ORANGE COUNTY ALANYA – (SUMMER 2024)

(PERIOD 27.04.2024 - 31.10.2024)

CATEGORY	5*
OPENING YEAR	2016 // Building year 2009
YEAR OF LAST RECONSTRUCTION	2023
ADDRESS	Alparslan Türkeş Bulvarı Okurcalar, 07410 Alanya/Antalya
TELEPHONE	+90 242 527 40 22
WEB SITE	www.orangecounty.com.tr
E-MAIL	info@orangecounty.com.tr
CONCEPT	Ultra All Inclusive – Family Concept

NUMBER OF ROOMS / HOTEL AREA	601 Rooms / 1110 pax / 18,000 m²
BEACH LENGTH	100 m / 1st line, sand+pebble beach
NUMBER OF ELEVATORS	7
NUMBERS OF FLOORS	6
DISTANCES	Alanya 30 km, Manavgat 30 km, Antalya AYT Airport 90 km, Alanya Gazi Pasha Airport 73 km
TRANSPORTATION	Bus, Taxi (charge) Outdoor parking is limited by capacity
LANGUAGES	English, German, Russian
PETS	Not allowed

CONCEPT

Unforgettable holiday memories await you in Orange County Alanya, where we combine the serenity created by the deep blue sea with its distinctive architecture located on the seafront and the unique lively holiday concept of Orange County Hotels, where we achieve the perfect balance of peace and entertainment.

The Ultra All Inclusive system has been redesigned so that you will find every detail you are looking for. You will see a completely different Orange County Alanya with the renewed buffet, rooms and kitchen details.

CHECK-IN AND CHECK-OUT PROCEDURE

Check-in time is 14:30, check-out time is 11:30.

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ROOM INFORMATION - ACCOMODATION

286 LAND VIEW ROOM (20-25 m² Max. konaklama 2 / 2+2 / 3+1 pax)
The The stylish and aesthetic design of our standard rooms appeals to your eyes, while its spaciousness and comfort appeals to your soul. In this room type, we have 5 Disabled Rooms for our disabled guests. It is located in the Main Building and Annex Building. (rooms are located in the main building (including minus floors -1, -2 and -3) and the annex building

262 SEA VIEW ROOM (20-25 m² Max. konaklama 2 / 2+2 / 3+1 pax)
Standard Sea View rooms is one of the ideal accommodation options, Wake up every morning with the opportunity to enjoy the long-awaited view of the blue waters of the Mediterranean Sea.

34 FAMILY ROOM (55-60 m² Max. 3+3 / 5+1 pax, 2 bedrooms, 1 bathroom)
The aesthetic design of our family rooms with spacious and beautiful views of the hotel territory or the sea pleases the eye, and in the same time comfort pleases the soul. In our spacious family rooms, guests can relax with a large family.

17 STANDART LARGE ROOM (30 m² Max. Konaklama 2 / 2+2 pax / 3+1 pax)
It is one of the perfect holiday options. After a hot day at the beach, relax and enjoy the sunset on your spacious with a view of the Mediterranean Sea.

Each room is equipped with: Mini-bar (only soft drinks), TV, wi-fi, telephone, central air conditioning, safe, parquet floor, bath or shower, hair dryer.

In-bath amenities: shampoo, hair conditioner, shower gel, soap, cotton pads for make-up, cotton buds, cap, hygiene bag.

*** SPECIAL ROOM TYPES ***

1 KING SUITE ROOM (90 m² Max. 4 pax. / 2 bedrooms, 2 bathroom)
In our specially designed VIP Room, guests will find the peaceful nature of the blue Mediterranean Sea, every morning guests will wake up in the blue and sunlight reflecting from the windows. The King-Süit will provide guests with a comfortable sleep, while the Jacuzzi in the master bedroom overlooking the sea will relax the body and mind. Guests will experience the highest level of comfort on the large terrace while enjoying the views.
The room is equipped with: 1 Jacuzzi, shampoo, hair conditioner, shower gel, soap, cotton pads for make-up, cotton buds, cap, hygiene pack, slippers, bathrobe, mini-bar, 2 TV, satellite broadcast, internet connection, telephone, split air conditioning, safe, parquet flooring, cosmetic mirror and hair dryer.

