi on balcony
- Room is overlooking the sea, pool and has a balcony
- Room have sea and pool view

Room 46 m² Jacuzzi and Sauna area 19 m².

Max accomodation 2 Persons

Handicapped Rooms

- Total capacity: 6 rooms
- Room m²: 26,5 m²

Room Facilities:

- Orthopedic bed
- Armchair
- Satellite broadcast
- Music channel from TV
- LCD TV
- Telephone direct dial
- Mini bar (including soft drinks)
- Kettle
- Wi-Fi
- Split air conditioner
- Bathroom (shower) (custom designed) and WC
- Hair dryer
- Safe (free of charge)
- Room service 24 hours is on charge
- Balcony (5,40 m²)
- All equipment in the room is designed for disabled guests.
- Rooms have a land view.

Max accomodation 2 Persons

Honeymoon Rooms

- Total capacity: 4 rooms
- Room m²: 26 m²

Room Facilities:

- Orthopedic bed (one double bed)
- Armchair
- Satellite broadcast
- Music channel from TV
- LCD TV
- Telephone direct dial
- Mini bar (including soft drinks)

- Kettle
- Wi-Fi
- Split air conditioner
- Bathroom (shower, shower cabin) and WC
- Hair dryer,
- Safe (free of charge)
- Room service 24 hours is on charge
- Balcony (33 m²)
- Single bath on the balcony
- Rooms have sea, pool or land view.

Max accomodation 2 Persons

Room 26 m² Balcony 33 m²

ROOMS FACILITIES & AMENITIES

- Electronic door lock system
- Fire alarm
- LCD TV
- National and international broadcasting
- Music Broadcast (on TV channels)
- Cartoon channels
- Electronic safe box / free of charge
- Direct dial telephone in room and in the bathroom
- Slipper
- Split Air Conditioning system
- Free Wi-Fi connection
- Single beds or double bed or double bed and single bed
- Balcony
- Chairs and table on the balcony
- Balcony hanger
- Bathroom, Toilet, Shower and Shower Cabin
- Hair dryer
- Makeup mirror
- Bathroom amenities set
- Bath towels
- Parquet floor in the main building rooms, parquet or tile or carpet floor in the blocks
- Baby Bed (Optional)
- Our linen exchange is done every three days.
- Daily towel change (Optional
- Daily room cleaning (It serves between 09:00 -16:00 every day.

Your minibar is checked and refilled once a day, between 9:30 AM and 4:00 PM. As part of this concept, on the day of arrival, you will be provided with one can of Coke, Fanta, Sprite ice tea, and 200 ml milk, plus two 0.5 L bottles of water, 250 ml soda, and 200 ml fruit juice. On subsequent days, only two bottles of water, 0.5 L bottles of soda, 250 ml soda, and 200 ml fruit juice are refilled in a controlled manner.

RESTAURANTS & SNACK RESTAURANTS & A'LA CARTE RESTAURANTS

Our aim is to provide a good service with our specially prepared menus from all world cuisines to suit everyone's taste. Our hotel offers individual service to each guest. Our guests can enjoy breakfast, late breakfast, lunch, dinner and night buffet as well as our specially prepared menus and drinks within the scope of ultra all inclusive. Local alcoholic and non-alcoholic beverages are served at designated service points 24 hours a day in the Ultra all inclusive concept. Local alcoholic and non-alcoholic drinks and hot drinks are free of charge for 24 hours in designated areas. Our team is waiting for you for your diet, vegetarian and vegan choices in the main restaurant**.** Please contact Guest relations for your requests. Import drinks and Alcoholic & non-alcoholic beverages service in bottles is on charge.

Our main restaurant, which has a rich open buffet consisting of Turkish and world cuisines and will provide unforgettable tastes with special theme nights, serves our valued guests for breakfast, lunch and dinner with a capacity of 700 people. In addition, a night buffet and late breakfast buffet will be served in the main restaurant for our guests who will live the night life to the fullest.

