ZENA
RESORT HOTEL

# FACT SHEET 2026 SUMMER SEASON

## HOTEL INFORMATION

| | |
|---|---|
| Hotel Name | : **ZENA RESORT HOTEL** |
| Catagory | : 5 Stars |
| Address | : Çamyuva Mah.Vatan Cad.No.3 Çamyuva - Kemer /Antalya TÜRKİYE |
| https://maps.app.goo.gl/SoGGG7Yo8RjnKfqc9 | |
| Telephone | : +90 242 824 59 59 Pbx |
| Fax | : +90 242 824 59 49 |
| Web page | : www.zenaresort.com.tr |
| E-mail | : sales@zenaresort.com.tr |
| Sales & Marketing Manager | : BURHAN CÖMERTOĞLU |
| Open Date | : 2003 |
| Renovation | : 2025 (All rooms and public areas have been renovated) |
| Area | : 17 000 m2 |
| Room Capacity | : 214 |
| Bed Capacity | : 444 |
| Floor | : 3 |
| Elevators | : 3 |
| Company Name | : SEED Turizm ve Otel Hiz.AŞ. |
| Invoice address | : Vatan Cad.Çamyuva Mah.No.3 Çamyuva -Kemer /Antalya TÜRKİYE |
| Tax Office &No | : Kemer VD. / 758 019 65 40 |
| CTRS NO(MERSIS) | : 0758 0198 5400 0016 |
| Spoken Language | : Turkish, English, Russian, German |
| Pier survey | : 60 m2 |
| Wireless Internet | :General areas and all rooms free of charge!! |
| Beach | : 50 m long Private sandy-pebble/2500 m2 |

**LOCATION:**

| | |
|---|---|
| Antalya airport | : 55 Km |
| Antalya city centre | : 45 Km |
| Kemer city centre | : 7 Km |
| Çamyuva | : centre |
| Phaselis ancient City | : 4 Km |

**OTHERS**

| | |
|---|---|
| Payment Options | : Cash, Visa, Master Card |
| Pet | : not allowed |
| Voltaj | : 220 volt |
| Non smoken area | : According to Turkish Law 4207 it is forbidden to smoke in closed area |

## ROOM ACCOMODATION

| | |
|---|---|
| **Total Rooms** | **: 214 Rooms** |
| **Total Bed capacity** | **: 585 Beds** |
| **Standart Oda Land View** | **: 120 Rooms** |
| **Standart Oda Sea View** | **: 73 Rooms** |
| **Family Oda** | **: 10 Rooms** |
| **Garden Room** | **: 9 Rooms** |
| **Disable Room** | **: 2 Rooms** |

## STANDART ROOMS SEA & LAND VIEW

193 units in total. 28-30 m2 in size. In our rooms with land and sea view options;

1 bedroom (1 double bed and 1 single bed + 1 sofa)

1 Bedroom (1 double bed and 1 single bed)

1 Bedroom (1 double bed and 1 single sofa or extra bed)

1 bedroom (2 single beds and 1 single sofa or extra bed) bed options.

1 bathroom, shower / wc, satellite TV, telephone in room and bathroom, safety box, minibar, central air conditioning system, sofa, hair dryer, laminate flooring, 4,5 - 7 m2 balcony.free wifi,tea&coffee setup +Kettle

**Maximum accomodation in Standart Rooms 3 Person + 1 Child.+1 inf.**

**FRENCH BED size:**

**1,60 cm x2,00 cm**

**SINGLE BED size:**

**90 cm x 2,00 cm**

## FAMILY ROOMS

There are 10 units in total. 55 m2 in size. Our rooms with land and sea view options ;

2 bedrooms (with inter-door, 1 double bed and 2 single beds),

2 bedrooms (with inter-door, 1 double bed and 3 single sofa or extra bed) bed options.