1 DIAMOND ROOM (60 m² Max. Konaklama 2 / 2+2 pax)
Equipped with 2 comfortable French Beds, a spacious seating area and a work desk, ideal for your business trips, this specially designed holiday room in Orange County Alanya will be an indispensable part of your holiday or business trip. Everything has been considered for your comfort.
Two Large French Beds: The perfect option for a restful sleep.
Seating Area: A seating corner where you can relieve the tiredness of the day.
Work Desk: An area where you can get your work done comfortably.
Private Bathroom: Relax with both shower and bathtub options.
Modern and Stylish Design: Enjoy luxury and comfort in every detail.
In our room: 1 bathtub, 1 shower-WC, bathroom set-up (Shampoo, Conditioner, Shower Gel, Soap, Make-up Cotton, Cotton Bud, Bonnet, Hygienic Bag), slippers, bathrobe, mini bar, 1 television, satellite broadcast, wi-fi. -fi, direct-dial telephone, split air conditioner, safe, parquet floor, make-up mirror and hair dryer.
Are you ready to experience the holiday of your dreams with this special room in Orange County Alanya? We look forward to providing you with an unforgettable stay experience.

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*** KING SUITE SERVICES ***

- Our guests receive express check-in with a special VIP welcome at the reception.
- FREE VIP Transfer (All information regarding transfers must be submitted to the reservation department of the relevant hotel at least 48 hours in advance)
- There is a special Beverage Set Up menu determined by the hotel management for our guests.
- Free ironing and laundry service is provided between 08:00 – 16:00.

*** HONEYMOON CONCEPT ***

- Themed doors and rooms decoration.
- Bathrobes, slippers, bath accessories
- Treats and champagne

***** Guests who want to take advantage of the honeymoon concept must present a marriage certificate of at least 6 months ago.**

ULTRA ALL INCLUSIVE

Orange County Alanya “Ultra All Inclusive” system is applied.
The purpose of this system is to meet guests' expectations with a perfect service approach.
Within the scope of the Ultra All Inclusive concept, food and drinks marked in red on our hotel menus are subject to extra charges.
Additionally, doctor service, beauty salon service, SPA & Wellness Center service and laundry service are chargeable.

BARS

Lobby Bar	24 hours
Pier Bar (pier)	10:00 - 18:00 / 21:00 - 00:00
Irish Cocktail Bar (center)	20:00 - 00:00
Sports Bar (main pool)	10:00 – 00:00

Beach Bar	10:00 - 18:00 / 00:00 – 08:00
Snack Bar	12:00 - 17:00
Patisserie Bar	10:00 - 18:00
Night Club	00:00 – 02:00

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RESTAURANTS

Main Restaurant (buffet, self-service)	
Breakfast	07:00 - 10:00
Late breakfast	10:00 - 10:30
Lunch	12:30 - 14:30
Dinner	18:30 - 21:00
Snack Restaurants (self-service, free)	
Fast Food, Doner	12:30 - 16:00
Pizza	12:00 - 17:00
Late Dinner	00:00 - 01:00
Room service (extra charge)	24 hours

Patisserie (near Aqua Park, free)	
Pastries, muffins, cakes, baklava	14:00 -17:00
Gözleme (Turkish pancake)	11:00 - 14:00
Coffee service	10:00 - 17:00
Ice cream	13:00 - 17:00
A'la Carte Restaurant *By reservation in advance (extra charge)	
Ottoman / Fish Cuisines	19:00 - 21:00
Pasta House (free)	
Pasta, macaroni	12:00 - 16:00

The opening of an a la carte restaurant will occur when the demand for reservations reaches a certain number.