A'LA CARTE RESTAURANTS

Our guest services team, located in the lobby, can assist you with your à la carte restaurant reservations. Guests wishing to enjoy the flavors of our à la carte restaurants must make a reservation one or two days in advance (between 9:30 AM and 2:00 PM). The à la carte restaurant fee is €10 per person. Please note that you can select and try one of our à la carte restaurant dishes.

Please contact the Guest services department for your A'la Carte reservations.

Mediterranean Restaurant, you must taste the sea products are presented to your liking. (Pre-reservation)

Ottoman Restaurant is the one where the taste of traditional Turkish-Ottoman palate has reached its peak. A'la Carte Restaurant is your choice to taste local Turkish dishes, delicious kebabs and appetizers. (Pre-reservation)

Chinese restaurant brings you the unforgettable food variety of the Far East at Alaiye Resort & SPA Hotel.(Pre-reservation)

FREE OF CHARGE

- Breakfast, lunch, dinner (open buffet)
- Late breakfast and night meal (open buffet)
- Drinks included in the concept for breakfast, lunch, dinner
- Table service (Our snack restaurant is self-service)
- Pool snack (grillisi, doner kebab, pita bread, hamburger, chicken, pomes, pasta, Salad, seasonal fruits)
- Park Alaiye snack (grilled varieties, pasta, pomes, nuggets, pancakes, salads, and seasonal fruits)
- Thematic buffet presentations introducing the local flavors of Turkish cuisine, specially prepared on various days of the week
- Pancake houses
- Food and beverage service on the beach (watermelon, melon, nuggets, bagels, fish and chips, egg noodle
- Patisserie Service
- Fresh daily bakery products
- Mini bar (refreshed once daily)
- Charcoal grill types in the main restaurant
- Diet corner in the main restaurant
- Children's and baby buffet in the main restaurant

The products offered may vary according to seasonal conditions.

07:00 – 10:00 Breakfast	Open Buffet	Alaiye Restaurant
10:00 – 11:00 Late Breakfast	Limited Buffet	Alaiye or Selcuklu Restaurant
12:30 – 14:00 Lunch	Open Buffet	Alaiye Restaurant
12:00 – 17:00 Snack	Open Buffet	Snack Restaurant
12:00 – 17:00 Snack	Open Buffet	Park Alaiye Snack Restaurant
10:00 – 18:00 Patisserie	Open Buffet	Le Crem Cafe
12.00 - 22.00 İce Cream	Self Services	Glace Cafe
12.00 - 17.00 Wafle	Self Service	Glace Café
19:00 – 21:00 Dinner	Open Buffet	Alaiye Restaurant
19:00 – 21:00 Dinner	A'la Carte	Mediterranean (A'la Carte) Restaurant
19:00 – 21:00 Dinner	A'la Carte	Ottoman (A'la Carte) Restaurant
19:00 – 21:00 Dinner	A'la Carte	Chinese (A'la Carte) Restaurant
23:30 – 00:30 Night Snack	Limited Buffet	Alaiye or Selcuklu Restaurant

*** Hotel Management reserves the right to change the place and time.

*** Changes that may occur will be notified to you in advance.

BARS

Fancy Bar	24 Hour	Lobby Area
Puzzle Bar (American Bar)	18:00 – 00:00	Lobby Area
Garden Bar	10:00 – 00:00	Amphitheater Area
Snack Bar	10:00 – 17:00	Snack Restaurant Area
Beach Bar	10:00 – 18:00	Beach Area
Park Alaiye Bar	10:00 - 17:00	Park Alaiye Area
Disco Bar	23:00 - 02:00	Disco Zone (Imported drinks not included in the concept and VSOP class drinks are chargeable)

FANCY BAR

THEME: International

Drinks within our concept

Imported beverages and VSOP class beverages not included in the Ultra concept

LOCATION: Lobby

SERVICE HOURS: Our non-concept services are paid.

