PAPILLON LAGOON REEF
HOTEL FACT SHEET 2024/5

Int. Airport:	Moi International	**Address:**	P.O. Box 5292, Diani, Mombasa
Open:	All year	**Tel:**	00 254 725 20477 / 733 202213 or 00 254 20 2331338
Category:	3 Star plus (MRI rating)	Fax/Email:	00 254 20 2331337 Papillon@swiftmombasa.com
Managed & Marketed by	**All contacts to MRI Ltd** 9 Galena Road, Hammersmith, London W6 0LT, United Kingdom **Ian.Taplin@rexsafaris.com**	**Tel:** **Mob :** **Fax:** **E-mail:** **Website**	**+ 44 (0)20 8741 5333** **+ 44 (0) 7887 716157 / +44 (0) 7949 782332** **+ 44 (0)20 8741 9030** **Ian.taplin@rexsafaris.com** **www.papillonlagoonreef.com**

Location & our opinion of property:

Situated on Diani Beach, 32 km south of Mombasa, approx. 90 minutes from Moi airport and only 10 minutes from Ukunda Airport. The hotel is set in its own exotic gardens, directly on what is considered to be one of the most beautiful beaches on the Mombasa coast.

Our Opinion:

A friendly hotel ideal for couples and families alike.

Accommodation: 149 rooms

Family (16): Large rooms, with 4 beds, 2 bathrooms, shower, a/c, hair dryer, telephone and safe (on rental), patio / balcony and rear garden view. Approx 39 m²
Garden (82): Air conditioned rooms with shower, 2 twin or 1 double bed, balcony / patio and garden views. Approx 21 m²
Garden Superior (18) : As per Garden plus flat scree satellite TV, mini fridge and upgraded bathroom. Approx 21 m²
Beachfront (22): As Garden with a double bed, telephone, TV, mini fridge, sofa, bath/shower and 18 rooms facing the beach / 6 with side sea view. Approx. 33 m²
Suite (1) – Large bedroom with King size Double bed and separate living room with bar area. Large bathroom with bath and separate shower. Two large wall mounted TVs, mini bar, Tea/Coffee making facilities and safe (no charge). Large balcony overlooking the beach and sea. Approx. 66 m²
NB: 4 persons only in Family (2 adults + 2 children); *3 adults or 2 adults and 1 child in Garden; 2 adults plus 1 child in Beachfront (NOT 3 adults). The 3rd bed is a Swahili Sofa 125cm x 75cm, suitable for a child up to age 3. Families with children* of 12 years and below *can ONLY be allocated rooms on the ground floor for safety reasons. The Suite can accommodate up to 2 adults and 1 child or 3 adults.*

Reception:

Located in a spacious open plan lobby. Check in time is 1400 hrs & check out is 1000 hrs. Tours can be arranged. Currency exchange is available at the cashier's desk. There is a boutique, massage/beauty salon and free Wi-Fi at the reception lobby and TV lounge. Safe deposit boxes in the rooms (Hire charge 150 Kenya Shillings per day (approx $1 per day)). , laundry service and baby sitting are available at a charge.

Restaurants/Bars:

Baobab Restaurant:	Restaurant with open air terrace, a friendly informal atmosphere, serving local & continental cuisine, buffet style
Bistro restaurant:	Poolside restaurant for breakfast, lunch and grill. Bar open for lunch & BBQ dinner only. Venue for evening entertainment
Pool Bar:	Swim-up bar. Open 1000 - 1800
Beach Bar:	Overlooks the beach and sea. Open 1800 – 0000 midnight
Lagoon Lounge:	Premium drinks, barista coffee, Tropical cocktails, served in sophisticated surroundings overlooking the beach. Not included in AI package. Opening times 1000-0200 daily..
Meal Times :	Breakfast 07:30 - 10:00 ; Lunch 12:30 - 14:30; Tea 16:00 - 17:00; Dinner 19:30 - 21:30; BBQ 19:30 - 21:30.

Dress Code

Guests are requested to dress smart casual for dinner and men must wear collared shirts (includes polo shirts), long trousers or smart shorts and shoes. Dress for breakfast and lunch is casual but modestly covered. Sleeveless t-shirts, vests and swim wear may not be worn, however please feel free to wear t-shirts (with sleeves), shorts and beach wraps

Beach:

- Pool towels are provided free of charge. Guests must sign for them. The pool towels CANNOT be taken onto the beach.
- Papillon Lagoon Reef is situated on a wide sandy beach. Sun beds in the Gardens. Large swimming pool and PADI dive centre (dives at a charge).