- **Ice cream service may vary depending on weather and seasonal conditions.**
- **The choice of food and beverages in the restaurants and bars varies and depends on season, including the off-season months; March, April and November.**
- **Working hours of restaurants and bars depend on season and weather conditions and are subjects to change up to the hotel management discretion.**
- **Premium drinks over served at our hotel are chargeable.**
- **In bars and restaurants we have self service.**
- **We have a diet corner in the main restaurant.**
- **All restaurants have a dress code.**

BEACH AND POOLS

The beach is 100 m long, belong to the hotel, mixed with small pebbles and sand. Sunbeds and umbrellas are provided free of charge, beach towels are at guests' service by card and are changed once a day. There are showers on the beach, changing cabins, lifeguards on duty throughout the day.

POOLS	**AREA**	**DEPTH**
Outdoor Main Pool	2,200 m²	140 cm
Aqua Park (4 slides)	273 m²	110 cm
Indoor Pool	500 m²	140 cm
Outdoor kids pool	150 m²	110 cm
Kids Aqua Tower (new)	267 m²	40 cm

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Our Aqua Park with 1 slide flowing directly into the sea on our breakwater was built for our guests this summer.
The operation of the heated system in Aqua Park area with 4 slides and Indoor pool depends on weather conditions and air temperature.

SPA & WELLNESS

Built on an area of 1200 m² according to the Feng Shui philosophy, the Spa Center is an award-winning SPA center not only for the area it covers but also for the service options it offers. In the Spa center, where Far Eastern therapies as well as all European massages and treatments are offered, personal care programs are also prepared in line with the wishes of the guests. The center, where world therapy treatments are offered with the privilege of Spa, has a mixed care concept consisting of Indian, Thai, Indonesian and European massages. In the SPA Center, problem areas are determined by expert therapists and treatment-oriented applications are carried out with classical massages, Laboratoire treatments and instrumental massage techniques. Turkish bath, sauna, steam room, relaxation rooms, massage room, classical massage rooms, indoor pool, skin and body care rooms, Thai massage rooms, classical massage rooms, Indian massage, offers perfect service to its guests.
The spa is privately managed. Massage and peeling services are for extra charge. Hammam, sauna and steam bath are free of charge.

SPORT

In the Fitness Center, there is a treadmill, vertical exercise bike, horizontal exercise bike, rowing machine, stepper, center multi-purpose gym equipment, weightlifting bench, dumble set, chest press, shoulder press, leg press, seated row, leg extension, leg curl, flat. bench, vertical knee raise, adjustable bench are available. In addition, our guests make their days enjoyable by participating in various activities such as morning gymnastics, darts, water polo, water gymnastics, water polo, pool games, dance courses and step, which are among the daily activities. In addition, Kangoo Jump activities are held 2 days a week with professional sports instructors.

There is an age restriction in the Fitness Center and children between the ages of 0-15 are prohibited from using it.
Use of the Fitness Center is free. Individuals are responsible for any health problems that may arise due to the individual work of our guests and any damage to the equipment.

*** ENTERTAINMENTS AND SPECIAL PROGRAMS IN SUMMER SEASON ***

During the day, you can participate in workshops, dance competitions or various activities while enjoying the sun on the beach. In the evenings, you can add unforgettable memories to your holiday with live music, acrobatics and magnificent dance shows.
• While you and our child guests spend their days with fun activities, you can also enjoy your unforgettable holiday. Undoubtedly, your children and you, our valued guests, will have a wonderful experience here with our activities such as giant chess, foot billiards, archery and mini golf.
• You will fully experience the excitement and fun with various events such as different tournaments and pool games.
Hotel management has the right to change the service, mini club working hours and activities according to season and weather conditions.

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KIDS ANIMATION AND MINI CLUB

For children - maximum joy, for parents - maximum pleasure!

Mini Club, renovated with professional teams, is designed for children to have fun.
While children enjoy the pleasant atmosphere with various pirate and Indian games, painting, children's festival, inflatable games in the pool and costume parties, our little chefs can also make cookies and pizza with their own hands.

