SAPHIR HOTEL & VILLAS
2027 SUMMER – UAI FACT SHEET

HOTEL NAME	SAPHIR HOTEL & VILLAS		
Class and Type	**5 Star Hotel**		
Adress	Konaklı Mah. Ahmet Salih Saf Sok. No: 2/D 07400 Alanya – Antalya – Turkey		
Phone	+90 242 510 53 53 (pbx)		
Fax	+90 242 510 53 54	+90 242 510 53 55 (Accounting)	
Commercial Title	SAF-TUR TURİZM TİCARET A.Ş.		
Tax Administration	FATİH / ISTANBUL		
Tax No	736 006 5710		
Web Site	www.saphirhotels.com.tr		
E-mail	hotel@saphirhotels.com.tr		
Sales and Marketing	sales@saphirhotels.com.tr		
Reservation	hotelrezervasyon@saphirhotels.com.tr		
Account	muhasebe1@saphirhotels.com.tr		
Front Office	hotelonburomd@saphirhotels.com.tr		
Concept	**Ultra All Inclusive (10:00 – 02:00)**		
Opening Year	1990 / 1996 / 1998		
Partial Renovation	2026		
Tourism Enterprise Certificate	24.12.1999 – 7770 NO:017035		
Area	55.000 m²		
Number of Rooms	671	**Number Of Bed**	1.472
Number of Disabled Rooms	6	**Number Of Bed**	12
	Indoor and outdoor general areas suitable for wheelchair use		
Beach	250 m Sand and Gravel		
Number of Elevators	7		
Comunucation	Taxi, Minibus ve Bus		
Car Park	Covered area for 12 vehicles		
Credit Cards	Visa, Mastercard		
Languages	Turkish / English / German / Russian		
Pet	Not allowed		
Internet Access	Free Wi-fi Internet Access in Public Areas		
Hotel C-in/C-out Time	Check in: 14:00, Check out: 12:00		
Voltage	220 V		
Shoping Center	Konaklı – 500 m / Alanya – 12 km		
Airport	Antalya – 100 km / Gazipaşa 55 km		
Hospital / Clinic	Konaklı – 1 km / Alanya – 12 km		
Historical Places	Alanya Castle – 12 km / Aspendos – 85 km / Sapa dere Canyon – 70 km		

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ROOMS

Room Types	Total room	Handi caped rooms	Max. Cap.	m² (room)	m² (with balcony)	In door	Ground	Side Sea or Pool View	Land View or Garden view	Tv in room	Number of room	Number & Type of Bathroom	Air condition
Standard Land View Room	360	-	2+1 3	18 m²	22 m²	-	Parquet Carpet Tile	-	360	1	1	1 / Shower	Central
Standard Quality Room	125		2+2 3+1	24 m²	26 m²	-	Parquet Carpet Tile	25	100	1	1	1 / Shower	Central
Villa Standard Room	74	4	2+1 3	25 m²	27 m²	-	Tile	40	34	1	1	1 / Shower	Split
Deluxe Room	52	2	2+2 3+1	28 m²	30 m²	-	Carpet	52	-	1	1	1 / Shower	Central
Villa Senior Deluxe Room	8	-	3+1 4	33 m²	35 m²	1	Parquet	8	-	2	2	1 / Shower	Split
Villa Family Room	51	-	4+1 5	33 m²	35 m²	1	Tile	37	14	2	2	1 / Shower	Split
King Suite	1	-	3+1	45 m²	50 m²	1	Carpet	1	-	2	2	2 / Shower	Central
Total	671	6						138	533				

Balcony, card access system, mini-bar, electronic safe box (extra), TV with satellite broadcasting (55 TV channels), telephone (in room and bathroom), shower, WC, hair dryer, VRV central air conditioner system. (Between 01.06-30.09), kettle, tea and coffee set up.
The floors of the Standard Land View Rooms and Standard Quality Rooms may be carpeted, tiled, or parquet.
Standard Quality Rooms and Standard Land View Rooms may have garden, land, side sea or pool view.
Villa Senior Deluxe Room, Villa Family Room and King Suite rooms consist of 2 bedrooms with connecting doors, there is no livingroom.


