

LIBERTY SIGNA

factsheet

SUMMER 2026

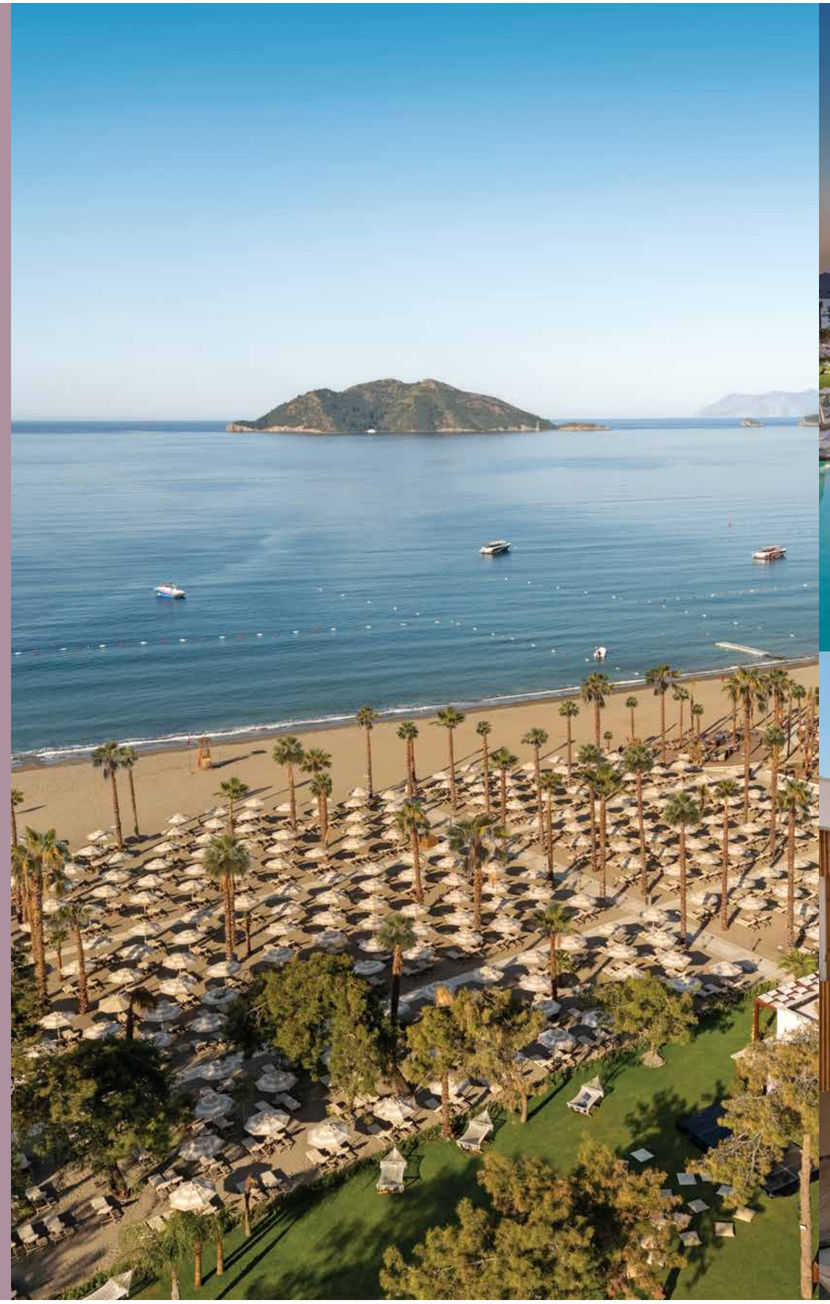
LIBERTY
SIGNA

444 4 388
www.libertyhotels.com

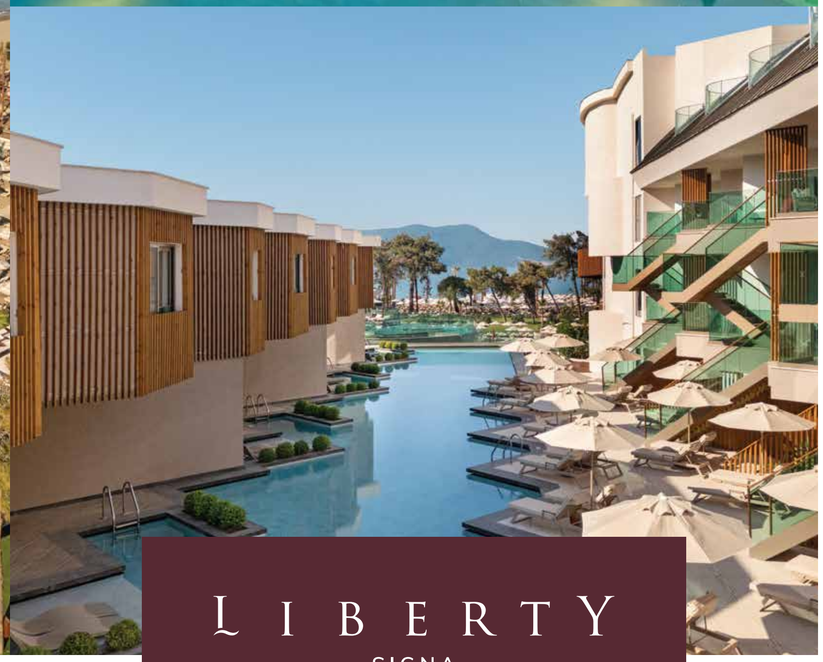

WHAT IS
TRUE FREEDOM?
freedom is
a feeling
LIBERTY
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GENERAL INFORMATION

Fethiye City Center	15 km
Nearest Hospital	12 km
Airport	40 km
Calis Promenade	7 km
Sea:	0 km
Coordinates	36°4057.1,N 29°04,48.1,E
Season – Summer	April – November
Opening Date	28 March 2026
Category	5* HOTEL
Concept	Ultra All Inclusive
Company	HEZ Tourism Investment Industry & Trade Inc.
General Manager	gm@libertysigna.com
Sales & Marketing	sales@libertysigna.com
Telephone	+90 252 502 40 40
Website	www.libertyhotels.com
E-mail	info@libertysigna.com
Social Media	facebook, instagram, X / @libertysigna
Area	45,000 m^2
Number of Rooms	562
Bed Capacity	1608
Number of Floors	6 Blocks, 4 Floors each
Beach Length	220 m Sand / Pebble
Number of Elevators	26
Check-in / Check-out	14:00 / 12:00
Languages	Turkish, English, German, Russian, Ukrainian
Accepted Credit Cards	Visa, MasterCard, EuroCard, American Express
Location	Kargı Mah. Manolya St. No.: 4/3 Fethiye / Muğla
Pets	Not accepted
Transportation	Taxi and 24-hour private transfer service available
Other	Drones, skateboards, rollerblades, scooters, hoverboards (not allowed inside the building). In the main building restaurants, casual attire is acceptable during breakfast and lunch; for dinner, smart-casual dress code applies in all restaurants.







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HONEYMOON CONCEPT (FREE OF CHARGE)

Homemade chocolate box in the honeymoon room on arrival day.

Complimentary room upgrade upon availability.

Wine or non-alcoholic beverage service in the room upon arrival.

One-time in-room breakfast on a preferred day.

50% discount at our A'la Carte Restaurant "Miyabi" offering Far East Asian cuisine.

20% discount on couples' massage service at Ocean SPA.

Complimentary late check-out upon availability.

Special surprises and celebrations organized with Guest Relations (extra charge).





SUMMER CONCEPT

ANNIVERSARY & BIRTHDAY CONCEPT (FREE OF CHARGE)

Special discount on SPA usage.

Celebration card, cake, and wine service for the special day.

CELEBRATE YOUR SPECIAL DAY (EXTRA CHARGE)

Parties, live music, and DJ performances.

Balloon welcome for the whole group.

Hairdresser service.

Party accessories.

VIP airport transfer (round trip).

VIP meet & greet at the airport.

Pool & cocktail party with snacks and signature cocktails.

Personalized birthday cake.

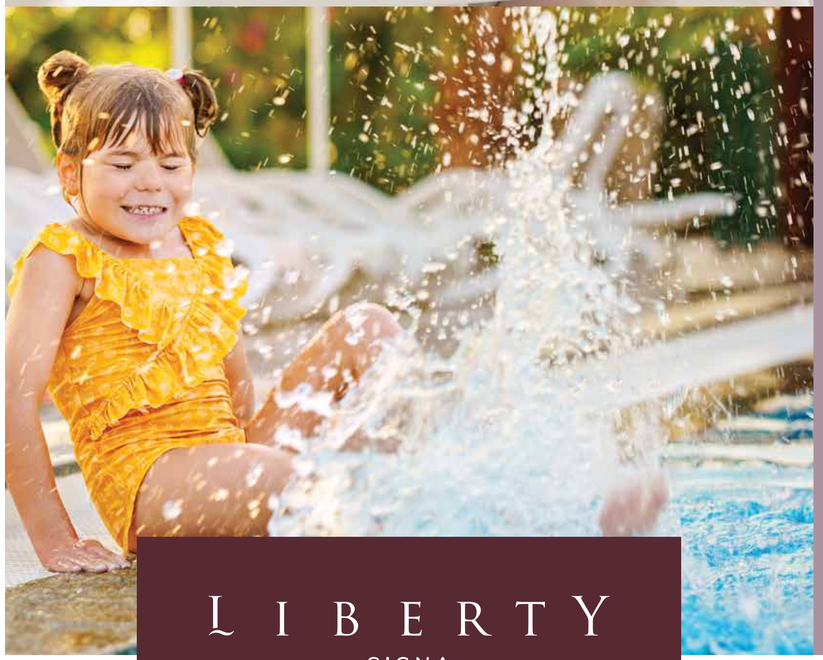
Special romantic dinner.

