DIAMOND EXCELLENCE
RESORT & SPA

DIAMOND EXCELLENCE RESORT & SPA (FACT SHEET 2027)

GENERAL INFORMATION	
Hotel Name	: Diamond Excellence Resort & Spa
Concept	:Ultra All İnclusive
Catagory	: 5*
Foundation year	: 2011
Location	: Gündoğdu - Manavgat
Operating Period	: Seasonal 20.03 – 30.11.
Size of Teritory	: 22000 m²
Number of Floor	:5
Number of Lift	: 5 + 5 service lift
Number of Room	: 509
Number of Bed	: 1146
Park place	: Available
Antalya Airport	: 55 km
Antalya City Center	: 65 km
Side Center	: 12 km
Manavgat Center	: 15 km
Credit Cards	: Visa, Master Card
Language	Türkish, German, English, Russian
Name of the Company	: Özden Tur.Yat.İnş.Tic.Kuy.A.Ş
Address	: Yavrudoğan Mah. Peri Sk. No: 271
	07600 Antalya / Manavgat
Telephone	: 0090 242 777 09 99
Fax	:
E-Mail	: excellence.info@thediamondhotels.com
Web adress	: www.thediamondhotels.com

TRANSFER FACILITIES			
VİP Transfer	Extra Charge	Car Rental	Extra Charge
Taxi	Extra Charge	Minibus & Shuttle	Extra Charge

BEACH FACILITIES			
Food & Beverage	**Location**	**Length**	**Beach**
Caretta Restoran & Bar	Direct on Seaside	190 m	Sand
Pavilion (for a fee)			
In Wınter Concept, The Servıces Are Weather-Related			

MEETING ROOM					
	Size of Area	**Number**	**Cinema layout**	**Banquet**	**Coctail**
Şehzade / Harem	500 m² / 170 m²	1 / 1	450 / 120	200/ -	495 / 150

POOL FACILITIES					
	Depth	**Size**	**Out door**	**Indoor**	**Heatable**
Main Pool	138 cm	1580 m²	√		
Kids Pool	30 cm	40 m²	√		
Indoor pool	120 cm	84 m²		√	√
Indoor Kids pool	35 cm	5 m²		√	√
Waterslides pool	118 cm	78 m²	√		
The indoor pool water is not heated between 01.05 and 31.10					
The Water Slides are between 01.04 – 31.10 available. Weater Related					

ROOM SERVİCES			
Safe Box	Free	Changing bed sheets every 2 days	Free
Kettle and tea/coffee set-up	Free	Wi-fi connection	Free
Minibar is filled up everyday with Beer and soft drinks.	Free	Slipper	Free
Minibar is filled up everyday with peanuts and crackers.	Free	Bathrope	Free
Daily room cleaning,	Free	Satellite TV	Free
Daily room towel change, depends on guest request	Free		
Beach towels 1x a day in the Spa Center (with Towel Card)			

SPORTS & ACTIVITIES (against fee)		
Motorized Watersport	Tennis equipment	Billiards (Game Land)
Water Sports	Tennis & Basketball Court Lighting	Computer Games
Diving school	Pavilion	Bowling (Game Land)

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ROOM TYPES AND DETAILS

	Standart Double Room	Comfort Room	Family Odası	Junior Suite	Handicapped Room
Size	23-28-32 m²	28 m²	32 – 42 m²	44 m²	32 m²
Land view Room	95				5
Lateral Sea view Room	15				
Sea view Room	128	34		50	
Number of Room types	238	34	170	50	5
TOTAL ROOM			**509**		
Balcony	√	√	√	√	√
Laminant Parquet	√	√	√	√	√
Double bed	√	√	√	√	√
Single bed	√	√	√	√	√
Shower	√	√	√	√	√
WC	√	√	√	√	√
Hair dryer	√	√	√	√	√
Bathroom amenities	√	√	√	√	√
Satellite LED Tv	√	√	√	√	√
Mini Bar	√	√	√	√	√
Air condition	√	√	√	√	√
Digital safe box	√	√	√	√	√
Telephone	√	√	√	√	√
Kettle + Hot drinks set up	√	√	√	√	√
Bathrobe	√	√	√	√	√
Slipper	√	√	√	√	√
Turndown service		√			
Wi-Fi (Wireless Internet)	√	√	√	√	√

COMFORT DOUBLE ROOM

Sea view room. Additional Services; Turndown service, %30 Discount Spa. Free 2. A la Carte, 1X Laundry Service (Except Dry Cleaning), Fruit basket & Wine (On Arrival day).

