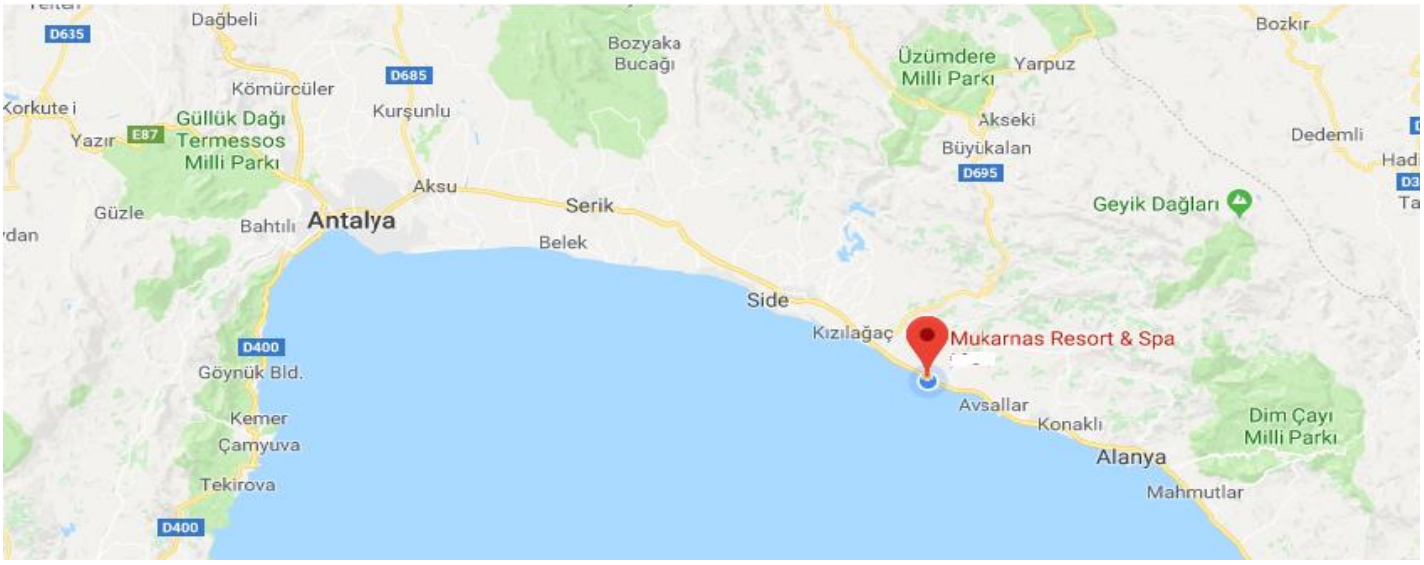
2020 FACILITY INFORMATION AND SERVICE DETAILS

Contact Information			
Opening Date	2007	**Concept**	Ultra All Inclusive
Category	5 Star	**Adress**	Karaburun Mevkii – Okurcalar Beldesi Alanya – Antalya / Turkey
Investor	Sirkeci İplik Teks A.Ş.	**Total area**	30.000 m2
Last renovation	Winter 2017-2018	**Number of rooms**	425 rooms
Next renovation	Winter 2018-2019	**Numbers of beds**	1116 beds
E-Mail	info@mukarnashotel.com	**Web Adress**	www.mukarnashotel.com
Sale & Marketing	sales@mukarnashotel.com	**Reservation**	reservation@mukarnashotel.com
Telefon	+90242 527 55 10	**Fax**	+90242 527 55 20/21

Location and Transportation	
To Antalya Airport	90 km – Approximetly 60 minutes
To Gazipaşa Airport	60 km - Approximetly 45 minutes
To Antalya City Center	100 km
To Alanya City Center	35 km
To Manavgat City Center	**25 km**
Nearest District	**1 km**
Nearest Shopping Center	**100 m**
Transportation Options	Taxi, Bus, VIP Transfer, Private Shuttle Services, Free of charge bus service for some flight companies
Beach location and Lenght	By the sea, 200 meters long, Beach for hotel Guestes use only, pier



