RIU
HOTELS & RESORTS

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GENERAL INFORMATION



HOTEL RIU JAMBO ★★★★

All Inclusive 24 by RIU

ZANZIBAR

P.O. Box 2019 Nungwi Road · North Coast Zanzibar · Zanzibar · Tanzania, Republica Unida de Tanzania
Tel: +255 245 501 401 · Fax: --- · E-Mail: hotel.jambo@riu.com
RIU Code: JBO · Rumbo Code: 7303
GPS: Lat: -5.743475 · Long: 39.291852

ALL INCLUSIVE 24H

ROOMS	SMOKING POLICY	SEASON
461	Non-smoking environment Only permitted in designated areas	Open all year round

Location

Airport	Abeid Amani Karume Int'l Airport (ZNZ)	66 km approx.
Closest city	Stone Town	60 km approx.

Building details

NO.	BUILDING	FLOORS INCL. GROUND FLOOR	LIFTS	ROOMS	COMMENTS
1	Building	7	5	368	
1	Annexed building	2	-	93	

TOTAL: 461 ROOMS

Construction & Renovations

Built in: 2021/22
Riu hotel since: 2021

Environmental best practices

GROUP	MEASURE
Communication	Environmental training for staff
Energy	Low-energy lighting
Energy	Main switch in guest rooms
Waste	Minimum use of single portion packs at buffets
Water	Eco-Friendly towel change policy
Water	Hot-cold mixer tap
Water	Trickle irrigation
Water	WC watersaving flush

Awards

AWARDS	YEAR	COMMENTS
TripAdvisor® "Travellers' Choice" Award	2025	
HolidayCheck Award	2025	
TUI Top 100 Hotels	2024	
HolidayCheck Recommended	2023	
Booking Traveller Review Awards	2023	
TUI Top Quality	2022	

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FACILITIES



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Facilities

Hotel Facilities

AVAILABLE	TYPE	COMMENTS
✔	Restaurants	5 restaurants.
✔	Bars	4 bars.
✔	Pools	5 swimming pools.
✔	RIU Land kids' club	
✔	RIU Art atelier	
✔	Free WiFi throughout hotel	
✔	Gym	
✔	Wellness centre	
✔	Boutique/Kiosk	
✔	Doctor (on request, additional charge)	

✔ Available ✗ Not available

Reception

Reception opening hours: 24 hours
Reception staff speak: English · Swahili
Local languages: Swahili · Arabic
Local currency: Tanzanian Schilling

Reception services

TYPE	ON REQUEST	EXTRA CHARGE	COMMENTS
Laundry service	✔	✔	
Rent a car	✔	✔	
Taxi ordering	✔		

Means of payment

Currency exchange in hotel
Accepted credit cards: Amex · MasterCard · Visa

Additional Information

No pets allowed.

Wellness & Beauty

DESCRIPTION	NAME / LOCATION	NO CHARGE	EXTRA CHARGE	COMMENTS
Spa	Renova		✔	
Treatment room			✔	
Massages			✔	
Steam bath		✔		
Relaxation pool		✔		
Gym		✔		

Sports shoes are compulsory when using the gym.
Use of the gym, relaxation pool and steam bath is restricted to guests over 18 years old.

External Facilities

TYPE	TYPE/NAME	DISTANCE APPROX.	LOCATION	COMMENTS
ATM		1 km		
Bank		57 km		
Hospital		3 km		
Chemist		4 km		

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FOOD & BEVERAGES



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Food & Beverages

Restaurants

TYPE	NAME	OPENING	BUFFET / MENU / SNACKS	COMMENTS	AIR COND.	TERRACE
Main restaurant	Maisha				✔	✔
	Breakfast	07.30-10.30h	Buffet	Varied buffet and live cooking stations.		
	Lunch	13.00-15.00h	Buffet	Buffet with live cooking stations and assorted desserts.		
	Dinner	19.00-22.00h	Buffet	Buffet with live cooking stations and assorted desserts. Vegetarian options available. Special evenings: twice a week.		
Asian restaurant	Yunnan				✔	
	Optional dinner	19.00-22.00h	Buffet	Reservation required.		
Gourmet restaurant	Kulinarium			Located over the sea.		✔
	Optional dinner	19.00-22.00h	à la carte	Reservation required.		
Italian restaurant	Il Panzotto			Located over the sea.		✔
	Optional dinner	19.00-22.00h	à la carte	Reservation required.		
Beach snack restaurant	Rafiki					✔
	Lunch/ Snacks	12.00-18.00h	Buffet			
	Drinks	10.30-18.00h				

Additional information

	RESERVATION REQUIRED	EXTRA CHARGE	COMMENTS
Opening and meal times are subject to change.			

Bars

TYPE	NAME	OPENING	COMMENTS	AIR COND.	TERRACE
Lobby bar	Karibu	0.00-24.00h			
Lounge bar	Bongo Flava	18.00-24.00h			✔
Poolside bar with swim-up bar	Hakuna Matata**	10.30-18.00h	**Access to the swim-up bar is restricted to guests over 18 years old.		✔
Bar	Bahari	18.00-24.00h	Located over the sea.		✔

Dress code for dinner

Appropriate attire required for dinner.