Professional photo shoot.

Special marriage proposal organization.







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2026 SUMMER CONCEPT

FOR BABIES (0–3 years)

- Cartoon channels in the rooms
- Baby corner, soft play area
- Baby cot and stroller
- Baby food

FOR CHILDREN (4–12 years)

- Bathrobe (for 4–12 years) and slippers (for 4–12 years)
- Cartoon channels in the rooms
- Special care and cosmetic set
- Dedicated play area and workshop activities
- Child bed
- Special children's menu in restaurants
- Special meals for children with allergies or on a diet
- Upon request, chocolate or fruit milk in the minibar

UPON REQUEST

- Baby bathtub
- Baby monitor or baby intercom (with deposit)
- Highchair
- Special meals for babies and children with allergies or dietary preferences
- Bottle warmer
- Baby cot
- Sterilizer
- Sink step stoolt




WHAT IS
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ROOMS



ROOMS



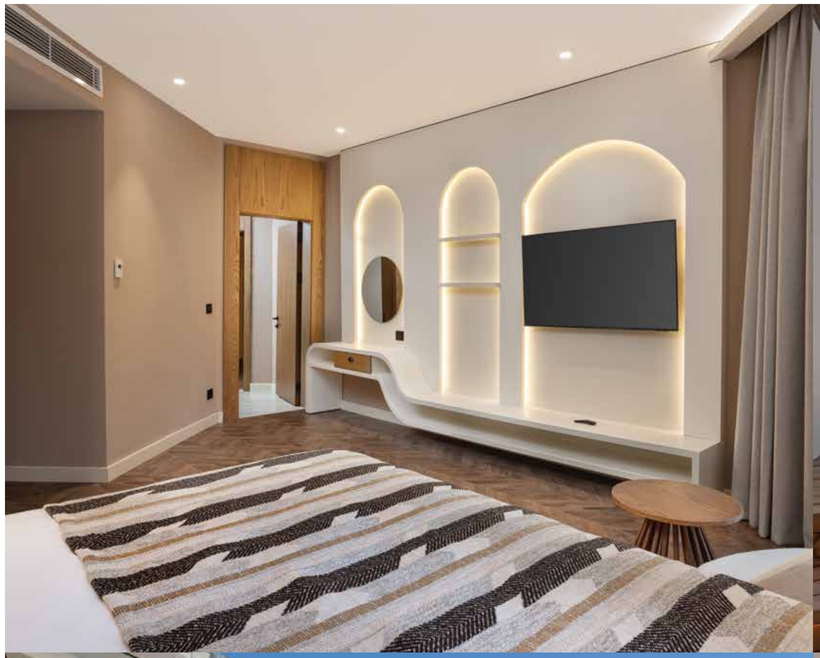


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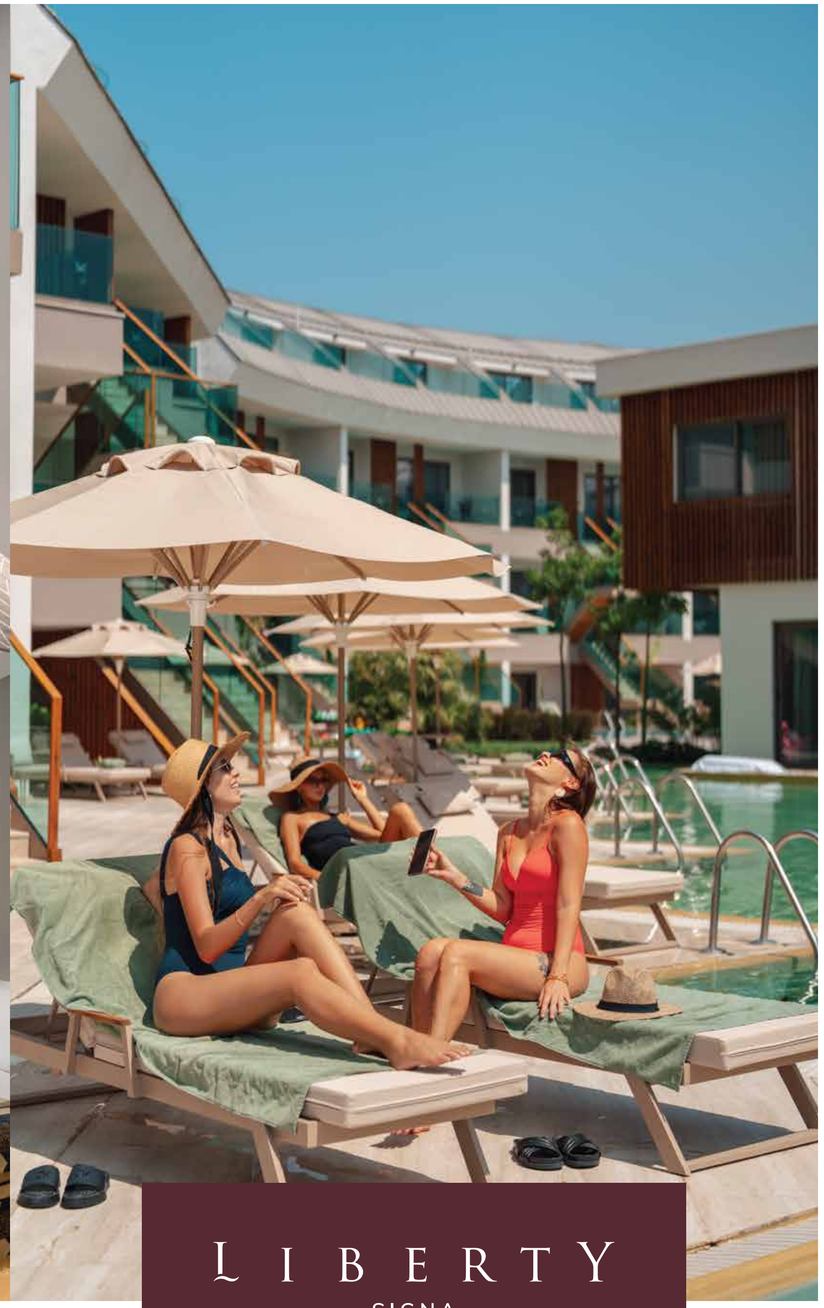
ROOM TYPE	UNITS	ROOM SIZE	BED TYPE	BEDROOM	LIVING ROOM	BATHROOM	BALCONY	SOFA / JOSEPHINE	POOL ACCESS
SUPERIOR PARTIAL SEA VIEW ROOM	74	35 m2	1 Double Bed	1	-	1	✓	Josephine	X
DELUXE JACUZZI ROOM	95	33 m2	1 Double Bed	1	-	1	✓	-	Jacuzzi
SUPERIOR POOL ACCESS ROOM VIA STAIRS	69	35 m2	1 Double Bed	1	-	1	✓	Josephine	Access by Stairs
DELUXE POOL ACCESS ROOM VIA STAIRS	119	40 m2	1 Double Bed	1	-	1	✓	Josephine	Access by Stairs
SUPERIOR DIRECT POOL ACCESS ROOM	99	35 m2	1 Double Bed	1	-	1	✓	Josephine	Direct Access
CORNER SUITE	12	35 m2	1 Double Bed	1	-	1	✓	-	Private Pool on Room Terrace
FAMILY ROOM	28	50 m2	1 Double Bed + 2 Single Beds	2	-	1	✓	-	X
CONNECTING ROOM	16	66 m2	1 Double Bed + 2 Single Beds	2	-	2	✓	Josephine	X
SIGNA JUNIOR SUITE	7	65 m2	1 Double Bed	1	1	2	✓	Sofa Bed	Private Pool on Room Terrace
SIGNA FAMILY SUITE	17	70 m2	1 Double Bed + 2 Single Beds	2	-	2	✓	-	Private Pool on Room Terrace
LAKE HOUSE	6	90 m2	1 Double Bed	1	1	2	Teras	Sofa Bed	Direct Access
GRANDE LAKE HOUSE	10	110 m2	1 Double Bed + 2 Single Beds	2	1	3	Teras	Sofa Bed	Direct Access
PREMIUM LAKE HOUSE	4	165 m2	2 Double Beds + 2 Single Beds	3	1	3	Teras	Sofa Bed	Direct Access