https://www.google.com.tr/maps/place/Mukarnas+Resort

2020 FACILITY INFORMATION AND SERVICE DETAILS

MUKARNAS SPA RESORT

Other information about Facility

Building Type	Main building	**Number of Lifts**	6 Guest Elevators
Number of floors	5 floors	**Valid Credit Cards**	Visa , Mastercard
Spoken languages	English, German, Russian, Polish, Ukrainian, Turkish		
• Outdoor pool • İndoor pool • Water slides • Kids pool • SPA center • Steam room • Turkish hamam • 2 Sauna • Jakuzi • Amphitheatre • Bali houses • Baby carriage	• Pool Bar • Lobby Bar • Beach Bar • Anfi Bar • Disco Bar • Game Bar • Main restaurant • Ala carte restaurants • Snack restaurant • Large Garden • Meeting halls • Wheelchair	• Bowling • Billiards • Zone of children's slot machines • İndoor kids klub • Outdoor kids area • Playground • Mini Lunapark • Tennis court • Mini football field • Mini Golf field • Laundary services • Bookshelf • Rent a car	• Doctor's Office • Hairdresser • Gifts market. • Boutique • Leather Shop • Jewelery Shop • Pier • Private Beach • Indoor / Outdoor Parking • Photographer • Busniess Corner • Ironing room
Pet Application	Pets are not allowed		

Entertainment and Activities

Free	Live music Special evening shows Live Concerts Water gymnastics Pool Games Archery Darts Basketball Foam party	Beach volleyball Waterslide 1 tennis court Tennis Equipment Mini football field Board Games (Bridge, Okey, Backgammon) Ping pong Squash Dance	***For kids;*** Painting Activity area Playground Child Disco 2-6 and 7-12 year old children's pools Waterslide Mini Golf Trampoline
Paid	Bowling Game Machines Billiards	Tennis court lighting	

Swimming Pools

	Children's part	**Heated**	**Fresh Water**	**Garden**	**Depth**
Main Pool			X	X	1,40 M
Slide Pool			X	X	1,20 M
Mini Club Pool	X		X	X	30 cm
Indoor pool		X	X		1,40 M
Indoor kids pool		X	X		60 cm
Indoor - Jacuzzi		X	X		60 cm

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Free Services	*Paid Services*
Children's restaurant (Dinner)	Room service from 00:00 to 08:00 hours
Highchairs for baby	SPA Center massage types
Minibar - Non-alcoholic beverage presentation	Laundry service
Turkish Bath - Steam Room - Sauna	Game room
GYM	Health Service
WI-FI internet access in public areas and rooms	WI-FI Unlimited Access (High Speed)
Safe deposit box in the rooms	Baby sitter
Hot - Cold /Alcoholic – Non Alcoholic beverages	Telephone
Open Buffet Food Services	Fresh Squeezed Fruit Juices
Alacarte Food-Beverage Services	Booking for Alacarte Kuver Fee
Confectionery during the day	Brand Import Drinks
Animations and Shows	Birthday cake
Hot Tea Set and Water Heater in every room	Early c/in - Late c/out (if possible)
Water Slides	Bali hauses with VİP concept
Car Parking	
Mini Club Activities and Mini Luna Park Use	
Baby car (limited edition)	
Wheelchair (limited edition)	
Beach towel (1 towel/1 person durig the day)	
Sunbeds and Mattress	
Bali hauses	

Food Services					
Location	***Capacity***	***Meal***	***Hour***	***Service***	***Content***
Main Restaurant	1000 Pax	Breakfast	07:00 - 10:00	Buffet	Special tastes and wide breakfast variety
		Late Breakfast	10:00 –10.30	Limited Buffet	Breakfast variety
		Lunch	12:30 - 14:00	Buffet	International content
		Dinner	19:00 - 21:00	Buffet	International content and Theme nights
		Late soup	23:30 - 00:30	Limited Buffet	Light food meals and soup
		Nights buffet	02.00-6.00	***Limited Buffet	***Light Breakfast meals
Snack Restaurant	200 pax	Lunch	12:30 - 15:30	Buffet	Grilled meat, Fast Food, Salad variety, Soup, Desert, Fruit variety
Amphi Patisserie	120 Pax	10:00 - 18:00		Rotative Service	Gözleme
					Ice-Cream
					Fruit Service
					Baked potato Service
					Various deserts
Beach Bar	300 Pax	10:00 - 18:00		Rotative Service	Toast
					Waffle with souses
					Hotdog
Patisserie	200 Pax	10:00 - 17:00		Buffet	Biscuit and Cakes