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ALL INCLUSIVE





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All Inclusive

ALL INCLUSIVE FACILITIES
All meals, snacks, domestic and a selection of international alcoholic and non-alcoholic beverages in all hotel bars and restaurants.
Beverages 24h a day and snacks outside mealtimes.
In-room safe.
Free sports, activities and entertainment programme as described.
Free wellness facilities as described.
WiFi throughout the hotel.
All hotel guests are required to wear an "All Inclusive" wristband for identification purposes.

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OUTDOOR AREAS



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Outdoor areas

Swimming pools

AVAILABLE	POOL TYPE	SIZE (SQ M)	HEATED IN WINTER	SWIM-UP BAR (+18 YEARS)	COMMENTS
✔	Outdoor pool	379			
✔	Outdoor pool	217			
✔	Outdoor pool	116			
✔	Outdoor pool	111		✔	
✔	Children's pool	11			

Pool area

AVAILABLE	POOL FACILITIES	DEPOSIT REQUIRED	COMMENTS
✔	Sun terrace		
✔	Sun loungers		
✔	Parasols		
✔	Pool towels		

Beach

Name: Nungwi
Length of beach: 750 m
Distance from hotel: 0 m

Beach facilities

AVAILABLE	BEACH FACILITIES	PROVIDED BY HOTEL	LOCAL PROVIDER	EXTRA CHARGE	ALSO IN WINTER	COMMENTS
✔	Sun loungers	✔			✔	

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ACTIVITIES & ENTERTAINMENT





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Activities & Entertainment

Sports

AVAILABLE	ACTIVITY	NO CHARGE	EXTRA CHARGE	HOTEL	LOCAL PROVIDER	DISTANCE APPROX.	COMMENTS
✔	Gym	✔		✔			
✔	Group fitness activities in the RIU Fit area	✔		✔			
✔	Beach volleyball court	✔		✔			
✔	Kayaking	✔		✔			
✔	Stand up paddle surfing (SUP)	✔		✔			
✔	Pedaloes	✔		✔			
✔	1 scuba tryout in the pool	✔		✔			
✔	Scuba diving		✔		✔		

Sports shoes are compulsory when using the gym.
Use of the gym is restricted to guests over 18 years old.
The RIU Group has no direct or indirect relationship with external services/local providers (especially PARASAILING) and does not assume any liability for them, any contract between them being the exclusive responsibility of the clients themselves.
Time restrictions may apply to watersports.

Entertainment

AVAILABLE	ACTIVITY	TIMES A WEEK	NO CHARGE	EXTRA CHARGE	COMMENTS
✔	Daytime entertainment programme for adults	7	✔		
✔	RIU Art atelier	X		✔	Supplement for materials.

AVAILABLE	ACTIVITY	TIMES A WEEK	NO CHARGE	EXTRA CHARGE	COMMENTS
✔	Live music, shows & RIU entertainment	7	✔		

X = several times a week

Children

AVAILABLE	FACILITIES	TIMES WEEKLY	NO CHARGE	EXTRA CHARGE	COMMENTS
✔	RIU Land kids' club (4-7 & 8-12 yrs)	X	✔		
✔	Children's pool		✔		
✔	Cots on request		✔		
✔	High chairs (depending on availability)		✔		

X = several times a week

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INFO FOR DISABLED GUESTS



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Info for disabled guests

Adapted rooms

Adapted rooms for wheelchair user available	✔
Room category	DDLM
Number of adapted rooms	8
Size of adapted rooms (sq m)	31
Location of adapted rooms (area/floor)	Block1, Level-1.

Adapted rooms - Door widths

Entrance	95 cm
Bedroom *(if there is an extra door)*	105 cm
Living room *(if there is an extra door)*	-
Bathroom	87 cm
Balcony/Terrace	87 cm

Adapted rooms - Bathroom facilities

Bathtub	✗
Shower	✔
Step free shower or roll in shower (level entry with no raised lip or step)	✔

Shower seat	✔
Support/grab rails in shower	✔
Support/grab rails in bathtub	✗
Clear wheelchair turning circle (1.50m diameter) in the bathroom	✔
Support/grab rails near WC	✔
Enough wheelchair turning room/min. 0.7m transfer space next to the WC	✗
Washbasin accessible with wheelchair	✔
Entry height of the shower (from floor)	0 cm
Entry height of the bathtub (from floor)	-
Height of the basin	80 cm
Height of the toilet	40 cm

General hotel facilities

Lift available	✔
Lift's door width	90 cm
Lift's depth	125 cm
Possibility to rent a wheelchair or mobility scooter	✔

Accessibility of public areas in the hotel

All public areas are accessible for wheelchair user by ramps or elevators.

