*Grifid Club Hotel Arabella *****

Fact Sheets 2022

Golden Sands, Varna, Bulgaria

Grifid Club Hotel Arabella is located in the hearts of the seaside resort Golden Sands. It is a hotel with numerous awards and club character offering a high quality Ultra All Inclusive holiday for the entire family. It is famous with its culinary diversity, opportunities for sport, fun activities for children and adults, excellent service and pleasant ambience.

Highlights and new services

- **NEW:** Theme BBQ evenings (July- August);
- **NEW: A-la-cart dinner – limitation of access by the duration of stay:**
  - **Stay up to 3 nights incl. – a la carte restaurants are not included**
  - **Stay of 4 and 5 nights incl. – one a la carte dinner is included**
  - **Stay of 6 nights and more – unlimited access to all a la carte restaurants**

  Advance reservation is required for all a la carte dinners
- **One parasol and two sun beds (with mattresses) per room on the beach, UPON AVAILABILITY**

General information

- **ULTRA All inclusive basis**
- 8-floor one main building
- 100 m from the beach
- 15 km from Varna
- 30 km from Varna Airport
- 50 m from the center of the resort
- 50 m from the shopping center
- 500 m from a public bus station
- Languages spoken in hotel: Bulgarian, English, German, French, Russian
- 24-hours reception & 24 hours security
- Guest Relation services – taking care of all little details that matter for your stay
- Main restaurant, 3 a-la-carte restaurants (Asian, Bulgarian, Italian), Snack restaurant, Coffee shop
- Lobby bar, Pool bar, Night bar offers variety of local and international alcoholic and non-alcoholic beverages
- Facilities in public areas are wheelchair accessible (except the beach location)
- Parking – limited and **against charge**
- Grifid Souvenir Shop
- Free Wi-Fi connection in hotel lobby area and in the rooms
- Taxi & Rent-a-car services
- Laundry and ironing service – at a charge;
- Currency exchange
- Shop
- Doctor
- Gym, Wellness & Relax center
- PC room with Internet access (additional charge)
- Entertainment, sport activities and animation program for adults & children
- **Grifid Aqua Park** located in a Grifid Club Hotel Bolero and operating upon good weather conditions between June-September (consists of two entirely separate sections – kids and adults one; min. height of 1.40m required for adults section due to safety reasons); free of charge and can be accessed by all hotel guests – transfer to and from Aquapark is organized two times per day;
- Certificated by Travelife

Accommodation

- **Check-in time – from 14:00h** – starts with afternoon snack menu
- **Check-out time – until 12:00h** – ends with late continental breakfast
- **2013** complete renovation of all hotel rooms
- **2014** complete renovation of all family rooms
- **294** hotel premises with side sea or direct sea view
- All rooms are with bathrooms with bathtub and shower in it
- Hairdryer and cosmetic mirror
- International dialing phone
- Central air conditioning system
- Satellite TV
- Free Wi-Fi connection
- In-room safe (additional charge)

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- Mini bar – free of charge, daily restocked (water, soft drinks, beer)
- All rooms are with carpet floor, except for some Junior suites which are with laminated floor
- Balcony
- Tea & coffee facilities in all Junior suites & Family rooms
- Pillow menu & top mattress menu – upon request
- Baby cots – free of charge

The early check-in and late check-out are according the availability of the hotel and are subject of additional payment.

Restaurants – part of ULTRA All inclusive basis

Arabella Main Restaurant

Spacious hall with belonging open-air terrace overlooking the outdoor pool.

Opening hours:

Breakfast 07:30 – 10:00 buffet

Lunch 12:30 – 14:00 buffet

Dinner 18:00 – 21:30 buffet

- Capacity: 250 indoor seats and 90 outdoor seats (on the terrace)
- Buffet breakfast, lunch and dinner
- Varied culinary delights offered; show cooking, carving, pizza and pasta stations; diet, salad and delicious pastry buffets;
- Beverage buffet with mineral water, soft drinks, draft beer and country wine;
- Highchairs for children
- Culinary theme buffets – 2 times per week
- Gala dinner – once in 10 days
- Nonsmoking indoor area

Elegant dress code for Gala dinner required for both – ladies and gentlemen

Snack Restaurant

Situated in the zone of the "quiet" outdoor swimming pool, outside the main building. Offers meals in the welcoming outdoor and sunny terrace.

