SENZA Hotels
Grand Santana Hotel

SENZA GRAND SANTANA HOTEL SERVICES

We have thought of your comfort and needs for you, our esteemed guests, to reach your dream holiday, to the finest detail, and brought it to life for you. We are honored to welcome you at our facility with our wishes for a unique and unforgettable holiday in this exceptional corner of our Alanya.

Location:
Our hotel is located in Mahmutlar Town, 145 km from Antalya and 7 km from Alanya city center, by the seafront. It is possible to reach the beach directly from the underpass of our hotel. Our hotel was built in 2001 and was last renovated in the 2020 season.

It is in the form of a seven-floor block building on a total area of 12 000 m2 and has a total of 326 rooms.

254 Std Rooms	(2+1/3 / 3+1 Pax) 1 Double bed, 2 single bed, 24m2.3 of these room are disabled rooms.
21 FamStd	(3+1/ 4+1/3) 1 Double bed and 2 single twin bed, 26-28m2
51FamSuit	2 rooms, with intermediate door,1 bathroom 3+2 / 4+1/5 5+1 pax and pop-up seat

SENZA GRAND SANTANA HOTEL ROOM FACILITIES

- Bathroom / toilet - the shower
- Hairdryer
- Split air conditioner
- Tile
- Balcony
- LCD TV
- Telephone in room and bathroom
- Mini Bar / Soft drink on arrival day (After only water)
- Safe (Charged)
- Wifi (Charged)

SENZA GRAND SANTANA HOTEL OUTLET

- Main Restaurant
- 5 Bars
- 1 outdoor swimming pools (850 m²)
- 1 Pool with 3 water slides
- Indoor pool (half open half closed and working and in the summer season not heated)
- Doctor (Charged)
- SPA center
- Hairdresser (Charged)
- Shops
- Meeting Room

SENZA GRAND SANTANA HOTEL FOR CHILDREN

- Children's Pool
- Children's Pool with one water slides
- Mini Club (4-12 years)

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SENZA GRAND SANTANA HOTEL CHARGE FREE SERVICES

- Sunbeds; Cushions; Sunbrella
- Turkish Bath, Sauna, Steam room
- Indoor , Outdoor Fitness Club
- Beach Volleyball
- Table Tennis
- Animation Programs
- Türkish Coffee
- Beach Towels (you can take to from Türkish bath 08:00 – 17:00)
- Miniclub (4-12 Years)

SENZA GRAND SANTANA HOTEL CHARGEABLE SERVICES

- Safe
- Wi-Fi internet (Lobby,Room, Pool and Beach)
- Spa Center (Extra Services)
- Telephone
- Coin operated game tools
- Doctor(Private)
- Freshly squeezed juices
- Drinks which are not included in Ultra All Inclusive Concept and Services
- Rent a car and Airport Transfer Services
- Room Services

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SENZA GRAND SANTANA HOTEL ULTRA ALL INCLUSIVE CONCEPT

RESTAURANT SERVICES TIMES

07:30 - 10:00	Breakfast (Terrace Main Restaurant)
10:00 - 10:30	Late Breakfast (Terrace Main Restaurant)
11:30 - 18:00	Bistro Snack (Bistro)
11:30 - 16:00	Gözleme (Beach)
12:30 - 14:00	Lunch (Terrace Main Restaurant)
13:00 - 17:00	Patisserie (Lobby)
19.00 - 21.00	Dinner (Terrace Main Restaurant)
21:00 - 07:30	Night Soup (Bistro)
19:30 - 21:00	A'la Carte (Bistro & 1 Time in during your stay
23:30 - 01:00	(TUESDAY, THURSDAY, SATURDAY (provides service)

BAR SERVICES TIMES

10:00 - 00:00	Pool Bar Local / Foreign alcoholic and non-alcoholic drinks
10:00 - 17:00	Beach Bar / Soft drinks and low alcohol drinks
10:00 - 21:00	Loby Bar / Hot cold soft drinks
24 Hours open	Bistro Bar
Services & Restaurant Bar	At meal times
Mini Bar	Filled at the entrance (Soft drinks), water daily

* Aqua Park Working Hours 11:00-12:00/14:30-16:00
* Pool usage hours 07:00-19:00

IMPORTANT INFORMATIONS:

* All drinks and beverages in the ultra all inclusive concept are served in glasses
* All bottled drinks are chargeable
* Foreign alcoholic beverages included in the concept: tekilla, vermouth, rum, malt whiskey.
* According to the law, alcohol cannot be served to those under the age of 18.
* The hotel is not responsible for your lost items. Please use a safe box.
* Hotel management can change the locations and hours of services and activities without notice.
* Check-in time to the hotel is 14:00 and check-out time is 12:00. Late departures and early c/in are charged.
* Room cleaning is done every day. Linen in your room are changed every 3 days and towels every other day.
* Please do not take the room towels from the room.
* Any damage to the room materials is subject to a fee.
* You can dial 304 and 9 to call the reception.
* Pets are not accepted in the facility.
* Please do not take food and drink to the rooms.