Entertainment:

A varied selection of regular entertainment. There is a disco 6 nights a week with a separate dance floor. Live shows daily. Friday night is BBQ with a live band.

Sports & Activities:

Free♦ Exotic outdoor freshwater swimming pool and separate children's pool ♦ Indoor games (NO board games available)♦ Beach volley ball ♦ 2 tennis courts (no flood lit courts available) ♦table tennis♦pool table♦ Activities organized by animators
Available at a charge♦ Small gymnasium/fitness room (charges apply currently 400 Kes per day) , scuba diving, glass bottom boat & deep sea fishing

Hospitality, Weddings & Honeymoons:

♦ Honeymoon (Wedding certificate no older than 6 months must be carried) and Wedding couples receive a bottle of sparkling wine and fruit platter in rooms on arrival ♦ Weddings can be arranged by the hotel at a charge

Children:

The hotel has an unsupervised children's play area. Baby sitting can be arranged at a charge with trained staff.(currently Kes 1500 per hour)

Wifi:

Free Wifi is available throughout the property.

General Information:

Laundry Service:	Available	Currency:	Kenya Shillings (Kes)	Voltage:	220/240 -3 pin plugs
Credit Cards:	Visa & MasterCard	Language:	English	Weather:	Average temp.28-32º Celsius

CONFERENCE ROOM

1. Size is 12.8m x 10.4m = 133.12m²
2. Class room style capacity is 72 pax (we bought 72 chairs and 24 tables)
3. Private sit down meal style capacity is 40 pax.

ALL-INCLUSIVE PACKAGE

- Full buffet breakfast, lunch, afternoon tea and dinner buffet style
- Cocktails, local beers and soft drinks, mineral water, **house** spirits and **house** wines; all served by the glass
- Daily mineral water in guest rooms.
- Tennis (includes tennis rackets and balls). No flood lit courts available.
- Mini gym/fitness room.
- Pool table and tennis tables.
- Pétanque and indoor games
- Free pool scuba experience (dives can be booked/paid for locally).
- Regular evening entertainment
- Taxes and tips

IMPORTANT NOTE:

All a - la carte meals, snacks, non-house brand wines, spirits, bottled mineral water (except by the glass) and diet drinks **are excluded** and must be paid for locally. No credit or reduction in price is offered on drinks or meals not taken.

All other extras, including telephone, laundry, car-hire, tours, boat trips, etc., must be paid for locally. Iron and ironing boards not available. Ironing can be arranged through the house keeping department, small charge applies). There is a hire charge for the safe deposit box in guests' rooms of Ksh 150 per day.

Windsurfing & watersports equipment is no longer available for hire at Papillon Lagoon Reef.

The hotel hosts a Gala dinner on New Year's Eve, including live music and bonfire on the beach. There is no festival supplement applicable for New Year's Eve.

Our AC units operate from 5pm to 9am daily. During the daytime they are turned off for environmental reasons and to prevent the build-up of dampness in guest rooms.

Overnight Ngutuni safari and other excursions can be booked at the reception desk.
The nearest SHOPS are in Diani, 3 km from the hotel. Taxis can be arranged through hotel reception.

PHOTOGRAPHY – We have high resolution images of Papillon Lagoon Reef and Ngutuni Lodge uploaded at:
https://www.flickr.com/photos/161865370@N02/albums/72157704788330041
HOTEL GEO CO-ORDINATES - LAT : -4.333509, LONG : 39.569589

DIVE CENTRE AT PAPILLON LAGOON REEF :

DIVE KENYA WITH THE PROS"PADI 5*
DIANI MARINE LTD
BOX 340, UKUNDA, KENYA
tel.: +254 707 629 060 / +254 707 629 061
mail: info@dianimarine.com
website: www.dianimarine.com
skype:diani.marine
Sylva Pospischilova
Mobile: Kenya +254(0)725/374341
Austria +43(0)664/1310840
Skype:sylva.kenya

Guests have two options:

1) Discover Scuba course. A fun dive **Padi Discover Scuba Diving package -** incl. 1x pool session, 1x theory session and 2 boat dives – Currently **165 € per person.**
2) Open Water course leading to a **Padi Open Water qualification -** including 5 theory classes, 5 pool sessions and 4 open water dives – Currently **495 € per person.**

Prices are current but cannot be guaranteed. Please enquire with Diani Marine for latest prices.

Tripadvisor Travellers' Choice Awards 2024

Papillon Lagoon Reef

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