Opening hours:

Continental breakfast 10:00 – 12:00 table service

Lunch 12:00 – 15:00 buffet

Afternoon Snack 15:00 – 17:00 buffet

- Capacity: 100 seats
- Depending on the certain hour the offer includes sandwiches, Hot Dog, Pizza, Dönner, Burgers, Pancakes, Salads or Fruits;
- Beverage buffet with mineral water, soft drinks, coffee, local draft beer.

Bulgarian a-la-carte restaurant "Horo"

Situated outside the main building next to the "quiet" outdoor swimming pool. The guests are welcome in the atmosphere and style of the typical Bulgarian house.

Opening hours:

Dinner 18:30 – 21:30 table service

- Capacity: 56 seats
- A la carte service and traditional Bulgarian menu for dinner
- Beverages - mineral water, soft drinks, local draft beer and country wine
- Children's menu & highchairs
- advance reservation required
- smoking indoor is not allowed
- **included with minimum stay required**

Asia a-la-carte restaurant "Hanami"

Theme a-la-carte restaurant with modern designer decoration and furnishing, own style and charm.

Opening hours:

Dinner 18:30 – 21:30 table service

- Capacity: 60 seats
- selection of Asian culinary specialties, delivered by attentive service
- Beverages - mineral water, soft drinks, local draft beer and country wine
- Children's menu & highchairs
- advance reservation required
- smoking is not allowed
- **included with minimum stay required**

Dress code for dinner required – long trousers for gentlemen

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Italian a-la- carte restaurant "Prego"

The restaurant offers culinary trip to Italy during the holiday with its elegant white salon and open-air terrace overlooking the pool and the outdoor stage of the hotel.

Opening hours:

Dinner 18:30 – 21:30 table service

- Capacity: 60 indoor seats and 28 outdoor ones (on the terrace)
- A-la-carte service with variety of selected specialties from the Italian cuisine, pizza and home-made pasta
- Beverages - mineral water, soft drinks, local draft beer and country wine
- Children's menu & highchairs
- advance reservation required;
- smoking indoor is not allowed
- **included with minimum stay required**

Dress code for dinner required – long trousers for gentlemen

Bars – part of ULTRA All inclusive basis

Lobby Bar

"Two face" bar delivering beverages to the pool terrace and the elegant salon of the lobby bar.

Opening hours:

10:00 – 23:00

- Capacity: 140 seats indoor and 70 outdoor on the terrace
- Smoking indoor is not allowed
- **Ultra All inclusive** offer features mineral water, international and local alcoholic beverages, non-alcoholic beverages and refreshing cocktails, coffee and tea, draft beer and country wine
- Bar service

Bar Salon

Spacious hall with own character and atmosphere. The perfect venue for evening entertainment programs and shows.

Opening hours:

22:00 – 02:00

- Capacity: 180 seats
- **Ultra All inclusive** offer features mineral water, international and local alcoholic drinks, non-alcoholic beverages and cocktails, coffee and tea, draft beer and country wine
- bar service
- discotheque after 23:00

Grifid Coffee Shop

Open air, green area, close to the outdoor swimming pool

Opening hours:

10:00 – 12:00

14:30 – 17:00

- **Ultra All inclusive** offer features cakes, cookies, crème, tartlets, ice cream, mineral water, non-alcoholic beverages, coffee and tea

Swimming pools & Wellness center

Outdoor pools:

Opening hours:

08:00 – 18:00

- 2 outdoor pools with over 500 sq. m in total; depth - between 90 and 150 cm
- Complimentary whirlpool integrated into the main pool
- Children section with water slide integrated into the main pool; depth 60 cm
- Sun terraces by the pools
- Complimentary sun lounges, parasols and towels
- Life guard service provided

Indoor pool:

Opening hours:

09:00 – 18:00

- Classic pool; dimensions: W 7.00 m/ L 22.00 m.
- Heated
- Complimentary sun lounges and towels
- Life guard service provided

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Beach services included

One parasol and two sun beds (with mattresses) per room on the beach, upon availability (only full-paying customers)!

Children, accommodated free of charge, don't receive the above services!