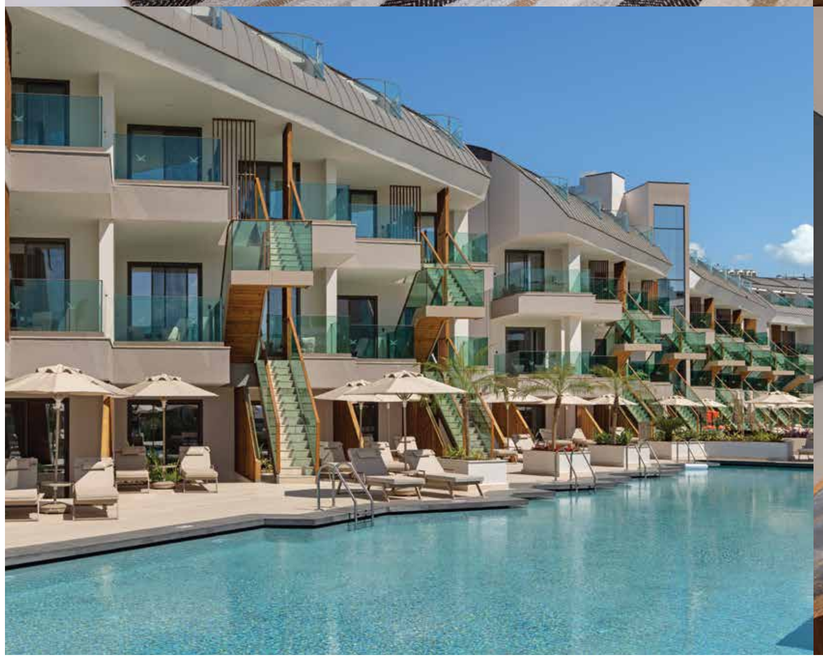
ROOMS & SUITES	Superior Room with Partial Sea View	Handicapped Room	Deluxe Jacuzzi Room	Superior Room Pool Access via Stairs	Deluxe Room Pool Access via Stairs	Superior Room with Direct Pool Access	Corner Suite	Family Room	Connecting Room	Signa Junior Suit	Signa Family Suite	Lake House	Grande Lake House	Premium Lake House
NR OF HANDICAPPED ROOMS	X	6	X	X	X	X	X	X	X	X	X	X	X	X
ROOM VIEW	Partial Sea View	Land View	Panoramic View	Pool View	Pool View	Pool View	Sea View	Land View	Land View	Sea View	Sea View	Pool View	Pool View	Pool View
TOTAL CAPACITY	3+1 inf	3+1 inf	2+1 inf	2+1 inf	2+2	2+1+1 inf	2+1 inf	4+1 inf	5+1 inf	3+1 inf	4+1 inf	3+1 inf	4+1+1 inf	6+1+1 inf
MINI BAR	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
KETTLE	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
SHOWER	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
AMINATE FLOOR	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
HAIR DRYER	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
DIGITAL SAFE	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
TELEPHONE	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
CENTRAL HEATING SYSTEM	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
LED TV	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
COFFEE MACHINE	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
VOLTAGE	220	220	220	220	220	220	220	220	220	220	220	220	220	220
TABLE & CHAIRS	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
IN-ROOM BAR	X	X	X	X	X	X	X	X	X	X	X	X	X	X
JACUZZI	X	X	✓	X	X	X	X	X	X	X	X	X	X	X
SMOKING ALLOWED	X	X	X	X	X	X	X	X	X	X	X	X	X	X
PILLOW MENU	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
BATHROBE & SLIPPERS	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
BATHROOM COSMETIC PRODUCTS	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
DENTAL / SHAVING SET	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
ILLUMINATED SHAVING MIRROR	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
ROOM CLEANING	Every Day	Every Day	Every Day	Every Day	Every Day	Every Day	Every Day	Every Day	Every Day	Every Day	Every Day	Every Day	Every Day	Every Day
TOWEL CHANGE	Every Day	Every Day	Every Day	Every Day	Every Day	Every Day	Every Day	Every Day	Every Day	Every Day	Every Day	Every Day	Every Day	Every Day
WI-FI	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
IRON & IRONING BOARD	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
ROOM SERVICE	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
TURN-DOWN SERVICE	X	X	X	X	X	X	X	X	X	✓	✓	✓	✓	✓

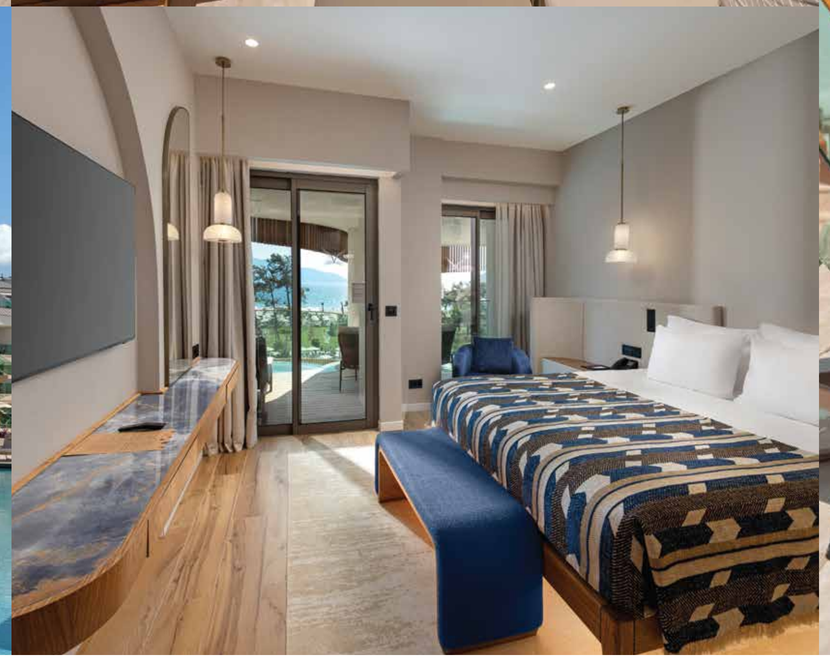
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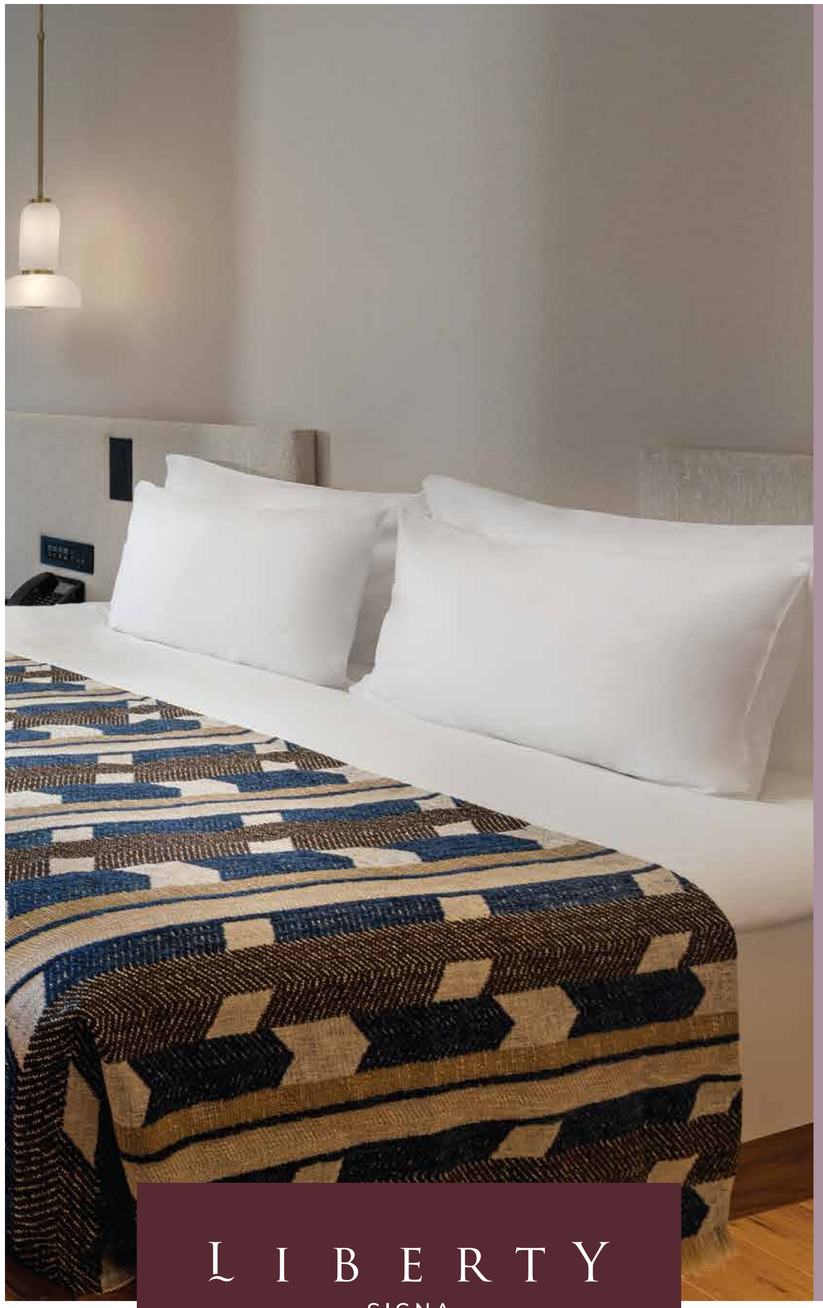








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PILLOW MENU

MEDIFORM NECK PILLOW

Mediform neck pillows provide superior comfort for those struggling with neck, shoulder, and back pain. By embracing your head and upper body and evenly distributing your weight across the pillow, they deliver relief and support through pressure reduction.