FOOD & BEVERAGE

Restaurants	Size of area	Capacity	Outdoor	Indoor	
Main Restoran		880 pax	√	√	inclusive
Türkish alacarte		60 pax	√	√	inclusive
Italian ala carte		50 pax		√	inclusive
Fish ala carte		60 pax	√	√	inclusive
Asian ala Carte		40 pax		√	inclusive
Mexican ala Carte		40 pax		√	inclusive
Beach restaurant		250 pax	√		inclusive
Excellence Restaurant		350 pax		√	inclusive
Patisserie		50 pax		√	inclusive

Some Of Our Food Services Are Weather - Conditioned

Bars			Outdoor	Indoor	
Lobby Bar			√	√	
Lagon Bar			√	√	
Harem Bar			√	√	
Teras Bar			√	√	
Irish Bar			√	√	
Detox Bar			√	√	
Disco Bar				√	
Pool Bar			√		
Turquaz Bar			√		
Beach Bar			√		

Some of Bars are serving depends on weather- conditioned

SHOPPING FACILITIES

Market	Jewellery	Leder store	Car rental	Butique	Hairdresser
Optician	Photo store	Doctor & Nurse	Bag store	Gameroom	
E-car charging station					

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FOOD SERVICES

Location	Services	Capacity	Soft Drinks	Alcoholic Beverages	Serving Hours	
Main Restaurant (Lalezar)	Breakfast	880	√		07:00 - 10:00	**Open Buffet**
Main Restaurant (Lalezar)	Late Breakfast	880	√		10:00 - 11:00	**Open mini Buffet**
Patisserie	Coffee, Tea & Cookies	50	√		11:00 - 23:00	
Beach Rest (Caretta)	Ice Cream		√	√	11:00 - 18:00	
Patisserie	Ice Cream		√		11:00 - 23:00	
Beach Rest. (Caretta)	Snack Service Lunch	250	√	√	12:00 - 18:00	**A la carte Service**
Main Restaurant (Lalezar)	Lunch	880	√	√	12:30 - 14:00	Open Buffet
Gözleme Snack	Gözleme		√		12:00 - 17:00	
Excellence Restoran	24 h ala carte service	350	√	√	24 saat	**A la carte Service**
Excellence Restoran	Snacks Service -Kumpir		√		15:00 - 17:00	
Excellence Restoran	Snacks Service – Waffle		√		15:00 - 17:00	
Excellence Restoran	Snacks Service - Pide		√		12:00 - 18:00	
Beach Rest (Caretta)	Pizza		√	√	12:00 - 18:00	
Beach Rest (Caretta)	Hamburger		√	√	12:00 – 18:00	
Main Restaurant (Lalezar)	Dinner	880	√	√	19:00 - 21:00	Open Buffet
A'la Carte Restaurants	Turkish, Italian, Fish, Mexican,Asian		√	√	19:00 - 21:00	
Excellence Restoran	Late Dinner		√	√	21:00 - 24:00	**A la carte Service**
Excellence Rest.	Night Snack service		√		24:00 - 07:00	**A la carte Service**

* All drinks are served to the table during the meal time. A hot drink corner is also available in the main restaurant.
* Diet buffet and show-cooking units are also available in main Restaurant.
* Breakfast, lunch, and dinner are served as an open buffet in the main restaurant.
* Theme buffets are available in selected day of week in main Restaurant.
* Appropriate clothing is compulsory during dinner time in main restaurant.
* It is not allowed to get in main restaurant with marine or pool shoes and clothing.
*** While depending on the supply of some import and local drinks, may be altered during the season.**
*** Beach Restaurant are WEATHER-RELATED**
*** The Hotel Management has the right to change the hours and locations of the services.**

BIRTHDAY SERVICES

Birthday Cake	Free	Fruit Basket and wine	Free
Celebration Card	Free		

HONEYMOON SERVICES

Room decoration on arrival day	Free	**Additional on Minibar amenities**	Free
Additional on standart bath amenities		- Diet coke	Free
- Bathrobe and slipper	Free	- Fruit juice	Free
- Teeth and Shaving Kit	Free	- Red Wine	Free
- Body lotion	Free	- Nuts	Free
- Bath fiber, haircomb, nail file	Free	- Dessert plate	Free
Fresh Flower in room	Extra charge	- VIP Fruit Basket	Free
Room Services	Extra charge	- Chocolate	Free
Special discount in SPA center		-Celebration card	Free
Reservation priority in A la carte Restaurants.	Free		

* Breakfast in Room after arrival day (the time is determined by the request of the honeymoon couple.)
* Honeymoon concept is valid for the guest married in the last 30 days. Marriage certificate is needed.