Wellness and Relax

Wellness Relax center Arabella offers the perfect combination of relaxing and revitalizing SPA temptations.

Opening hours:
09:00 – 18:00

All treatments, sauna, hamam, services in beauty salon are additionally charged!

- Hamam with steam bath, sauna, hydro massage bath
- Relax zone
- Boutique – massage oils, fragrances and other body products
- Hairdresser, manicure and pedicure
- Massage rooms;
- Facial and body treatments and range of spa treatments

Sport & Animation activities

FIT & FUN Zone

The zone is situated on the 8th floor and offers outstanding panorama sea view

Opening hours:
08:00 – 20:00

It features:

- Fitness room with professional equipment by Technogym;
- Air conditioning
- Free access for all hotel guests
- Billiard, aero hockey, electronic mini football (additional charge)

WELL FIT ZONE

Open air area for the following activities:

- Gymnastics, Aerobics, Anti-stress gymnastic, Adventure walk, Pilates, Tae-Bo, Zumba, Nordic walk , Hot Iron, Back Fit, Fitball, Relaxing beach walk, Yoga
- Multipurpose playground for basketball, tennis (floodlit court), volleyball, football, foot tennis, table tennis,
- Shuffle board
- Aqua gym, Aqua Jogging, Water polo
- Darts
- French bowls
- Bicycle tours
- Air riffle shooting

Evening shows – daily

Theme BBQ evenings (July- August)

Disco

Animation program for teenagers (from 13 to 16 years old) with different sport activities

Grifid Mini club with everyday daytime entertainment program for children:

Opening hours:
10:00 – 12:30
15:00 – 17:30

- For children aged 4 to 12
- Mini disco – every day
- Children show once in 2 weeks
- Theme days and activities

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Rooms

- Economy room – max. 2 persons; 16-20m^2 ; park view
- Deluxe room – max. 2+1, 3+0; 26-30m^2; side sea view
- Deluxe room – max. 2+1, 3+0; 26-30m^2; sea view
- Junior suite – max. 2+2, 3+1, 30- 35m^2 ; sea view; coffee & tea facilities - free of charge
- Family room apartment – max. 2+2, 3+1, 50-55m^2; sea view; coffee & tea facilities - free of charge

Paid Services

- Parking lot – limited
- Rent a car
- Safe in rooms
- Spa treatments in Wellness center
- Services in beauty salon
- Wine selection in all restaurants
- Baby sitter services (for children at least 4 years old)
- Baby buggies & baby phone (on request)
- Tennis lessons for children and adults, floodlit of tennis court
- Billiards, Aero-hockey, Electronic mini football
- Bicycle (when not part of the animation bicycle tour)
- Transfer from and to Varna airport

Mice

- Grifid Club Hotel Arabella provides one meeting room with capacity of 40 seats
- Coffee breaks, audio-visual equipment, flip charts and additional equipment and services available (at a charge)

Miscellaneous

- Pets are not admitted
- **Hotel reserves the right to change opening hours of the outlets, if necessary.**
- Under Bulgarian legislation it is not allowed to smoke in the hotel lobby, restaurant, bars and rooms (indoors);
- Sun bed reservation is not accepted. Any unattended towels are removed from the pool and beach staff;
- Any Food and Drinks could not be taken out of the restaurants due to Public and HACCP regulations

Web site: www.grifidhotels.com

PHOTOS available at: https://grifidarabella.pixieset.com/grifidhotelarabella/

Covid-19 Safety and hygiene measures available at:

https://grifidhotels.com/index.php?page=covid19health

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Awards

since 2001

Arabella

TUI Holly 2017

TROPHÈE CLIENTS JET TOURS

TRAVELIFE sustainability award

One of the 100 best and most popular hotels worldwide

Luxair quality award

Top hotel partner 2014, 2016, 2018

Holiday Check GOLD Award 2017, 2019

Holiday Check award 2011-2016

Category Country's no:1

One of the 99 most popular hotels worldwide

Category Beach Holiday

One of the 99 most popular hotels worldwide

Top hotel - 2011

Traveler's Choice 2013, 2014, 2016, 2019

Winner Luxury /Top Hotels/ Best Service

Gold medal for Best Thomson Summer 4* Accommodation

Zoover AWARDS 2010 - 2014

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