*** Limited Buffet (02.00 – 06.00) ; Open for guests who arrive late or arrive early.

2020 FACILITY INFORMATION AND SERVICE DETAILS

- **Snack restaurant service period: 01.05.2020- 15.10.2020 - According to the weather conditions, hotel management has the right making changes in opening dates and times.**
- **Amphi Corner and Beach Bar serve food alternately at designated hours. 01.05.2020 - 15.10.2020 - According to the weather conditions, hotel management has the right making changes in opening dates and times.**
- **For evening meals, long trousers or everyday clothes are required.**

Beverage Services				
Location	***Not***	***Meal***	***Hour***	***Content***
Main Restaurant	Servis Bar	Breakfast	07:00 - 10:00	Nonalcoholic soft beverages and hot beverages
		Late Breakfast	10:00 – 10:30	Nonalcoholic soft beverages and hot beverages
		Lunch	12:30 - 14:00	Alcoholic and nonalcoholic beverages
		Dinner	19:00 - 21:00	Alcoholic and nonalcoholic beverages
		Eveninig Supper	23:30 - 00:30	Nonalcoholic soft beverages and hot beverages
Snack Restaurant	Servis Bar	12:30 - 15:30		Alcoholic and nonalcoholic beverages
Amfi Patisserie	Servis Bar	10:00 - 18:00		Nonalcoholic soft beverages and hot beverages
Beach Bar	Bar	10:00 - 18:00		Alcoholic and nonalcoholic beverages
Lobby Bar	Bar	10:00 - 23:30		Alcoholic and nonalcoholic beverages
Havuz Bar	Bar	10:00 - 24:00		Alcoholic and nonalcoholic beverages
Disco Bar	Bar	24:00 - 02:00		Alcoholic and nonalcoholic beverages
Game Bar	Bar	17.00-08.00		Alcoholic and nonalcoholic beverages

- **Local and foreign alcoholic and nonalcoholic beverages are given within concept.**
- **Snack restaurant, Amfi corner, Beach bar, Pool bar service period : 01.05.2020 - 15.10.2020 - According to the weather conditions, hotel management has the right making changes in opening dates and times.**

A'la Carte Restaurants			
Restaurant	***Menü Sayısı***	***Saat***	***İçerik***
Hashi A'la Carte	40 Pax	19:00 - 21:00	Far East Cousine
Vaspiano A'la Carte	40 Pax	19:00 - 21:00	Italian Cousine
Fish Barbarossa A'la Carte	40 Pax	19:00 - 21:00	Sea Food Cousine

- **Guests have to make reservation for A'la Carte Restaurants**
- **Prices for A'la Carte Restaurant will be charged for per person. Children older than 6 years will be charged as full price**
- **Per person prices can be changed during season period.**
- **In case the number of reservations is less than 20 persons within 24 hours before the service, the hotel management has the right postpone or cancel the service.**

2020 FACILITY INFORMATION AND SERVICE DETAILS

General Information;

- **Full concept starts from 01.05.2020 to 15.10.2020 with all facilities and services.**
- **Outdoor services will be open acording to weather conditions and season facts.**
- **Opening date for pier is no later than 10.05.2020. Closing date for pier no earlier than 01.10.2020. Weather conditions may effect pier opening dates.**

- **<u>Otel managment has the right for changing dates, hours or location for services and outdoor facilitites due to weather conditions.</u>**

Accomodation			
Total Room Number	**425 Rooms**	**Room Types**	*** Standart Room** *** Large Standart Room** *** Junior Suit** *** Family Room** *** Executive Suit**
Total Bed Number	**1116 Beds**		

Room Types & Information

Standart Room;

- ***Room View ;***
  - Land view
  - Side Sea View
  - Sea View

- ***Location at The Building :*** Each floor has standart rooms with different view
- ***Room Space*** ***:*** 23 – 28 m2
- ***Room Design*** ***:*** Mini bar, LCD TV, carpet floor, Satellite channels, wireless internet connection, bathroom (bathtub or shower) and WC, make up mirror. hair dryer, central air conditioning system, direct line telephone, safe, Hot Tea Set and Water Heater.