Accessibility of hotels' swimming pool

At least one swimming pool accessible	✔
Stairs - number of steps	8
Stairs with handrail	✔
Ladder - number of steps	4
Ramp available	✗
Ramp with handrail	✗
Pool lift available (on request)	✔
Accessible bathroom near the swimming pool (distance)	4 m

Additional facilities in hotel

Location of additional toilets for wheelchair user if available	Reception, main restaurant, pools, snack bar.

Hotel location and environment

Surrounding areas of the hotel easily accessed by wheelchair users	✔
Flat	✔
Hillside	✗
Paved sidewalks and streets	✔
Flat landscape	✔
Slightly rising or descending landscape	✔
Paved way to the beach promenade	✔
Paved way to the ocean at the beach	✔
Wheelchair access to the sea	✗

Facilities of non-adapted rooms

Specifications for Double standard room

Bathtub	✗
Shower	✔
Roll in shower/shower accessible for wheelchair	✗
Shower seat	✗
Support/grab rails in the shower	✗
Support/grab rails in the bathtub	✗
Support/grab rails near WC	✗
Enough wheelchair turning room/floor space next to the WC	✔
Washbasin accessible for wheelchair	✗
Walk in shower (steps or raised lip)	✔
Step free shower (level entry with no raised lip or step)	✗
Door widths - Entrance	85 cm
Bedroom (if there is an extra door)	100 cm
Living room (if there is an extra door)	-
Bathroom	72 cm
Balcony/Terrace	87 cm
Number of standard rooms located on the ground floor	93

Please contact hotel if more detailed information is needed.

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ROOMS



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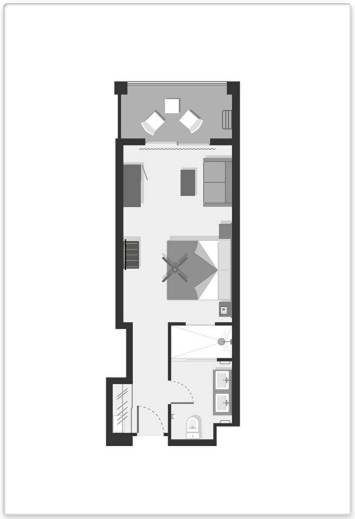
RIU INTERNAL CODES	RIU STANDARD DESCRIPTION	SURFACE EXCLUDING BALCONY (sq m)	OCEAN VIEW (SEA VIEW)	PARTIAL OCEAN VIEW (PARTIAL SEA VIEW)	POOL VIEW	GARDEN VIEW	BATHROOM WITH SHOWER	SPECIAL MAKE-UP MIRROR	HAIRDRYER	TELEPHONE	USB POWER OUTLET	WIFI	TV (Sat/cable)	CENTRAL AIR CONDITIONING (depending on season)	CEILING FAN	IN-ROOM SAFE	MINIBAR	ELECTRIC KETTLE	1 BEDROOM	2 BEDROOMS	SITTING AREA	2 BEDS - SIZE: 110 x 200 cm	1 BED - SIZE: 180 x 200 cm	SOFA	SOFA BED	BALCONY/TERRACE	ADAPTED ROOM	COMMENTS
DDLB	Double room lateral sea view	31		✔			✔	✔	✔	●	✔	✔	✔	✔	✔	✔	✔	✔	✔		✔		✔	✔		✔		2 beds 110x200 cm or 1 bed 180x200 cm.
DGMB	Superior sea view	33	✔				✔	✔	✔	●	✔	✔	✔	✔	✔	✔	✔	✔	✔		✔		✔		✔	✔	✔		
DDMB	Double room sea view	32	✔				✔	✔	✔	●	✔	✔	✔	✔	✔	✔	✔	✔	✔		✔	✔		✔		✔			
DDSB	Double standard	31					✔	✔	✔	●	✔	✔	✔	✔	✔	✔	✔	✔	✔		✔	✔		✔		✔		2 beds 110x200 cm or 1 bed 180x200 cm.
DGSB	Superior room	33			✔	✔	✔	✔	✔	●	✔	✔	✔	✔	✔	✔	✔	✔	✔		✔		✔		✔	✔		Pool or garden view.
DDLM	Adapted room	31					✔	✔	✔	●	✔	✔	✔	✔	✔	✔	✔	✔	✔		✔		✔		✔	✔	✔	✔	
F2LB	Family room	52					✔	✔	✔	●	✔	✔	✔	✔	✔	✔	✔	✔		✔	✔	✔	✔		✔	✔			

TOTAL: 461 ROOMS

✔ Available, free of charge. ● Available, additional charge.

Plans

Images for guidance purposes



DDSB_DDLB - Double standard_Double lateral sea view



DGSB_DGMB - Superior room_Superior sea view



DDMB - Double room sea view



F2LB - Family room

Features

Current : 220V

Remarks

Mini bar filled w/ mineral water and soft drinks. Regularly restocked minibar (every other day).

Cleaning service:
Room cleaning 7 x per week.
Linen change every 5 days or on request.
Towel change on request.