1 bathroom, shower / wc, 2 TVs with satellite broadcasting, telephone in the room and bathroom, safety box, minibar, central air conditioning system, sofa, hair dryer, laminate flooring, 4,5 - 7 m2 balcony, free wifi,tea&coffee setup +Kettle

**Family Rooms can accommodate 4 adults + 1 child.+1 inf.**

**FRENCH BED size:**

**1,60 cm x2,00 cm**

**SINGLE BED size:**

**90 cm x 2,00 cm**

## GARDEN ROOM

There are a total of 9 units, all rooms are located on the garden floor, between lemon and banana trees,

It is 24-26 m2 in size.

1 bedroom (1 double bed and 1 single sofa bed),

1 Bedroom (1 double bed)

1 bathroom, shower / wc, satellite TV, telephone in room and bathroom, safety box, minibar, central air conditioning system, sofa, hair dryer, tile floor , 4 m2 terrace balcony, free wifi,tea&coffee setup +Kettle

**Maximum accomodation in Garden Rooms 2 Person + 1 Child.+1 inf.**

**FRENCH BED size:**

**1,60 cm x2,00 cm**

## DISABLE ROOM

It is designed to meet the needs of disabled guests and is located on the 1st and 2nd floors. It has a land view and there are 2 units in total. 28 m2 in size. 1 bedroom, 1 bathroom (private), shower (private) / wc (private), satellite TV, telephone in the room and bathroom, safety deposit box, minibar, central air conditioning system, desk, sofa, hair dryer, laminate flooring, emergency assistance button, wide doors opening in reverse, 4,5 m2 balcony. free wifi,tea&coffee setup +Kettle

**Maximum 3 adults + 1 inf. can stay in disabled rooms.**

**FRENCH BED size:**

**1,60 cm x2,00 cm**

**SINGLE BED size:**

**90 cm x 2,00 cm**

## COMMON SERVICES OFFERED IN ALL ROOMS

Card key system in all rooms, Daily minibar refill (water only), tea and coffee set-up + kettle, Daily housekeeping, Bed linen change every other day, Room service (chargeable),free wifi

## FOOD SERVICE & RESTAURANTS

**Concept : All inclusive Services hours : 10:00 – 24.00**

| Service | Hours | Location | Service | Capacity |
|---|---|---|---|---|
| Breakfast | 07.00 -10.00 | Papaya Restaurant | Open Buffet | 520 Person |
| Gözleme (**flat baked bread**) | 10.30 - 16.00 | Yoruk Tent Gözleme House | | |
| Ice cream service | 11.00 - 12.00 | Ice Cream House | | |
| Snack Restaurant | 11.00 - 16.00 | Snack Bar | | |
| (Hamburger, Pizza, Pasta varieties, French fries, Chicken fries, Hot dog, Nuggets, Fries, Salad and fruit varieties) | | | | |
| Lunch | 12.30 - 14.00 | Papaya Restaurant | Open Buffet | 520 Person |
| Lunch (Diet) | 12.30 - 14.00 | Papaya Restaurant | Open Buffet | 520 Person |
| Ice cream service | 15.00 - 17.00 | Ice Cream House | | |
| Dry and Fresh Cake, Cake | 16.00 - 17.00 | Snack Bar and Lobby Bar | | |
| Dinner | 19.00- 21.00 | Papaya Restaurant | Open Buffet | 520 Person |
| Dinner (Diet) | 19.00 - 21.00 | Papaya Restaurant | Open Buffet | 520 Person |

| | | | | |
|---|---|---|---|---|
| Children's buffet | 19.00 - 21.00 | Papaya Restaurant | Open Buffet | 520 Person |
| Night Snack' Soup' | 23.00 - 24.00 | Papaya Restaurant | Open Buffet | 520 Person |

* In the main restaurant there is a Diet Buffet, a Children's Buffet, a heater and blender for feeding, a high chair.