Standard Land View Room


Standard Quality Room


Villa Standard Room


Deluxe Room


Villa Family Room


Villa Senior Deluxe Room

Room Service	RoomCleaning	Linen Change	Towel Change	Beach Towel Change	Room Service	Minibar
Every Second Day	-	√	-	-	-	-
Everyday	√	-	√	√	-	√
Extra Charge	-	-	-	-	√	-
Free	√	√	√	√	-	√
24 Hours	-	-	-	-	√	-

MİNİBAR: Water and soft drinks are provided only on the day of arrival; on other days, only water is supplied. In Villa Rooms and Deluxe Rooms, canned beer and snacks are also provided on the day of arrival. Hot beverages, including coffee and a variety of teas, are set up and replenished daily. Safety deposit boxes in the rooms are available for an additional charge.

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FOOD & BEVERAGES

Food Service	Service Time	Presentation Place and Form	Capacity		
			In Door Area	Half In Door Area	Out Door Area
Breakfast	07:00-10:00	Main Restaurant-Open Buffet	800	-	600
Late Breakfast	10:00-10:30	Main Restaurant-Open Buffet	800	-	600
Lunch	12:30-14:30	Main Restaurant-Open Buffet	800	-	600
Dinner	18:30-21:00	Main Restaurant-Open Buffet	800	-	600
Gözleme, Pizza, Fries, Toast, Fruit Buffet, Mini Salat, Buffet, Hotdog, Sandwich	11:00-16:30	Beach Restaurant-Fix Menu-Free	-	-	50
Snack Restaurant	12:00-16:30	Diamond Bar-Open Buffet-Free	-	120	-
Coffee & Cake	13:00-18:00	Diamond Bar-Fix Menu-Free	-	120	-
Patisserie & Sandwich	12:00-18:00 21:00-23:00	Patisserie-Fix Menu-Free	75	-	-
Mini Buffet & Soup	23:00-06:00	Main Restaurant-Fix Menu-Free	-	120	-
Hamburger	12:00-16:30	Snack Restaurant–Fix Menu Free	-	-	√
Ice Cream	14:30-16:30 18:30-21:00	Diamond Bar/Aqua Bar-Free Main Restaurant-Free	- -	- -	√ √
Turkish Coffee	24 Hours	All Bars-Free	-	-	-
Meatball in Bread & Hamburger	17:00-18:00	Disco Bar-Fix Menu-Free	-	-	-

Ice cream is served between 01.05 – 15.10.
Free diet and vegetarian menu presentation at lunch and dinner in the main restaurant.
Baby food and chair is provided free of charge in the main restaurant upon request.

A'la Carte Restaurants	Concept	Service Time	Capacity	
			In Door Area	Out Door Area
İtalian A'la Carte	İtalian Cuisine	19:00 – 21:00	76	24
Ottoman A'la Carte	Turkish Cuisine	19:00 – 21:00	76	24
Fish A'la Carte	Fish (Sea Bream-Sea Bass-Salmon) Cuisine	19:00 – 21:00	-	50
Mexican A'la Carte	Mexican Cuisine	19:00 – 21:00	-	50

All A'la Carte restaurants serve between 01.05 - 30.09. Reservation is required to use A'la Carte restaurants. The use of any A'la Carte restaurant is free of charge 1 time for 7 days accommodation.
A'la Carte restaurants serve 6 days a week. Depending on the season and weather conditions, changes in the presentations and/or service hours may be changed by the management.

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Beverage Service Location	Service Hours	Concept
Lobby Bar	24 Hours (Imported Alcohol 10:00-02:00)	Tea, Coffee, Water, Soft Drinks, Local and Some Imported Alcohol
Ottoman Bar	10:00-00:00	Ultra All Inclusive
Diamond Bar	10:00-00:00	Ultra All Inclusive
Aqua Bar	10:00-18:00	Ultra All Inclusive
Restaurant Bar	12:30-14:30 18:30-21:00	Ultra All Inclusive
Beach Bar	10:00-22:00	Ultra All Inclusive
Disco Bar	00:00-02:00	Ultra All Inclusive
Terrace Bar	18:00-00:00	Ultra All Inclusive

Drinks included in the concept: Some imported drinks, some local alcoholic and non-alcoholic drinks, hot drinks.

Bottled beverages are not served at all bars within the facility.

Freshly squeezed fruit juices are chargeable.

Lobby Bar; tea, coffee, water, soft drinks, local alcohol served 24 hours. Imported alcohol served between 10:00-02:00.