AMERICAN BAR / PUZZLE BAR

THEME: International

Drinks within our concept

LOCATION: Lobby

SERVICE HOURS: 18:00- 00:00

GARDEN BAR

THEME: International

Drinks within our concept

LOCATION: Poolside, next to the Amphitheater

SERVICE HOURS: 10:00 – 00:00

SNACK BAR & RESTAURANT

HEME: International
Beverages within our concept
LOCATION: Ground floor of Blocks 5 and 6
BUFFET: Lunch
SERVICE HOURS
Lunch: 12:00 PM – 5:00 PM
Aperitifs and snacks are served.
Le Cream Patisserie: 12:00 PM – 6:00 PM
Glace Cafe: 12:00 PM – 10:00 PM

BEACH BAR

THEME: International

Soft drinks and beer

LOCATION: Beach area

SERVICE HOURS: 10:00 – 18:00

PARK ALAİYE SNACK BAR & RESTAURANT

THEME: International

Drinks within our concept

LOCATION: Park Alaiye

BUFFET: Lunch

SERVICE HOURS:

Lunch: 12:00 – 17:00

Grilled varieties, pasta, pomes, nuggets, pancakes, salads and seasonal fruits.

DISCO BAR

THEME: International

LOCATION: 4th block ground floor

SERVICE HOURS: 23:00 – 02:00

Import drinks and Alcoholic & non-alcoholic beverages service in bottles is on charge. Imported beverages and VSOP class beverages not included in the Ultra concept.

FREE OF CHARGE

- Free WI-FI internet connection in all rooms and public areas
- Safe box in the rooms
- All local alcoholic and non-alcoholic beverages
- Pools
- Aqua parks
- Bath
- Sauna
- Steam room
- Fitness center
- Volleyball
- Basketball
- Football
- Pılates
- Ping pong
- Tennis court- Clay court
- Darts
- Boccia
- Yoga
- Chess
- Backgammon
- Aerobic
- Gymnastics
- Water gymnastics
- Step
- Stretching
- Beach games
- Day and night animation activities
- Umbrellas, sunbeds, mattresses, beach towels
- Health Personnel Service (At Certain Hours)
- Parking service.
- Baggage services
- Message services.

ON CHARGE

- Imported drinks and drinks of the VSOP class not included in the concept
- Shopping malls inside and outside the hotel
- A'la Carte Restaurant
- Massage,
- Peeling
- Telephone, fax, photocopy

- Fresh orange juice is on charge.
- Doctor (available at certain hours and for a fee)
- Rent a car
- Transfer services
- Training football field (45 x 90 special grass field)
- Laundry services
- Internet cafe, billiards, video games, table football
- Motorized and non-motorized water sports
- 24 Hours room service (food and beverage services)
- Vitamin bar
- All kinds of services other than concept for special day celebrations
- Electronic equipment presented at the convention center.

GENERAL SERVICES

Shopping center

- Photo services.
- Tattoo Shop
- Hairdresser
- Painting on stones(Calligraphy)
- Boutique
- Market
- Home textiles
- Bag shop
- Optical Store
- Leather Shop
- Shoe Store
- Gift Shop
- Spice
- Change Office
- Bikini and Underwear Shop
- Bijouterie Store
- Star Bar & Restaurant
- Other stores

Alaiye Convention Center

The meeting room of the Alaiye Resort & SPA Hotel is 600 m² in size and offers you and your guests a wonderful opportunity to relax with successful and perfect meetings. In addition to the meetings, which at the same time offer meeting facilities for thousand (1000) people, the experienced staff are available for organizations such as weddings, invitations Cocktails, fashion shows and fairs are available. The modern infrastructure and wireless Internet access in the meeting room provide the perfect service for organizing the meetings of our guests.