## A LA CARTE RESTAURANTS

Reservations for a la carte restaurants can be made at the Guest Relations department in the lobby. A la carte restaurants are chargeable.( A la carte restaurants open when there is a minimum of 20 people)per person:25 €

| Restaurant | Hours | Kitchen | Capacity |
|---|---|---|---|
| PERUNA Restaurant | 19.00 - 21.00 | Italian Cuisine | 40 Person |
| PERUNA Restaurant | 19.00 - 21.00 | Fish | 40 Person |
| Ottoman Restaurant | 19.00 - 21.00 | Turkish-Ottoman Cuisine | 40 Person |

## BEVERAGES SERVICE & BARS

| Bars | Hours | Beverages Services |
|---|---|---|
| Lobby Bar | 10.00 – 24.00 | Alcoholic and non-alcoholic drinks included All inclusive concept |
| Pool Bar | 10.00 – 17.30 | Alcoholic and non-alcoholic drinks included All inclusive concept |
| Snack Bar | 10.00 – 18.00 | Alcoholic and non-alcoholic drinks included All inclusive concept |
| Snack Bar | 21.00 – 23.00 | Alcoholic and non-alcoholic drinks included All inclusive concept |
| Beach Bar | 10.00 – 17.30 | Non-alcoholic drinks and beer |
| **Disco Bar** | **00.00 - 02.30** | **All beverages are due to charge.** |

- Minibar are filled once a day with water.
- Beverages are served in glasses at all restaurant and bar.
- **Free soft drinks:** Tea, Turkish coffee, Herbal teas, Coffee varieties (espresso, cappuccino, Americano, Risretto, Lungo, Mocha, Hot chocolate, Cold coffee) Cola, Fanta, Sprite, Ice Tea, Milk Shake, Water, Soda, Ayran, Lemonade, Botox juice, Concentrated apple juice, cherry juice, pineapple juice, orange juice
- **Free alcoholic drinks:**Whisky, Raki, Gin, Vodka, Rum, Brandy, Martini, Liqueur group, concept wines, Beer
- **Free Alcoholic Cocktails:** Pìna Colada, Blue Hawaii, Sex on the Beach, Mojito, White Lady, Cuba libre, Screwdreiver, Tom Collins, caipirinha, cosmopolitan, Zena special Cocktail
- **Free Kids Cocktails:** Cinderella, virgin colada, Zena kids cocktail, Milk shake cocktail

- Fresh all juices due charge.

## BEACH AND POOLS

The Hotel is located at the beach, The use the beach private and 60 m2 lenght of the pier just for our hotel guests, the beach is 50 m long,sand and small pebble, shower at the beach, sunbathing areas, sunbeds, matress and beach towels served free of charge to our guests.

| Pool | Number of Pools | Depth (cm) | Area(m2) | water | water slide |
|---|---|---|---|---|---|
| Outdoor swimming pool | 1 | 140 | 300 | Fresh water | No |
| Indoor swimming pool | 1 | 140 | 120 | Fresh water | No |
| Kids pool | 1 | 40 | 10 | Fresh water | No |
| Indoor kids pool | 1 | 25 | 6,2 | Fresh water | No |
| Water slide pool | 1 | 140 | 50 | Fresh water | 2 kaydırak |

- Pool working hours : Outdoor between 08.00- 19.00, Indoor Pool between 09.00 - 19.00
- Slide working hours : between 10.00 - 12.30 and 14.00 - 17.00
- Indoor Pool is heated (Heating Only winter season)

## ENTERTAINMENT & ANIMATION

Zena Resort Hotel offers you entertainment for all tastes and all ages, live music, amazing parties, games and surprises. Games and entertainment will fill you with energy and leave in your mind unforgettable memories. Under the supervision of professional trainers during the day you will feel yourself better.

### Free of Charge Activities

Special performances and live performances in the amphitheater, Gala nights, Concept shows, Pool games, Pool gymnastics, Table tennis, Beach volleyball, Dart, Boccia, Step aerobics, Fitness room (under 18 years old is not allowed), Water aerobics, Disco

### Chargeable Services

Game center, ~~internet Cafe~~, bicycle rental, all watersports

## MINI CLUB ( KIDS CLUB)

It is an entertainment center where all my young guests are enjoying the special holiday pleasure, offering all kinds of fun services and activities throughout the day. Our children's club is between 4 -12 ages, between 10.00 - 12.00, 14.30 - 17.00 and 19.30 – 21.00 hours.

Every evening in the amphitheater there is a mini disco, a pool with 1 slide, a game park, play rooms, a children's section in the main restaurant, a children's buffet prepared for children, a baby seat in the main restaurant.