POOLS

Pool Name	Out Door	In Door	Heated	Sweat Water	WaterSlides	Deep cm	Area m^2	Volume m^3	Service Time
Activity Pool	√	-	-	√	5	90-135	800	1030	09:00-17:00
Relax Pool	√	-	-	√	-	135	375	600	09:00-17:00
In Door Pool		√	-	√	-	135	70	400	09:00-17:00
Children Pool	√	-	-	√	-	35	9	3	09:00-17:00
In Door Children Pool	-	√	-		-	35	9	3	09:00-17:00

Lifeguard service is provided daily between 09:00 and 17:00.

MEETING HALLS

Hall Name	Floor	Area m^2	Capacities By Layout		
			Theatre	Class	Banquet
Karadeniz	1	91	75	60	50
Marmara 1	2	185	185	150	125
Marmara 2	2	175	175	140	115
Marmara 1-2	2	360	360	290	240

Standard Free Equipments: Microphone, tribune, projection screen, projection.

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ACTIVITIES & SERVICES

SERVICES	EXTRA CHARGE	FREE	SERVICES	EXTRA CHARGE	FREE
Room service	√		Wi-fi Public Areas		√
Laundry / Ironing	√		Minibar		√
Dry Cleaning / Tailor / Repair	√		Wheelchair		√
Safe Box (in the room)	√		Phone / Faks	√	
Turkish bath		√	Baby carriage	√	
Sauna		√	Shoe Polishing Service	√	
Steam Bath		√	Late Check out	√	
Spa Center	√		Luggage Wrap / Weighing	√	
Beauty Center	√		Beach Towel (with card)		√
Massage, Pilling, Foam bath	√		Sunbed / Umbrella		√
Tennis Lighting	√		Valet service		√
Tennis – hard ground (daytime)		√	Business Point		√
Tennis Equipment		√	Reading Room		√
Dart		√	Pergola	√	
Beach volleybal		√	Doctor	√	
Football		√	Hairdresser	√	
Table Tennis		√	Market	√	
Basketball		√	Foto Studio	√	
Fitness		√	Rent a Car	√	
Disco		√	Jet ski / Surf	√	
Auto park		√	Diving School	√	
Billiards	√		Freshly Squeezed Juices	√	
Game room	√		Water Pipe (Hookah)	√	

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DAY TIME ANIMATION

Basketball, beach volleyball, water gymnastics, mini football, archery, air rifle, zumba, table tennis, tenis, step, aerobics, darts, various tournaments, competitions, pool games.

EVENING TIME ANIMATION

Certain days of the week, live music, karaoke, sketches, theme evenings, disco, special shows, guest shows from outside with special shows.

FOR BABIES

By guests request: Baby bed, high chair and baby food in the restaurant are free of charge; The stroller available for a extra fee.

FOR 4 – 10 YEARS KIDS

Mini club working hours between 10:00 – 12:00 and 14:30 – 17:00 6 days per week. Free for age group 04 – 10. Painting, various games, playground, mini disco.

CONCEPT FOR HONEYMOONERS

Room decoration, bathrobe, slippers, fruit basket and wine in the room. Breakfast service to the room on a requested day. 1 free dinner in our A'la Carte restaurant.

IMPORTANT NOTES

- It is obligatory for the guests of the facility to wear the ARM BANDS provided at the entrance during all their holidays.
- Food and beverages are self-service in all presentation areas except A'la Carte restaurants.
- Drinks are not served in bottle. Drinks are served in glass.
- Depending on all services and operation hours, weather conditions; may vary during the season, taking into account availability and the number of guests.
- **Our hotel is not responsible for all kinds of advertisements that may arise due to misinformation.**

	AWARDS / CERTIFICATES
1	**Blue Flag**
2	**Zoover Recommended 2014**
3	**Holidaycheck Award 2014**
4	**Holidaycheck Quality Selection 2014**
5	**Zoover Award Bronz 2015**
6	**Tripadvisor Certificate of Excellence 2016**
7	**Holidaycheck Award 2016**
8	**Safe Tourism Certificate**
9	**GSTC sustainability certificate Stage 2**
10	**ISO 50001 (Energy Management System Certificate)**
11	**Zero Waste Certificate**
12	**ISO 46001 (Water Efficiency Management system Certificate)**

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