Halls Capacity

Meeting halls		Square meters	Theatre	Reception	Classroom	U shape	Banguet
Divan Covention Center	Hall 1	157	250	250	150	50	100
Divan Covention Center	Hall 2	288	500	500	200	100	200
Divan Covention Center	Hall 3	157	250	250	150	50	100
Divan Covention Center	Hall 1 + 2	445	750	-	350	150	300
Divan Covention Center	Hall 1 + 2 + 3 + Fuaye	804	1000	1000	500	200	600
Selçuklu		402	300	-	130	-	250
Ottoman		156	100	-	60	20	80
Mediterrenian		156	100	-	60	20	80
Chinese		156	100	-	60	20	80
Kamelya		441	300	-	150	25	-
Sofa		117	60	-	30	-	-
Fuaye		202	-	300	-	-	-

Halls Dimension

Meeting halls		Square meters	Height
Divan Covention Center	Hall 1	155	4,5
Divan Covention Center	Hall 2	280	4,5
Divan Covention Center	Hall 3	155	4,5
Divan Covention Center	Hall 1 + 2	435	4,5
Divan Covention Center	Hall 1 + 2 + 3 + Fuaye	790	4,5
Selçuklu		390	3,5
Ottoman		130	4,5
Mediterrenian		130	4,5
Chinese		130	4,5
Kamelya	Snack Patisserie	390	3,5
Sofa	blok 7 Lobi	110	3
Fuaye	Fuaye	200	4

- Smokable bar
- Two business rooms
- Direct external independent entrance to the Divan Convention Center
- Indoor parking garage
- Handicapped lift
- Divan Convention Center with two large doors for the entry of large materials

BEACH & SWIMMING POOLS

FREE SERVICES

- Sand Beach, 80 m long blue flag certified coastline
- Shower at the beach,
- Changing cabin
- Licensed Lifeguard on duty throughout the day,
- Umbrellas at the Beach and Pools
- Sunbeds
- Beach towels (Free of charge for towel card, picked up from spa)

Swimming Pools

Main pool (New)	**1100 m²**	**X**	**1.40cm**	**1.540 m³**
Main Pool (Old)	**800 m²**	**X**	**1.40cm**	**1.120 m³**
Main Pool Child	**14 m²**	**X**	**0.40 cm**	**56 m³**
Relax Pool	**170 m2**	**X**	**1.50 cm**	**255 m3**
Relax Children's Pool	**14m2**	**X**	**0.40cm**	**56 m3**
Aqua Pool	**110 m²**	**X**	**1.10 cm**	**121 m³**
Indoor pool	**105 m2**	**X**	**1.35 cm**	**141 m3**
Indoor Children's pool	**14 m2**	**X**	**0.40cm**	**56 m3**
Park Alaiye Aqua Pool	**132 m²**	**X**	**1.20 cm**	**158,4 m³**
Park Alaiye Children's Activity Pool	**260 m²**	**X**	**0.35 cm**	**91 m³**
Park Alaiye Pool	**150 m²**	**X**	**1.40 cm**	**210 m³**
Park Alaiye Children's Pool	**14 m²**	**X**	**0. 40 cm**	**56 m³**

SPECIAL DAYS AND CELEBRATIONS

Free Of Charge

- With special packages that we have prepared for your special days, such as birthdays, wedding anniversaries, you have the opportunity to surprise your loved ones and to give unforgettable moments. For information, contact our Guest Services Department. Our rooms are specially decorated for honeymoon couples. Bathrobes and slippers are provided. Breakfast is served once in the room on holiday. Honeymooners are specially decorated table in the à la carte restaurant. To take advantage of these privileges, please remember to contact the Guest Relation Department.
- Special service for birthdays and wedding anniversaries; Wine, greeting card, theme cake and fruit basket in the room.

On Charge

- All organization services that can be given upon special request.

ALAİYE KIDS CLUB

A kids' club is available, complete with fun activities for younger guests and a variety of age groups. Alaiye Resort & SPA Hotel offers a wide range of activities for children aged 4-12, starting with sports and focusing on personal development throughout the day. Nature and garden activities, beach activities at certain times of the day, and culinary activities and fun games on certain days provide a fun environment for children to enjoy. A teenager club is also available for ages 12-17. Our mini club is also available for children under 4, provided their parents take direct responsibility and accompany them.

Please join us and get to know other children from all over the world. Children have a whole new and colorful experience in a safe and attentive environment, regardless of their family. The Alaiye Resort & SPA Hotel does not allow children to leave the kids' club without permission. The input and output is always monitored by the staff.