WEDDING ANNIVERSARY AND SPECIAL DAY SERVICES

Room decoration on arrival day	Free	Celebration card	Free
Special discount in SPA center		Fruit basket and wine	Free
Reservation priority in A la carte Restaurants.	Free		

WELLNESS & S.P.A.

FREE OF CHARGE			EXTRA CHARGE		
Turkish Hammam			Jakuzzi	Extra charge	
Sauna			Massage & therapies	Extra charge	
Steam bath			VIP Massage room	Extra charge	
Fitness center			Beauty care, Skin care	Extra charge	
Relaxing area			Manicure & pedicure	Extra charge	

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SPORT & ANIMATION

DAY TIME			NIGHTS
Animation	Zumba	Minigolf	Animation shows
Sports Tournements	Step	Tennis	Live Musik
Table Tennis	Gymnastics	Basketball	Show Grups
Dart	Water gym	Bowling (Game Room)	Kids Animation
Aerobic	Pool Games	Billiards (Game Room)	Disco (Certain hours)
Beachvolley	Boccia	Fitness Center (+16)	Cinema

Basketball & Tennis Square lighting, Tennis Rackets for a fee

Some of our activities are weather-related

KIDS / BABIES

Mini Club	04-12 years old		Kids Pool	Water slide
	Activity Room		Indoor Kids Pool	
	Activity Garden		Highchairs in Restaurant	Free
Mini Club Hour	10:30 – 12:30		Baby Carriage	Extra charge
	14:30 – 17:00		Handicrafts	Extra charge
Mini Disco	20:30 – 21:00		Kids Playground	

A'LA CARTE RESTAURANTS

Location	Capacity		Soft Drinks	Alcoholic Beverages	Serving Hours
Türkish A'la Carte Restaurant	60 pax	Ultra H.D	√	√	19:00 - 21:00
Italian A'la Carte Restaurant	50 pax	Ultra H.D	√	√	19:00 - 21:00
Fish A'la Carte Restaurant	60	Ultra H.D	√	√	19:00 - 21:00
Mexican A'la Carte Restaurant	40	Ultra H.D	√	√	19:00 - 21:00
Asian A'la Carte Restaurant	40	Ultra H.D	√	√	19:00 - 21:00

* A la Carte restaurants are available to use once during holiday. (min stay 7 days)

BEVERAGE SERVICES (the ones in Ultra all inclusive concept)

Location	Services		Soft Drinks	Alcoholic Beverages	Imported Drinks	Serving Hours
Lobby Bar	Beverage		√	√	√	10:00 - 24:00
Lagon Bar	Beverage		√	√	√	24 h
Harem Bar	Beverage		√	√	√	
Teras Bar	Beverage		√	√	√	18:00 -24:00
Irish Bar	Beverage		√	√	√	18:00 -24:00
Detox Bar	Beverage		√	√	√	10:00 - 18:00
Disco Bar	Beverage		√	√	√	23:00 - 02:00
Pool Bar	Beverage		√	√	√	10:00 - 24:00
Turquaz Bar	Beverage		√	√	√	10:00 - 18:00
Beach Bar	Beverage		√	√	√	10:00 - 18:00

Some selected imported drinks (whiskies, rums, tequilas, vodkas, brandies, gins, vermouth, liqueurs), local alcoholic beverages (rakı varieties, vodkas, wines, vermouth, liqueurs, beer), and non-alcoholic drinks are served free of charge at all bars during opening hours, and 24 hours a day at a designated bar.

* Alcoholic beverages are not served to the persons under the age of 18.
* Local alcoholic and non-alcoholic drinks and some selected import drinks are included in concept.
*Freshly squeezed fruit juice is available at breakfast. (Free of charge)
*** While depending on the supply of some import and local drinks, may be altered during the season.**

GENERAL INFORMATION

* Indoor pool water is not heated between 01.05 - 01.10.
*Sunbed and umbrella service is provided depending on weather conditions. The opening hours of restaurants, bars, pools, and all outdoor areas may vary depending on the weather.
*Wearing an armband is obligatory.
* The last check out time is noon 12:00 and check in time 14:00 clock. Early check-in & late check-out are against fee.
*Ultra all inclusive concept starts with dinner on arrival day and contains Dinner as the number of booking nights and finish after breakfast on departure day.
* Pets are not allowed.
* Safe box are available in room for valuable things.
* Service Staff has the right to refuse to serve alcohol in case of a guest being heavily under the influence in order to maintain guest well-being.
* According to Turkish Law Smoking is not allowed in closed area.(only on balcony in the room)
* The Diamond Hotels managament reserves the right to make any changes in the concept without informing second and third person/companies.
* Complimentary and chargeable services may be altered during the season while depending on the supply of some import and local goods.