Large Standart Room

- ***Room View*** ***:*** Sea View
- ***Location at the Building*** ***:*** There are 6 of them at each floor except 1st floor
- ***Room Space*** ***:*** 36 m2
- ***Room Design*** ***:*** Mini bar, LCD TV, carpet floor, satellite channels, wireless internet connection, bathroom (bath or shower) and WC, make up mirror, hair dryer, central air conditioning system, direct line telephone, safe, Hot Tea Set and Water Heater.

2020 FACILITY INFORMATION AND SERVICE DETAILS

Junior Suit Room;

- ***Room View*** ***;*** Sea View
- ***Location at the Building*** ***;*** There are 2 of them at each floor
- ***Room Space*** ***;*** 43 m2
- ***Room Design*** ***;*** 1 room and 1 bathroom, Balcony, Min 1 - Max 3 + 1/2 + 2 persons suitable for accommodation; (Bathtub or shower) and WC Make-up Desk, Hair Dryer, Central Air Conditioning System, Direct Line Telephone, Safe Box, Balcony, Minibar, LCD TV, Carpet Floor, Satellite Channels, Wireless Internet Connection, Hot Tea Set and Water Heater.

Family room with Bunkbed ;

- ***Room View***
  - Land View
  - Sea View
- ***Location at the Building*** ***;*** There are 15 of them at different floors and sides.
- ***Room Space*** ***;*** 40-45 m2
- ***Room Design*** ***;*** It consists of 2 rooms and 1 bathroom, the children's room is a bunk bed. Min 2 - Max 2 + 3 is suitable for accommodation; (Bathtub or shower) and WC, Make-up Desk, Hair Dryer, Central Air Conditioning, Direct Dial Telephone, Safety Deposit Box available, Balcony, Minibar, LCD TV, Carpet Floor, Satellite Tv Channels, Hot Tea Set and Water Heater.

Family Room ;

- ***Room View***
  - ***Land View***
  - ***Sea View***
- ***Location at the Building*** ***;*** There are located at different floors and locations.
- ***Room Space*** ***;*** 45 – 50 m2
- ***Room Design*** ***;***. It consists of 2 rooms and 1 bathroom, with a door, Min 2 - Max 3 + 1/2 + 2 is suitable for accommodation; (Bath or shower) and WC, Make up Table, Hair Dryer, Central Air Conditioning System, Direct Line Telephone, Safe Box, Balcony, Minibar, LCD TV, Carpet Floor, Satellite Channels, Wireless Internet Connection, Hot Tea Set and Water Heater.

Executive Suit Oda;

- ***Room View*** ***;*** Sea View
- ***Location at the Building*** ***;*** There are 2 of them at each floor except 1st floor.
- ***Room Space*** ***;*** 65 - 80 m2 a
- ***Room Design*** ***;*** The room Consists of 2 rooms, 1 living rooms, 1 requlars bathroom, 1 bathroom with jakuzzi and 1 large balcony .The room has minibar, LCD TV, carpet flour, Satalite channels,Wi-Fi Connection, bathtub,vanity miror, haridryer, Safety Box, Centeral Air Conditoner, Direct telephone line, Hot Tea Set and Water Heater.

***** We have 4 disabled rooms. Our disabled rooms are R.O.H. and is given according to the request of the guest. Our disabled rooms have a balcony and window**

Special Days Concept Services

Honeymoon Concept Services	
Special room decoration with colorful papers	Breakfast Service to room (Only 1 time, advance reservation)
Free of charge Al'la Cart Restaurant	Special Discount at Spa Center and Welness %20
Upon arrival wine and fresh fruit treat at room	VIP buklet set up

***** Al'la Carte Restaurant can be used once for free of charge.**
***** Honeymoon Concept - Valid for Standard Sea Side Room Reservations as specified in the contract**

Aniversary Concept Services	
Free room upgrade (if possible)	Special Discount at Spa Center and Welness %20
Upon arrival wine and fresh fruit treat at room	

***** Al'la Carte Restaurant can be used once for free of charge.**
***** Honeymoon Concept - Valid for Standard Sea Side Room Reservations as specified in the contract**
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Birthday Concept Services	
Birthday Cake (extra charge)	Specail Mukarnas Present
Celeberation with Animation & Guest Relation Team (extra charge)	

**** Birthday cake is for 4 people**

Repeat Guest Services
Upon arrival wine and fresh fruit treat at room

**** Service can be changed upon arrival time.**