VISCO THERAPY PILLOW

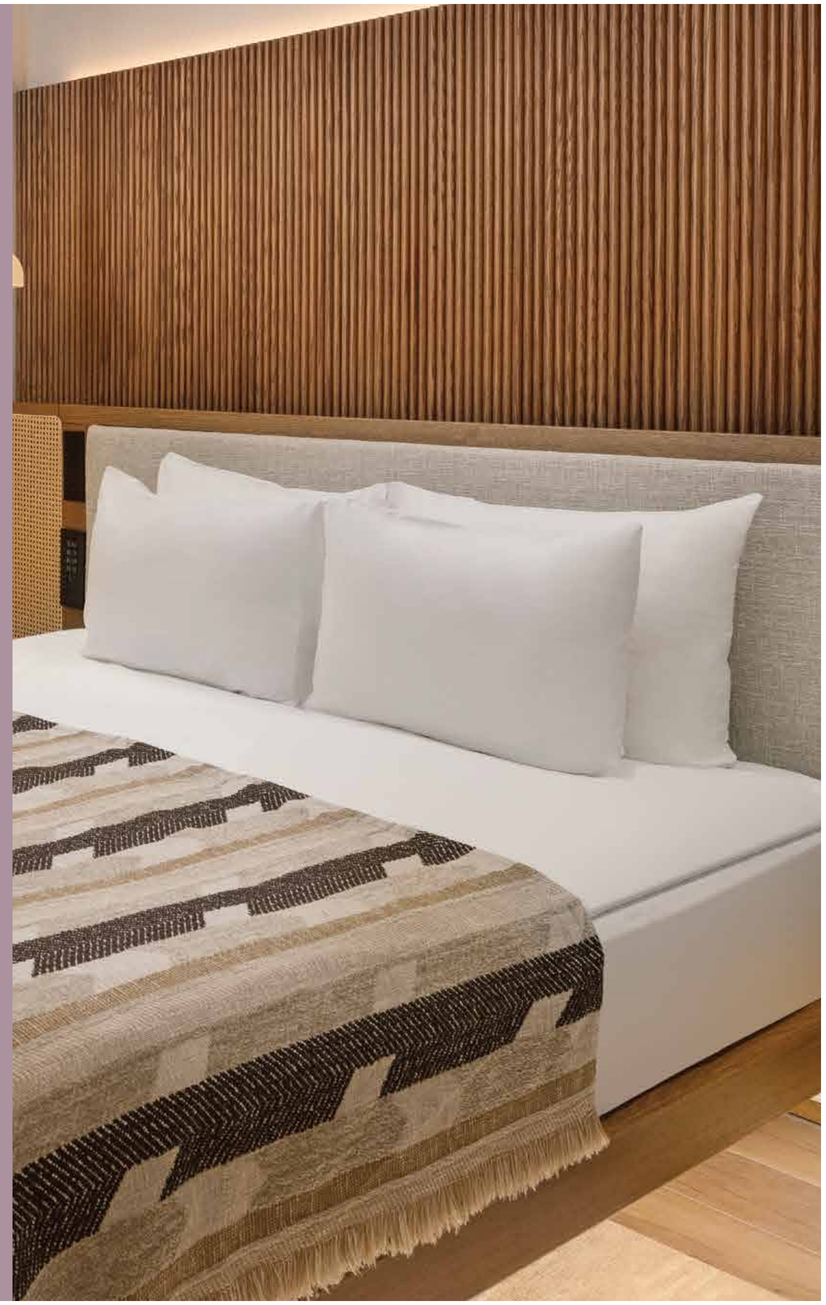
Made from Visco material, these products offer reliable comfort and serve as an effective remedy for issues like snoring, as well as neck and lower back disc herniations. Their anatomical and orthopedic design helps to relax both the muscles and the skeletal system, providing soothing support.

GOOSE DOWN PILLOW

Our goose feather pillows offer a perfect blend of softness and comfort, providing optimal support to the head and neck during sleep with their natural goose feather filling. Their lightweight design and breathable properties ensure a cool and comfortable sleeping experience. Made from high-quality materials, they are designed to offer protection against allergens.

GEL PILLOW

The gel layer on the surface absorbs the heat of the contact area and helps lower body temperature. With its cooling effect, it prevents sweating and ensures an uninterrupted sleep experience.



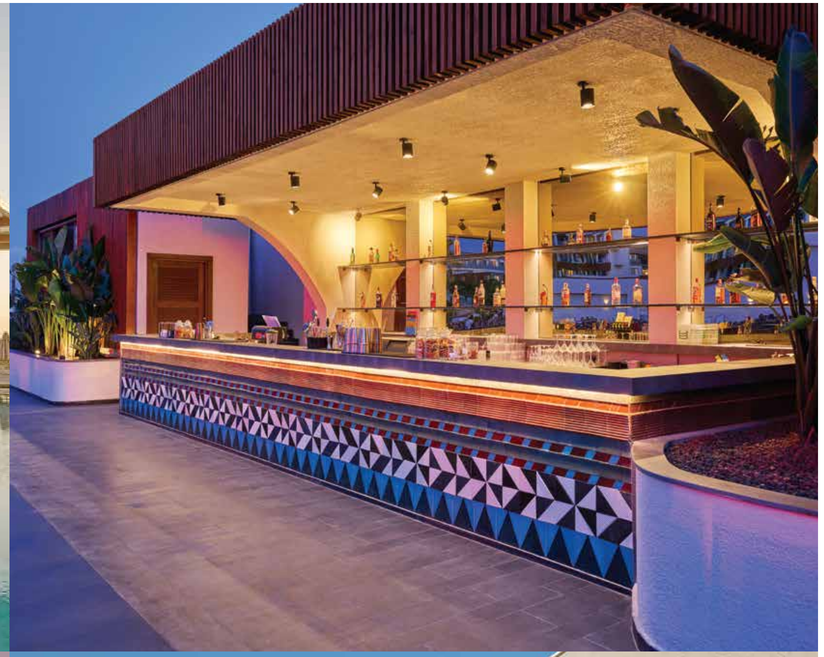
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WHAT IS
TRUE FREEDOM?
freedom is
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BARS

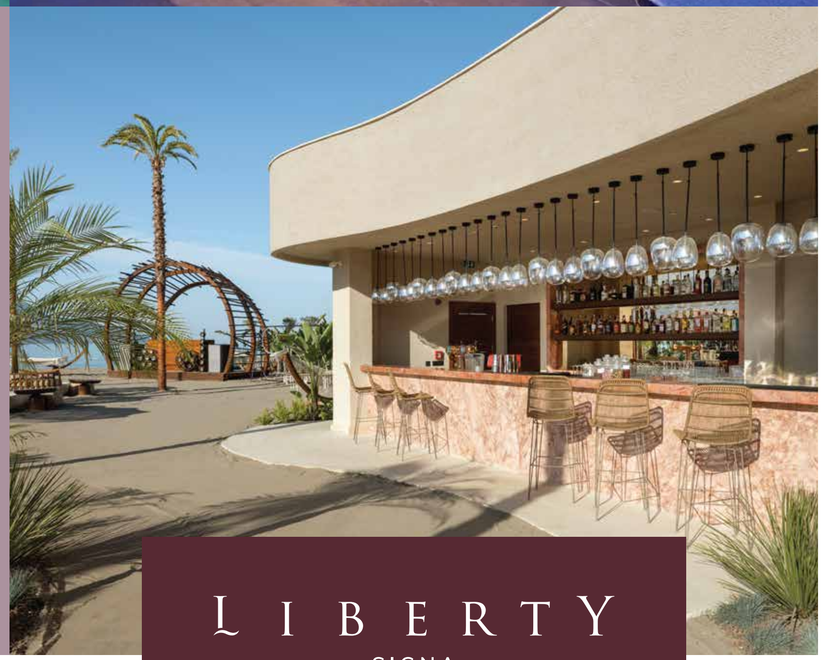
BARS







BARS	AREA SIZE	OPENING – CLOSING	ULTRA ALL INCLUSIVE
AVE LOBBY BAR	300 m²	7/24	✓
GRANO PUB	425 m²	13.00 - 01.00	✓
BON BON PATISSERIE	150 m²	11.00 - 23.00	✓
OASIS BAR	75 m²	10.00 - 19.00	✓
INFINITY POOL BAR	221 m²	10.00 - 19.00	✓
POOL BAR	200 m²	10.00 - 19.00	✓
BREEZE POOL BAR	250 m²	10.00 - 19.00	✓
ARENA BAR	80 m²	20.00 - 23.00	✓
SPA VITAMIN BAR	50 m²	09.00 - 20.00	✓
SUNSET BEACH BAR	750 m²	09.00 - 24.00	✓
LUMOS BEACH CLUB BAR	2200 m²	10.00 - 01.00	✓
AQUA BAR	11 m²	10.00 - 19.00	✓



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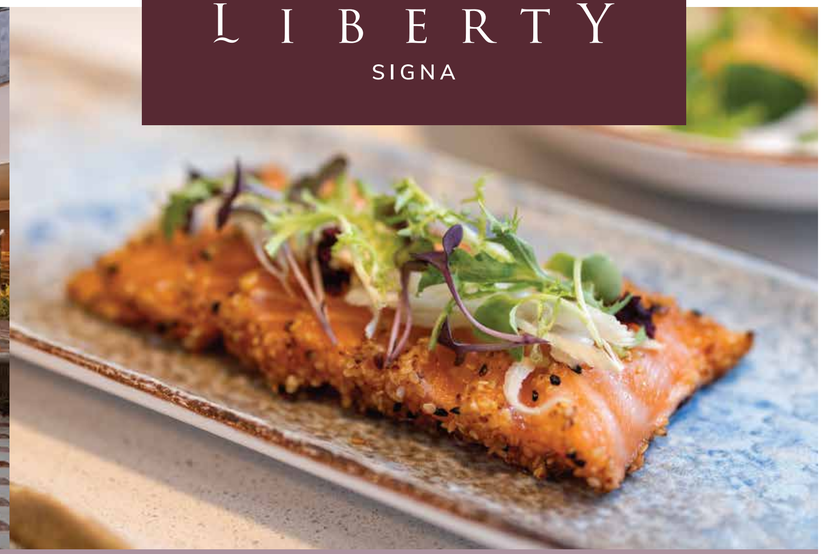

