KARMA AQUA BEACH RESORT & SPA

13km Touristic Road Gouna - Hurghada Red Sea Coast

FACT SHEET IN ENGLISH

Welcome to the Nubia Aqua Beach Resort and Spa we wish for you to enjoy your stay and enjoy all that we have to offer from your all inclusive program

Your wellbeing relaxation and refreshment is at the core of our concept to ensure your return home back to daily life will be with a refreshment and preparation of body mind and soul.

Whether it's lazy days around the pool or diving into the red sea to enjoy the mysteries of the phenomenal sea life We have a multilingual team of staff available 24 hours a day, however you choose to carry out your holiday we are here for you to ensure not only the best holiday but to see you again very soon as your second home.

GENERAL ADVICE

Health Club Free gym use for enquiries please contact the spa ext. 530

Laundry services a bag and price list is stored in your wardrobe please note this will be charged to your room account and be settled prior to checkout

Room cleaning daily

Mini Bar please contact reception dial **(0)** as per extra charge

Safe box your safe box is free of charge in your room the instructions are located next to the box please open your safe box before check out. The hotel and management will not accept any responsibility for any missing or lost valuables that was left outside in your room

Guest Relation for any special requests or assistance please contact our guest service desk or Dial **(0)**

Sports please see our schedule of activities for water polo, Boccia, beach tennis, volleyball, darts, giant chess, aerobics and much more

Bank for money exchange, cash withdrawal you will find the ATM beside reception

Check in 14.00 hrs. – **check out** 12.00 hrs.

Please leave your bag outside your room door for our bellman to collect on your request Dial **(0)**

Please return your keycard and bracelet to reception

Late check out is available according to availability and by extra charge. Please contact reception one day before

Missing bracelets will be charged by 10 dollars

Towels and Towel Cards Please find towel centre around the resort any missing card or towel please report directly so to avoid charge on checkout by 10$

Lost Key in case of loss or damage there will be a charge of 10 dollars

WIFI internet cards are available at reception by extra charge

Marina Jetty we have 3 entrances to the sea with different depth

Shopping Centre available at our entrance and lobby for gifts, souvenirs, pharmacy and mini market

Limousine Service is available in the lobby area by extra charge

Red Flag is your signal for do not disturb kindly request from the towel centre

Medical Facilities please note is by extra charge in case of emergency Dial **(0)** for reception

Breakfast and Lunch Boxes are available one day in advance till 20:00hrs reserved by your tour leader, any other request will be by extra charge

SWIMMING POOLS AND AQUA PARK

Swimming pools are available from 08:00 hrs. – 17:00 hrs.

Aquapark from 11:00 hrs. – 13:00 hrs.
from 15:00 hrs. - 17:00 hrs.

Kindly note reserving of sunbeds is prohibited

For hygiene and safety we request only correct swimwear should be worn

Please check carefully the swimming pool safety signs any concerns please contact a member of the recreation team who will be happy to assist you.

FOOD AND BEVERAGE

For your safety and hygiene we request no food is removed from our restaurants thank you for your cooperation
All soft drinks and local alcohol are served by the glass (enjoy a glass of wine with your dinner in the main restaurant)
We politely request for you to wear your bracelet at all times during your stay
Should you have any food allergies please contact with reception for us to discuss issues and assist you during your stay

MAIN RESTAURANT

Panorama Restaurant located upstairs from reception
Panorama Sunrise

	Breakfast	07:00 to 10:00 hrs.
	Lunch	13:00 to 15:00 hrs.
	Dinner	19:00 to 21:30 hrs.

Beach Restaurant

	Lunch	13.00 to 15:00hrs.
	Dinner BBQ	19:00 to 21:00hrs. (not available in winter due to weather conditions)

Café (lobby)	**Late Breakfast**	10.00 to 12.00hrs
	Coffee break / Salison	**from 17:30 to 18:30**

A LA CARTE

During your stay you are able to reserve once per stay for free for our restaurants
Kindly be informed all drinks are extra charge

All restaurants are available From 19:00 hrs. To 21:00 hrs.
Reservation from 10:00 Am Till 15:00 PM

- Chinese
- Italian

BARS

❖ Café Bar	14:00 hrs. to 23:00 hrs.
❖ Pool Bar Uno	10:00 hrs. to sunset
❖ Pool bar Due	10:00hrs. to sunset (only fresh juice extra charge)
❖ Pool bar Tre	10:00 hrs. to sunset (non alcoholic)
❖ Aqua Park Bar	10:00 hrs. to sunset
❖ Snacks and ice-cream.	15:00 hrs. to 17:00hrs.
❖ Terrace bar	24 hours (soft drinks)

* Alcoholic drinks will not be served to guests under the age of 18 years old
* Bottles of water, Turkish coffee and all fresh juices with extra charge
* Espresso and cappuccino served at the café bar only free of charge

KINDLY NOTE

Our safety signs for our environmental and coral safety
Visiting guests are only allowed in our reception area, hotel facilities including food and beverage is by extra charge
We kindly request smoking is only allowed in outdoor areas
No shisha is allowed in rooms or balconies