The entertainment, which starts during the day at the Mini Disco in the evenings, will continue unabated with show programs specially prepared by our professional animation team for our little guests.
In the mini club, services are provided in Turkish, Russian and English to little guests between the ages of 4-12. In this way, it becomes possible for little guests to receive service in their own language. (For children aged 2-3, one of their parents must be present)
Hotel management has the right to change mini club features, working hours and activities according to season and weather conditions.

***OUR PAVILLION SERVICES ***

- All of our pavilions are available with reservation and fee.
- A menu with special treats and drinks is offered and each menu is priced differently.
- Pavilion reservations are made during accommodation.
- The pier is in service between 08.30 - 18.00.
- There are changing cabins.
- VIP pier is open between 10.00 - 18.00.
- Bed linen and towels are only available for use in this area.

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*****GENERAL CONCEPT PRINCIPLES *****

- There is a dress code in restaurants. (Entry is not possible with a swimsuit.)
- Due to local laws, alcoholic beverages are not served to guests under the age of 18.
- Hotel management has the right not to serve alcohol to guests who may harm themselves or their surroundings after a certain amount of alcohol consumption.
- Check-out time is 11:30. During the check-out process, the room key, guest armband and towel card must be returned to the reception.
- On the day of arrival at the hotel, the guest's ability to stay and benefit from all services included in the concept starts at 14:30.
- Late check-out (Late c/out) and early check-in (Early c/in) are subject to a fee.
- Guests staying ultra all inclusive can use food and beverage services only for themselves.
- Food requested outside the buffet, A la Carte restaurants, premium and special drinks are offered for a fee.
- If food and beverages served within the facility are taken to the rooms, they will be charged to be included in your room account.
- The beach, pier and water slides are open for use depending on the weather.
- Dry cleaning service is not provided on-site. Our facility cannot be held responsible for any problems that may occur within the scope of this paid service received from external companies.
- In accordance with local laws, smoking is prohibited in closed areas (Rooms, Lobby, Restaurant, etc.). Otherwise, they are subject to financial sanctions determined by local authorities.
- Hookah, iron etc. in the rooms. The use of personal devices is not allowed. Otherwise, the replacement fee for all damages caused by the guest, including damage caused by such uses in the room and hotel, will be charged to the guest.
- Hookahs and all similar tools and equipment that may pose a fire hazard in the rooms will be deposited with the management to be handed over upon check-out. The cost of damage caused by use will be charged to the guest.
- Parental accompaniment is mandatory when using water slides, pools and activity areas.
- Health problems that may arise from our guests using the Fitness Center are their own responsibility.
- Children are not allowed to enter the fitness centre. Parents are obliged to pay attention to their children. In case of a possible accident caused by children who do not comply with the ban using the fitness center, the hotel management is not responsible.
- Guests are not allowed to listen to loud music that may disturb the surroundings via portable devices in the rooms and outdoor areas.
- Safes in the room for your valuables are available free of charge. Our facility is not responsible for your lost belongings.
- In our hotel, there is an armband application for our guests to benefit from the services offered and for their safety. If it is lost, it is charged.
- Central air conditioning operating hours are determined depending on weather conditions.
- The services of private businesses located within the facility do not belong to the hotel and are not the responsibility of the hotel management.
- Pest control and pest control activities are carried out regularly in our facility in accordance with international quality norms.
- Snack restaurants and street activities; It may be changed or canceled by the hotel management depending on the season, guest profile and product supply.
- Parties, animation programs and all other activities; It may vary or be canceled depending on weather conditions, guest profile, season and physical factors.
- Rooms are for accommodation service. Each person staying in the rooms must be registered at the reception.
- Unregistered visitors are prohibited from entering the room or other areas within the hotel. For unregistered guests, an extra fee for 1 person will be reflected in the account of the guest staying in the room.
- The stay of guests who become unruly and fight in the hotel is terminated immediately.
- The hotel management does not accept responsibility for any damage to parked guest vehicles.
- Pets are not accepted in our facility.
- Lobby Bar is open 24 hours a day, but alcoholic beverages are not served between 00:00 and 08:00.

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