WHAT IS
TRUE FREEDOM?
freedom is
a taste
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SIGNA
RESTAURANTS

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RESTAURANTS



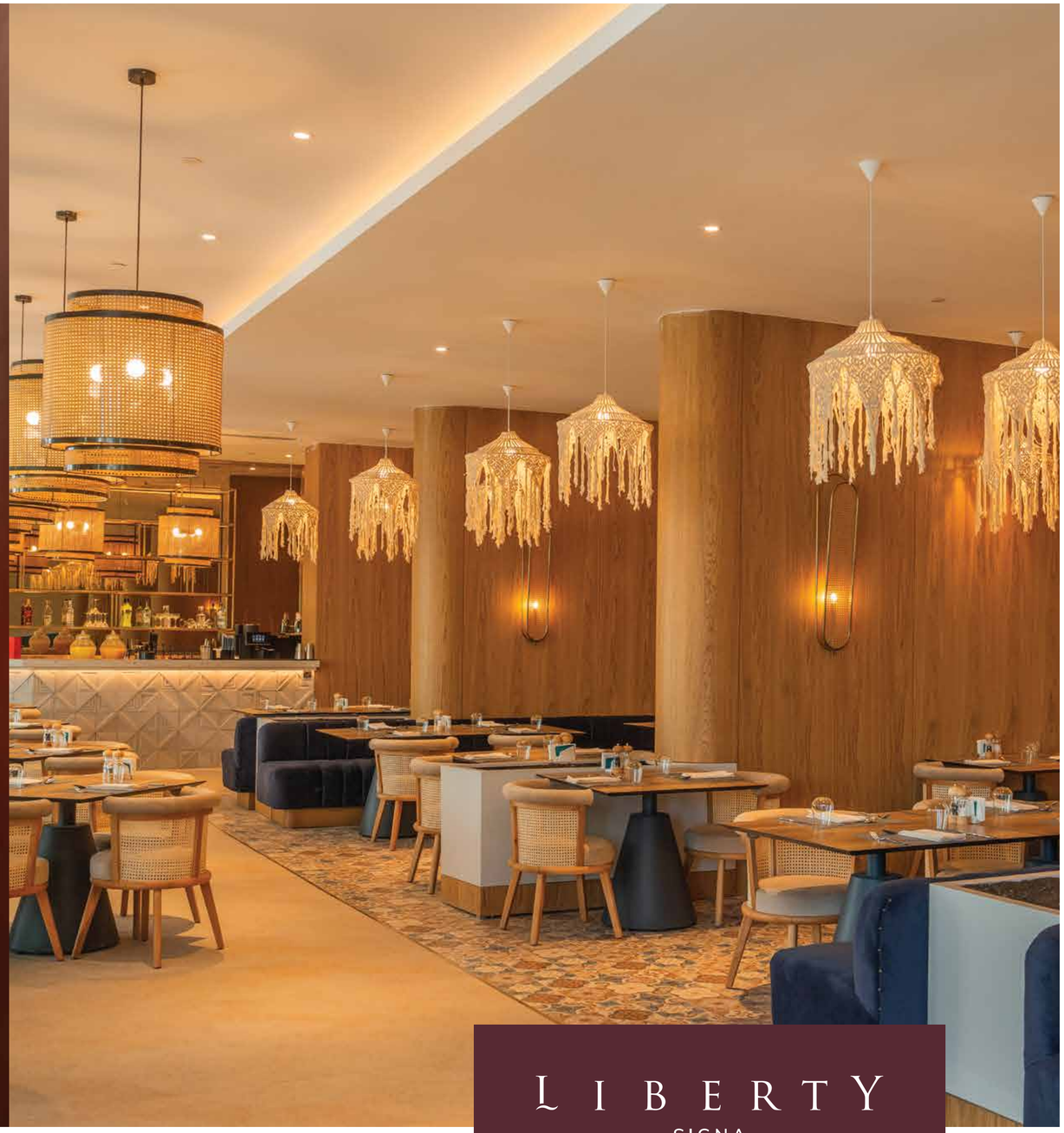




RESTAURANTS	CUISINE	ACTIVITY	SERVICE STYLE	OPENING HOURS	OPEN DAYS	ULTRA ALL INCLUSIVE
MYRA RESTAURANT & KIDS BUFFET	Main Restaurant	Breakfast, Lunch, Dinner	Open Buffet Open Buffet Open Buffet	07.00 - 11.00 12.30 - 14.30 19.00 - 21.30	Daily	Free
PETRA A'LA CARTE RESTAURANT	World Cuisine	Breakfast, Lunch, Dinner (Reservation for Dinner)	A'la Carte Servce A'la Carte Servce A'la Carte Servce	07.00 - 11.00 13.00 - 15.00 19.00 - 21.30	Daily	Free
TIMELESS A'LA CARTE RESTAURANT	7/24	All Day (No Reservation)	A'la Carte Servce	7/24	Daily	Free
RICOTTA A'LA CARTE RESTAURANT	Italian Cuisine	Dinner	A'la Carte Servce	19:00 - 22.00	Daily	1 restaurant free with 7 nights stay, 2 restaurants free with 14 nights stay
TATRE A'LA CARTE RESTAURANT	Turkish Cuisine	Lunch, Dinner	A'la Carte Servce A'la Carte Servce	12.00 - 16.30 19.00 - 22.00	Daily	Lunch free (No Reservation). Dinner: 1 free with 7 nights stay, 2 free with 14 nights stay
OKEANOS A'LA CARTE RESTAURANT	Seafood	Lunch, Dinner	A'la Carte Servce A'la Carte Servce	12.00 - 16.30 19.00 - 22.00	Daily	Lunch free (No Reservation). Dinner: 1 free with 7 nights stay, 2 free with 14 nights stay
PURI A'LA CARTE RESTAURANT	Indian Cuisine	Dinner	A'la Carte Servce	19.00 - 22.00	Daily	1 restaurant free with 7 nights stay, 2 restaurants free with 14 nights stay
MIYABI A'LA CARTE RESTAURANT	Japanese Cuisine	Dinner	A'la Carte Servce	19.00 - 22.00	Daily	Paid
ROOM SERVICE	7/24	All Day	A'la Carte Servce	7/24	Daily	Paid

· In the open buffet service, breakfast, lunch, and dinner are provided, along with à la carte lunch service. · 24-hour complimentary service of alcoholic and non-alcoholic local beverages and selected imported drinks is available. · In the Main Restaurant, there is a Mother's Corner, a children's buffet, a diet buffet, a vegan & vegetarian corner, and baby chairs. · The capacity of our à la carte restaurants is limited; therefore, when the limit is reached or due to weather conditions, service may be unavailable. · For à la carte dinner reservations, guests must book by 16:00 on the same day via the Liberty App (iOS/Android) or at the guest relations desk. · For meeting groups à la carte reservations, please contact the sales office. · All menus include allergen information. · According to Law No. 4207 on Tobacco and Tobacco Products, smoking tobacco, tobacco products, or electronic cigarettes is strictly prohibited in indoor areas. · Except for Miyabi Restaurant, all our à la carte restaurants offer 1 free usage with a 7-night stay and 2 free usages with a 14-night stay. If the same restaurant is chosen again, a cover charge applies.





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*Management reserves the right to change service times and locations depending on weather conditions.



HOMEMADE PRODUCTS

more than just desserts



where sweet moments meet the shore



chocolate at its most elegant

BON BON PATISSERIE

Bon Bon transforms an ordinary dessert experience into a captivating escape, blending it with the artistry of French patisserie. The air is filled with tempting aromas, the vibrant colors of handcrafted ice creams and sorbets, and an elegant atmosphere... Here, guests don't just eat dessert – they savor a moment that delights all the senses.

WAFFLE HOUSE

Rising in the very heart of the shore, Waffle House is not just a stop – it's the home of sweet moments. Offering guests a serene atmosphere infused with the sea breeze and refined touches, it makes every day unforgettable. This is a unique escape where the joy of sweets meets the spirit of the seaside.