Every day of the week changing special shows, playback show, magician show, pool games, dart tournament, reddish games, dance lessons, face painting, talent show,Survivor games, cookie making trials

## SPA & WELLNESS CENTER

Spa & Wellness Center offers different decor and special services, natural products are used massage and skin care sessions with appropriate cures and package programs.

Many treatments, from balneo algae therapy to hydromassage to aflux to presso therapy, natural products are applied by Professional certified staff.

The treatment and massage rooms are available between 09.00 - 20.00 hours with bath, sauna, steam bath, relaxation area, indoor pool and professionally equipped fitness center.

**Free of Charge Activities**

Türkish Bath, sauna, relaxation area, heated indoor pool ( heating only winter season), indoor children pool, fitness center, steam room.

**Chargeable Services**

All massage and peeling , body treatments, Spa services, beauty salon.

## OTHER SERVİCES

### FREE OF CHARGE ACTIVITIES

**Food & Beverages services in main restaurants and bars included in the concept**, Turkish bath and sauna( 09.00 to 20.00), Steam room, safe boxe in the rooms, Fitness Center ( 09.00 to 20.00,children under 16 y.o not allowed), animation activities, water slides, table tennis, beach towel, mattress, sunshades, beach volleyball, water polo, pool games, morning gym, Step, aerobics, Darts, Boccia, baby highchairs, Mini club, indoor and outdoor swimming pools (08.00 to 18.00), wifi all area and all rooms

### CHARGEABLE SERVICES

**Other local and imported beverages not included in the concept**, fresh orange juice, all bottled beverages, Wireless internet in general areas, **, A la carte restaurants,** room service ( foods & beverages), SPA and Wellness services, all massage and peeling servives, hairdresser and beauty salon, doctor and health services, telephone, fax, laundry washing and ironing service, market and shopping centers, water pipe, photo service, luggage packing, game center, billard, diving, surf lesson and all water sports.

## MEETING ROOM

| Name Of Hall | Width(m) | Lenght(m) | Hight(m) | Area (m2) | Theatre | Classroom | Banquet | Coctail |
|---|---|---|---|---|---|---|---|---|
| MEZZULA | 23m | 24m | 2,80m | 230 | 150 pax | 115 pax | 100 pax | 135 pax |
| HİTİT | 23m | 24m | 2,80 m | 100 | 100 pax | 65 pax | 60 pax | 90 pax |

Technical Equipments

Wireless internet, Data Projector ( Charge) , barcovizyon screen, DVD-CD player, cordless and wired microphone, lectern microphone, collar microphone, Flipchart, sound mixer, lectern, stage, direction boards, sound system.

### OTHER REMINDINGS

- All beverages out of hotel All Inclusive Concept are due to charge. All bottled drinks are subject to charge
- **All inclusive concept between 10.00 – 24.00 hours.**
- Alcoholic drinks and entering to the disco are not allowed for children of the age under 18.
- Use of wristband is obligatory in the Hotel area. In case of loss wristband 10 € will be charged to your account. Old wristband could be changed at reception with the new ones without any charge. Wristband should be returned to the reception on check out.
- Do not lose the room key card.In case of loss 5 € will be charged to your account.Do not leave your card while you are absent in the room and do not give your card to anyone.

- In case of loss of towel or towel card 20 € will be charged to your account. Towels are changed once a day.
- Please be sure to check room hardware upon checking in to the room and report damaged hardware to Guest Relations Department.Please keep in mind that the room residents wil be responsible for damaged hardware and , will be compansated accordingly upon checking out.
- All food and beverage services are due charged after 12:00 on departure day.
- Check out time is 11:00.If you declare to the reception for your late check out, one day in advance, you can use your room until the stated time with a fee, according to hotel occupancy.
- We kindly request you not to bring food from restaurants and bars to the room in order to maintain maximum cleanliness and hygiene requirement.
- Your hygiene and health is important to us, for this reason, water samples from pools, bacteria samples from WCs, samples from food are taken and tested in laboratories every week.
- Opening and closing times can be changed by the Hotel management according to the weather conditions.Changes will be announced in the shortest time possible.

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