- Children's Activities
- Mini club service hours:10:00 – 12:30/ 14:30-17:30
- Nine slides. Service hours for : 10:00 - 12:00 / 13:30 - 16:30
- Mini Disco service hours: 20:300(every days)
- There are three children's playgrounds.

FREE OF CHARGE

- Mini club (04-12 years old)
- Mini disco
- Different theme days
- Children's pool with some activity equipment
- Mini video
- Shows for children
- Developer games and activities
- Playground (open)

ON CHARGE

- Baby Stroller rent (organized by Guest Services)
- Game center: Billiards, arcade, table football, video games
- T-shirt and sand painting

SPA & WELNESS

FREE OF CHARGE

- Turkish bath
- Sauna
- Steam bath

- Resting room
- Indoor swimming pool
- Locking Cabinets

ON CHARGE

- Manicure, pedicure
- Massage Therapies
- Hamam Treatments
- Skin and Body Treatments, Cures
- Beauty Center
- Doctor's office & Examination Service (upon request)
- 24-hour ambulance service (on request)
- VIP Spa (Jacuzzi)

PARK ALAİYE

Park Alaiye (Aqua Fun Garden)

Park Alaiye is accessible via our hotel's underpass. Built on 29,800 square meters, Park Alaiye offers a variety of options. It features a pool, an aqua fun garden, an aqua park (Extreme), a children's aqua park (Carnaval), a children's pool, a snack restaurant, a pancake house, a tennis court, a basketball court, a playground, and garden greenhouses.
You can also make a free reservation for your children at our specially designed adventure park through the Alaiye Kids Club.
(Operating season: May 1st - September 30th)

IMPORTANT INFORMATIONS

- ISO 9001: 2015 Quality Management System
- ISO 22000: 2018 Food Safety Management System
- ISO 14001 Environmental Management System
- ISO 50001 Energy Management System
- ISO 10002 Customer Satisfaction Management System
- Our facility holds Sustainable Tourism certifications.
- Guests with food allergies must notify guest services upon arrival. Otherwise, the hotel management is not responsible for any problems that may occur.
- Please note that Law No. 4207 of the Republic of Turkey, dated May 19, 2008, prohibits smoking and all tobacco products in enclosed areas.
- Pets are not allowed in our facility.
- Check-in time is 2:00 PM, and check-out time is 12:00 PM. Any requests to use a room after 12:00 PM must be notified to the reception desk the day before. Extensions are available based on availability. This is a paid service.
- A dress code may apply in some restaurants and bars within the facility.
- The sale and supply of alcoholic beverages to guests under the age of 18 is prohibited.
- Alcohol will not be served to guests with health risks.
- Preparations for the season opening and closing may be postponed due to adverse weather conditions..

- The preparatory work carried out during the season opening and closing may be delayed due to adverse weather conditions.
- We reserve the right to change the dates, times and locations of the services provided, depending on the weather conditions indicated in this Factsheet.
- Restaurants and bars opening times and days may be subject to change by the hotel depending on weather conditions and booking requests.
- It is not suitable for hygiene and safety to take food, beverages and equipment from food and beverage units to outside areas.
- If the sunbed is not used for a long time, the hotel has the authority to take the items from the sunbeds.
- Mini bar is replenished once a day. Additional requests are subject to charges.
- Fishing and hunting are prohibited within the swimming limits.
- Motorized watercraft cannot be used within the swimming limits.
- The right of the hotel management to make unilateral changes regarding the services and information in this guide is reserved.

  Our hotel management is not responsible for your lost or stolen items.
- Master Card, Euro Card and Visa Card are accepted in our facility.
- Measures within the scope of Covid-19 are meticulously implemented in our facility, and constant controls are provided by the Ministry and relevant organizations. All our guests are obliged to comply with the Covid 19 measures.
- This hotel concept is published on our ALAYE HOTELS website. Tour operators and travel agencies agree that the concept is contractually valid and undertake to update this information through their sales and marketing channels
- Room service 24 hours is on charge