SCHOKOLADE

Schokolade brings the irresistible charm of handcrafted chocolate to its guests. With its intense aroma, refined texture, and elegant presentations, every bite becomes the sweetest

RESTAURANTS	SERVICE	OPENING HOURS	OPEN DAYS	ULTRA ALL INCLUSIVE
BON BON PATISSERIE	Dessert Service Beverage Service	12.00 - 22.00 11.00 - 23.00	Daily	Free
WAFFLE HOUSE	Dessert Service Beverage Service	12:00 - 18:00 09.00 - 18.00	Daily	Free
SCHOKOLADE	Chocolate Service	12:00 - 20:00	Daily	Paid

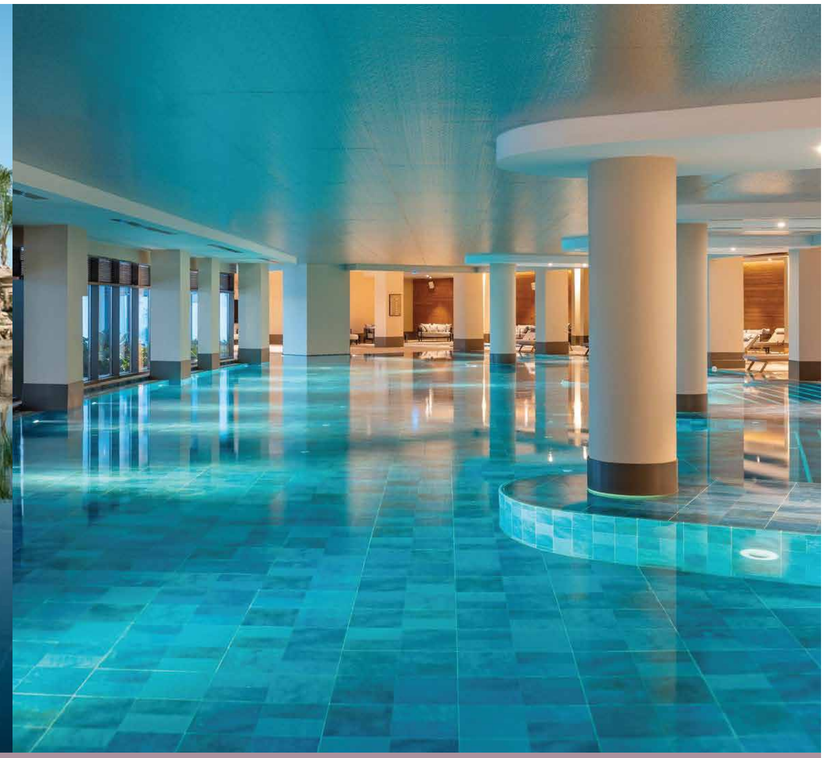
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WHAT IS
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POOLS

POOLS





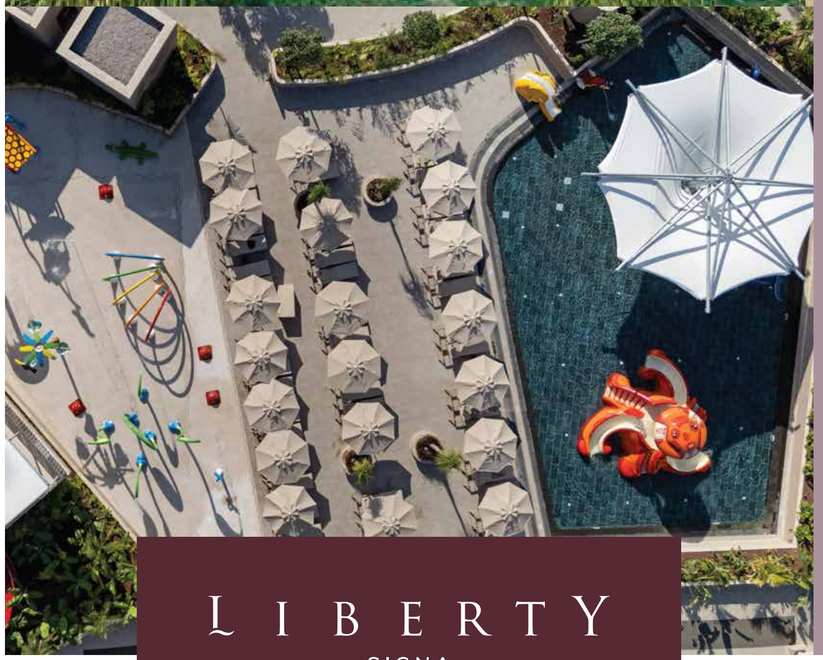


POOLS	OUTDOOR	INDOOR	FRESH WATER	DEPTH (CM)
MAIN POOL	✓		✓	140
ADULT SWIMMING POOL	✓		✓	140
ADULT POOL (WITH SLIDES)	✓		✓	140
INDOOR POOL		✓	✓	140
CHILDREN'S SWIMMING POOL	✓		✓	40
CHILDREN'S POOL (WITH SLIDES)	✓		✓	40
INDOOR CHILDREN'S POOL		✓	✓	40

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i · A portable pool lift is available in the adult pool for our guests with disabilities. · Both our outdoor and indoor pools are heated and activated depending on weather conditions. · All pools in our hotel are shared facilities. · Showers, changing cabins, toilets, sunbeds, umbrellas, and towel card system are available. · A portable pool lift is also provided for our guests with disabilities in the indoor pool.





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AQUAPARK

AQUAPARK	LENGTH	HEIGHT
RIFT SLIDE	61.47 m	10.08 m
FLYING SAW	68.05 m	10.08 m
KAMIKAZE	21.39 m	4.32 m
MULTI SLIDE	21.50 m	4.32 m
COMPACT SLIDE	77.60 m	10.08 m

LIBBY & BERTY AQUAPARK	LENGTH	HEIGHT
COMPACT SLIDE	23.18 m	3.00 m
WIDE SLIDE	9.70 m	3.00 m
TUNNEL FREEFALL	10.20 m	3.00 m






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BEACH

BEACH

You can fully enjoy the sea and the sun on our 220-meter-long sandy beach.

All sunbeds on the beach are numbered, and beverage orders can be placed via the QR menu.

For our guests with disabilities, a beach wheelchair is available.

Showers, changing cabins, toilets, sunbeds, umbrellas, and towel card system are provided.

CABANA PRIVILEGES (PAID)

Comfortable cushions, sunbeds, and full-day butler service

Sparkling wine service

Lunch service between 12:00 – 16:30 (à la carte menu)

All-day snacks and fresh seasonal fruits

Hot, cold, and alcoholic beverages

Ice cream and lemonade service

Cold towel service

Wireless internet

Noon and afternoon waffle service

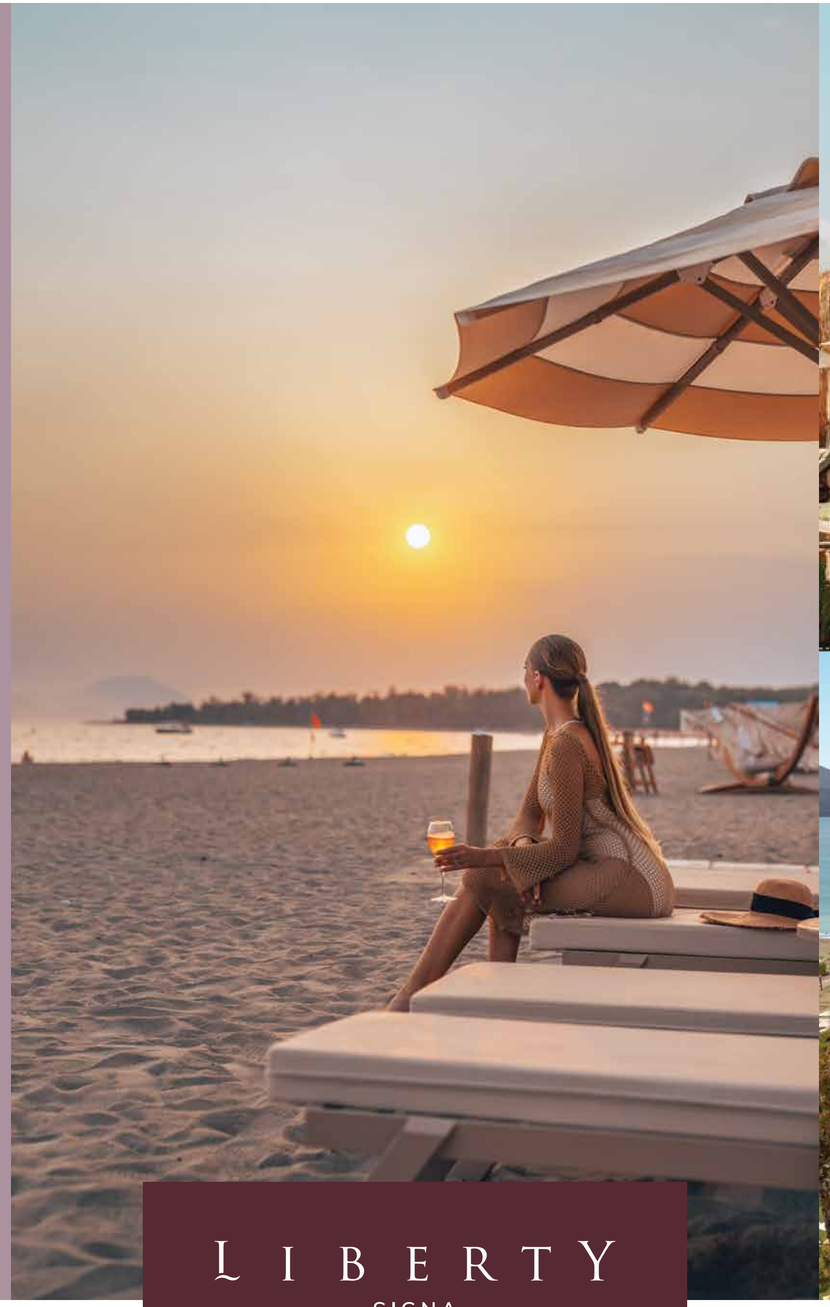
Paid breakfast service

Mini bar service

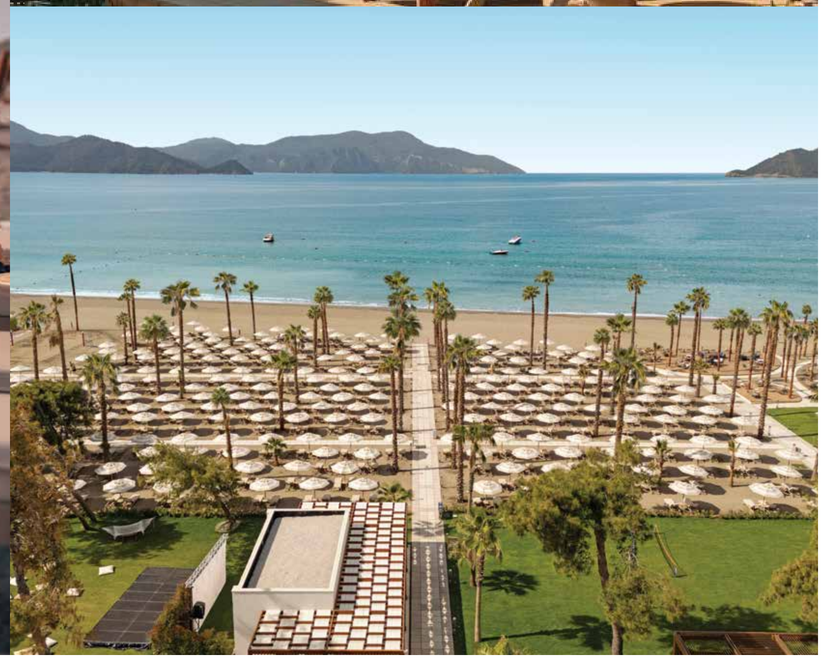
Safe box

Foot shower and ceiling fan

Cabanas can be rented for a fee between 09:00 – 18:00.







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WHAT IS
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freedom is a movement

ACTIVITIES & ENTERTAINMENT

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ACTIVITIES & ENTERTAINMENT

Live Music

Daily Entertainment Shows

Live Performances and Concerts

Lumos Beach Club +16 (Adult Only): 10:00 – 01:00

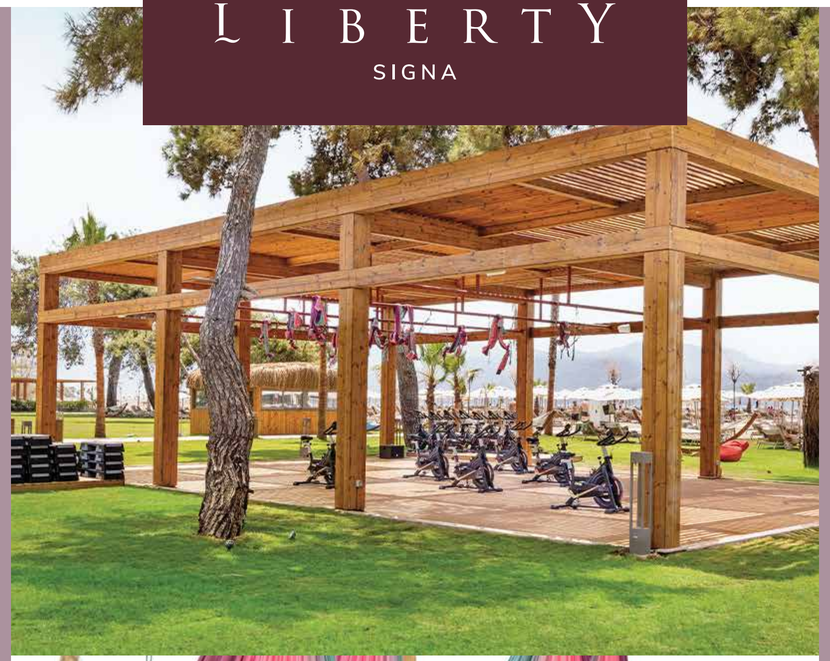
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ACTIVITIES & ENTERTAINMENT

FREE ACTIVITIES

- Mini Football activities on our grass field
- Beach Volleyball
- Aqua Jump
- Darts
- Daily Animation Program
- Table Tennis
- Aquapark
- Pilates
- Water Gymnastics
- Yoga (Basic & Yin Practices, Flying, TRX Practices)
- Fitness Center (08:00 – 20:00)
- Themed Parties
- Aerobic Gymnastics
- Kango Jump, Spinning, Jumping
- Activity Pool
- Aqua Spinning, Aqua Gym, Aqua Mat
- CrossFit, S-Flex, Thera Band
- Tennis
- Basketball
- Padel
- Pickleball
- Boccia
- Zumba





PAID ACTIVITIES

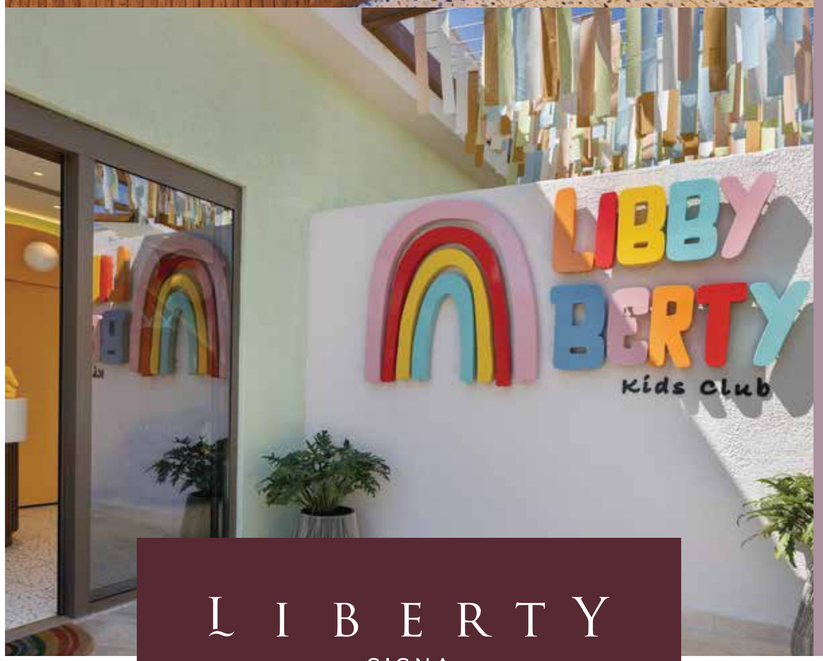
- Tennis Court Lighting & Private Tennis Lessons
- Licensed & Unlicensed Surf Lessons (external activities, not hotel-affiliated)
- Diving Lessons (external activities, not hotel-affiliated)
- Private Swimming Lessons (beginner level)
- Fitness Center (for private lessons)
- Game Room
- Special Organizations

WATER SPORTS (PAID)

- Parasailing
- Water Skiing
- Jet Ski
- Banana Boat
- Ringo, Flyboard, Seabob, Catamaran, Surfing, Canoeing, Speedboat
- Wakesurf
- Wakeboard
- Water Ski
- Mable (inflatable sofa ride)
- Kitesurfing
- Windsurfing
- Foil Board
- Canoe
- Pedalo (Water Bike)
- Private Boat Trip (diving, surfing, catamaran lesson)


WHAT IS
TRUE FREEDOM?
freedom is
a childhood
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LIBBY & BERTY





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KIDS CLUB & CHILDREN'S SHOWS

For children aged 4–12

Different playrooms designed for age groups

Interactive activities

Fun sports activities for children

Board games and kids' shows

Lego games

Survivor-style team activities

Special themed birthday parties (paid)

Cartoon channels in rooms

Children's buffet (main restaurant)

Workshops (painting, dance, cooking)

Children's menu available in all restaurants (except Petra +16 Adults Only Restaurant)

Outdoor activity area (weather dependent)

Children's playground

Splash pool

FOR TEENAGERS AGED 13–16

PlayStation room

Xbox room

VR room and game room

Sports activities



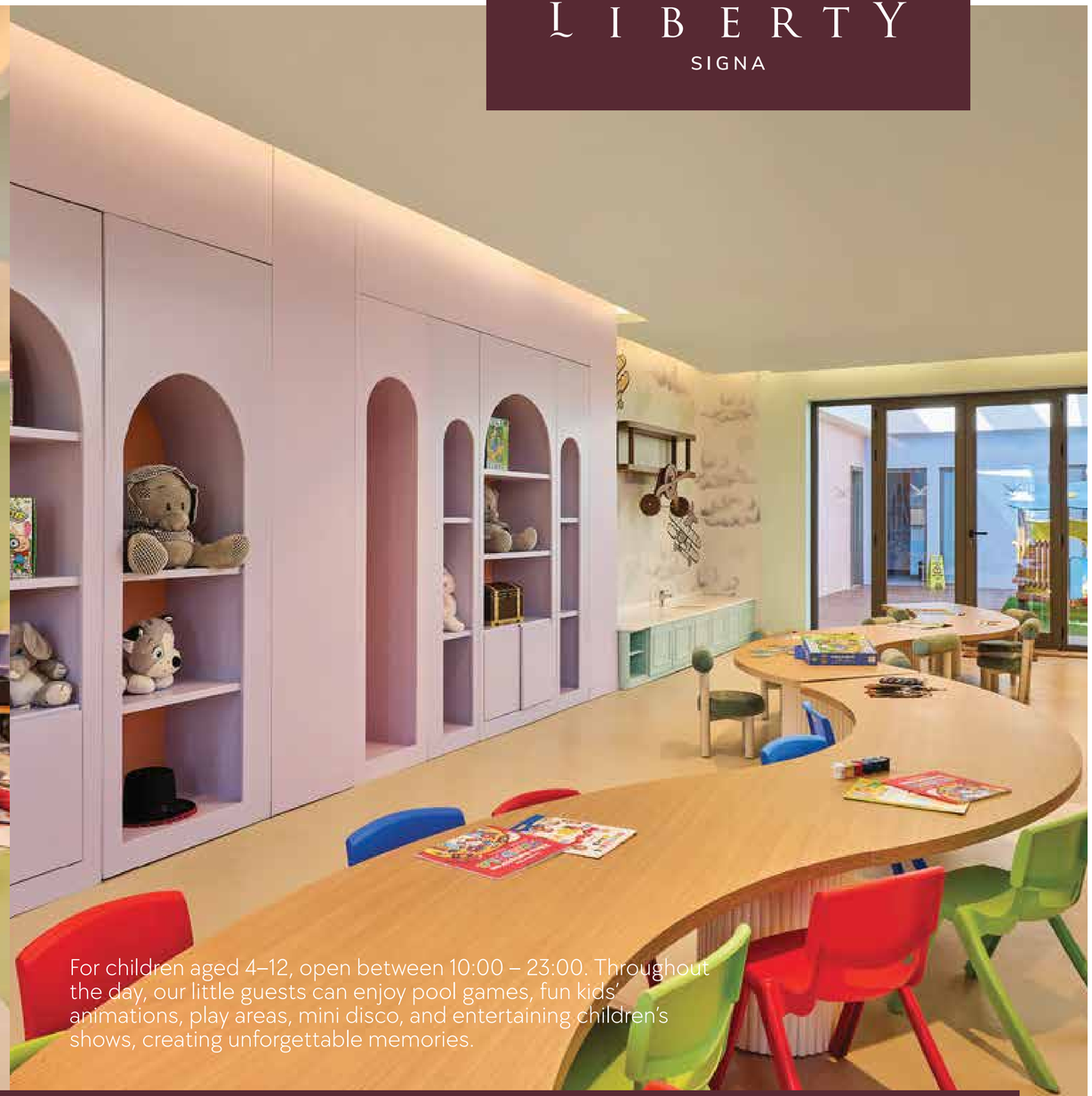


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For children aged 4–12, open between 10:00 – 23:00. Throughout the day, our little guests can enjoy pool games, fun kids' animations, play areas, mini disco, and entertaining children's shows, creating unforgettable memories.

In the children's club, decorated with cheerful designs that attract kids' attention, a team of professional "Kidologists" and trained staff provide activities and games tailored to different age groups. With licensed children's shows and a full summer program of events lasting until 23:00, children will enjoy a safe environment filled with fun and unforgettable moments, while parents can fully relax and enjoy their holiday. Kidologist: A child education specialist with a background in pedagogy. The term is unique to the Libby & Berty concept and is derived from the word "Kid". Children under the age of 4 must be accompanied by their parents.


WHAT IS
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freedom is
serenity
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SPA WELLNESS

SPA WELLNESS

FREE FACILITIES

Heated Indoor Swimming Pool
Shock Shower
Turkish Bath Hamam
Sauna
Steam Room
Russian Steam Bath
Snow Fountain
Adventure Shower
Salt Room
Relaxation Rooms
Spa Vitamin Bar
Fitness Center
Jacuzzi Pool

PAID FACILITIES & SERVICES

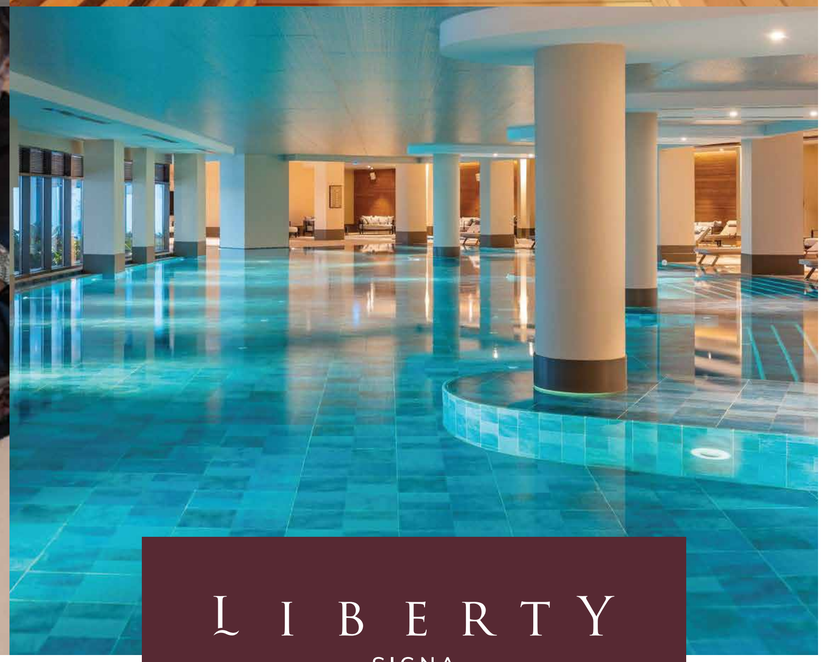
VIP Room
Thai Massage Room
Family Massage Rooms
Ayurveda Massage Room
Skincare Rooms
Standard Massage Rooms
Body Care Room
Foam & Scrub Treatments and All Massage Types
Jacuzzi Massage Rooms

Our SPA center consists of 3 floors, each 1000 m^2 in size.
SPA services are available between 08:00 – 20:00.









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WHAT IS
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freedom is
truth
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MEETING

MEETING









MEETING ROOM	WIDTH	LENGTH	AREA	HEIGHT
CONFERENCE HALL	19.60 m	11.80 m	228 m²	2,80 m

SEATING ARRANGEMENTS & CAPACITY	THEATRE STYLE	CLASSROOM STYLE	BANQUET STYLE	BANQUET STYLE	U-SHAPE STYLE
CAPACITY	130	70	96	70	27
NUMBER OF SETUPS AVAILABLE	1	2	3	10	2

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IMPORTANT ANNOUNCEMENTS

All food and services offered at the hotel consist of certified, high-quality products and brands.

Guests with food allergies must inform the Front Desk or Guest Relations Department upon check-in and obtain their allergen cards. They must show their allergen cards to the staff in restaurants and bars they visit. Otherwise, the hotel cannot be held responsible for any issues that may arise.

According to the law dated 19.05.2008, smoking is prohibited in indoor areas and public indoor spaces.

Pets are not allowed in our facility.

The earliest check-in time is 14:00, and the latest check-out time is 12:00. Although the room may be available earlier, extra charges could be applied for All-Inclusive services used after 12:00 PM.

Dress codes may apply in certain restaurants and bars within the facility.

Motorized water vehicles are not allowed in swimming areas.

All our pools are shared facilities.

The all-inclusive package includes daily consumables, towels, bathroom amenities, minibar products, and in-room cosmetics. Taking these items off the premises is prohibited.

Hotel management reserves the right to unilaterally and indefinitely change the services or information included in this guide.

Our facility strictly applies hygiene, health, and other safety measures for guests and staff. Regular inspections are carried out by relevant ministries and official institutions.

All guests and staff are required to comply with occupational health and safety rules.

Individuals who disturb the peace, behave immorally, or threaten the safety of other guests may be expelled from the premises. Refunds for unused services are at the discretion of the hotel, and the hotel may claim damages from those responsible.

Tour operators and agencies acknowledge that the latest updates made when signing the contract are included in all current sales and marketing materials.

For comfort, the air conditioning system is automatically adjusted according to the season and outside weather conditions.

Alcoholic beverages and tobacco products will not be sold to guests under the age of 18.

Alcohol will not be served to guests who pose a health risk or display unsafe behavior under the influence of alcohol. Services may be temporarily suspended, and this cannot be considered a cause for complaint.

For your safety, please follow the Pool and Beach rules within the facility.

The hotel reserves the right to change the hours, methods, and content of all services listed in the Fact Sheet depending on weather conditions or other circumstances.

Restaurants and bars may be closed on certain days due to weather conditions or occupancy levels.

Carrying food, beverages, or equipment from the restaurant to outdoor areas is unhygienic and unsafe.

Bathroom amenities (such as shampoo, shower gel, etc.) are replenished daily according to the number of guests. Additional requests within the same day are subject to a fee.

Babies and children who are not toilet trained must wear swim diapers with swimsuit features.

The minibar is replenished daily. Additional replenishments during the day are charged.

Rooms are cleaned daily. Bed linens are changed every three days. Additional cleaning requests during the day are subject to a fee.

Towels and personal belongings left on sunbeds unused for 1 hour may be removed by hotel staff for use by other guests. The hotel is not responsible for lost items.

The use of roller skates, scooters, and skateboards is prohibited in the lobby and indoor areas.

The use of drones and similar devices is prohibited within the facility.

Due to supply and stocking delays, temporary changes may occur in the brands of food and beverages offered; however, equivalent quality products will always be provided.

Tour operators and agencies accept that all promotional concepts in their contracts will be updated with the most current information.

Please keep your valuables in the safes provided in your room. Guests are solely responsible for their belongings.

The heating systems of our pools are activated before April 15 and after October 15, if the air temperature falls below 20 °C.

Wheelchair service



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factsheet

SUMMER 2026

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