

Common information and location:



Category: 5 stars
Food type: All inclusive
Languages: Arabic, English, Russian, German

Royal Lagoons Resort & Aquapark — it's a 5 star resort, located on central promenade of Hurghada

***LOCATION*:**

Airport	10 minutes driving
Hurghada museum	2 minutes by walk
Mamsha promenade	5 minutes by walk
Supermarket Carrefour	10 minutes by walk
Cenzo Moll	10 minutes driving
City center	15 minutes driving
Marina	15 minutes driving



The hotel has its private sandy beach. Free shuttle bus is available every day from 8:00 am till 5:00 pm every 30 minutes.

Especial hotel points:

Private beach | 4 swimming pools | Aquapark

+2 065 346 52 75
Al Mamsha El Seyahi St.,
Hurghada, Red Sea, Egypt
www.royallagoonsresort.com

Accommodation:

The Hotel consists of 3 buildings (main, extension A and B) and 48 Villas and it has 366 rooms with different categories:

category "Standard":



36 sq. with pool and garden view (balcony or terrace), king or twin bed

category "Junior Suite":



58 sq. with pool view (balcony or terrace), king bed, living area

category "Superior":



38 sq. with pool view (balcony or terrace), king or twin bed

category "Suite":



70 sq. with pool view (balcony or terrace), king bed, one bedroom, one living room; 2 bathroom

Each room including: safe box, phone, TV with English, Polish, Arabic, Russian channels, empty mini bar, 1 small bottle of water per each adult guest every day, air condition, kettle, 1 or 2 extra bed.

Bathroom including hairdryer, towels, shampoo, shower gel, soap.

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Hotel services:

Free wi fi (lobby area)
Lost and found
Wake up call
Breakfast boxes (upon request)

Baby cot
Laundry (with extra charge)
Taxi service (with extra charge)
Free parking

Medical services (with extra charge by guests' insurance)
Late checkout (with extra charge)

Aqua park offers 5 slides for adults and 4 slides for kids





Sport and Entertainment:

Animation team
Kids club
Mini disco
Daily animation program
Evening special shows
Tennis court (1 hour per each room for free)

Table tennis
Football field
Beach volleyball
Pianist (lobby area one time per week)

Gym
Health club (extra charge)
Sea trips (extra charge)
Aqua park
Billiard (extra charge)





Conference room

Conference room can be organized according to your individual needs

Theater style – 150 pax.
U-shape – 70 pax.
Classroom – 120 pax.

Methods of payment:

Cash or Credit cards (Visa, Master Card)

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Restaurants and bars





“Cascade” - the main restaurant (open buffet) “all inclusive”

Breakfast	07:00 –10:00
Lunch	13:00 - 15:00
Dinner	18:30 - 21:00
Late dinner	23:00 - 01:00 (upon request)

La luna restaurant a la carte - Italian menu

Free admission – 1 time per 7/10 days (14 days and more – 2 times)
Reservation at the Guest relation desk or at the Reception one day before (upon availability)

Lobby bar “all inclusive”

Indoor bar with a big selection of soft and local alcoholic drinks.
Bar is opened 24 hours.
Alcoholic drinks served from 10:00 till 23:00.

Pergola bar “all inclusive”

Bar is located at the main swimming pool and serving a big range of soft and hard beverages

Open time	10:00 - 17:00	
	10:30 - 11:30	(late breakfast)
	16:00 - 17:00	(snacks)

The Aqua park pool bar “all inclusive”

Outdoor bar in the swimming pool serving all kind of beverages

Open time	10:00 - 17:00

The Beach bar “all inclusive”

Bar is located on the beach area, serving a big range of soft and hard beverages.

Open time	09:00 - 17:00
Alcoholic drinks served from	10:00 - 17:00
Snacks available from	13:30 - 15:30

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Description	Description
CASCADE Main Restaurant	Serving food in Buffet Style: Breakfast From 07:00 till 10:00 Lunch From 13:00 till 15:00 Dinner From 18:30 till 21:00 Late Dinner From 23:00 till 01:00 Upon request in advance Wine Serve during Lunch and Dinner Meals only
La Luna A-la carte restaurant	Italian restaurant Free admission - 1 time per 7/10 days (14 days and more – 2 visits) Reservation - at the Guest Relation desk or at the reception one day before (upon availability)
Lobby Bar "all-inclusive"	Indoor bar with a big selection of soft and local alcoholic drinks. Bar is opened 24 hours. Alcoholic drinks served in glass from 10:00 – 23:00
Pergola Bar "all-inclusive"	Bar is located at the main swimming pool, serving a big range of soft and hard beverages. Hot snacks available at the tea time. Open time 10:00 – 17:00 10:30 – 11:30 (late breakfast) 16:00 – 17:00 (snack time)
The Aqua Park pool bar "all-inclusive"	Outdoor bar in the swimming pool, serving all kinds of beverage. Open time 10:00 – 17:00
Beach Bar "all-inclusive"	Bar is located on the beach area, serving a big range of soft and hard beverages. Open time 09:00 – 17:00 Alcoholic drinks served from 10:00 - 17:00 Snacks available from 13:30 – 15:30
Dress Code:	We are kindly requesting not to wear swimming costumes and shorts in the Lobby, Reception area and in the restaurant during the meal time. The sleeveless shirts and slippers are not acceptable in the restaurant during the dinner time.
Breakfast Box:	Please order your meal box for your excursion at the Reception. Kindly note that the last time to order a breakfast box or lunch box is one day in advance until 19:00h
Outside Visitors:	All outside visitors will be charged according to the ordered food and beverage prices. The day use or beach use services will be extra charge according to the resort rules.
Swimming Pool & Beach	Main pool, kids pool & Aqua Park pool open from 8:00 till 17:00 Beach located in 5 minutes from the resort with free shuttle bus (Go & Back) from 8:00 till 17:00. Kindly be advised that it is not allowed to reserve sun beds at the pool and at the beach
Topless	It is not allowed for ladies to be topless in the beach or pool area.
Towels Exchange:	Beach towels provided in the towel center at the swimming pool.

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Kids Club:	Only outdoor activities. From 10:00 till 12:30 From 15:00 till 16:30
Kids Discotheque:	Face painting From 20:00 till 20:30 Mini Disco From 20:30 till 21:15
Wakeup Call:	Please contact Reception. Ext: 0 or 1
Laundry:	For the information please, contact the reception: 0 or 1 (Payment at the Reception upon check out).
Housekeeping:	The cleaning time in the rooms is from 09:00h till 17:00h According to the schedule. If you prefer a certain time please contact Reception 0 or 1
Mini Bar:	1 small bottle of mineral water per adult will be refilled free of charge on a daily basis (after 14:00) Any additional refill will be for extra charge
Safe box	Available in all rooms free of charge. Kindly requesting to leave your safe door open upon check out. The Hotel Management takes no responsibility for valuables left in your room (items not deposited in the safe).
Doctor:	The Doctor is available 24 hours Against extra charge.
Limousine Service:	The Limousine desk located in Lobby area against extra charge.
Wi Fi:	Free in lobby area. Please be note that Wi Fi available only for the social networks and browsing, not for the downloading media files.
Check Out:	Please let us know when we can pick up your luggage one day before your check out. Kindly note that check out time is 12:00 noon. You are kindly requested to bring back the room key & the towel cards to the reception and settle your account if you have any. Penalty for key or towel card loss – 100 EGP If you would like to stay in the room longer, please contact Reception Desk & will be according to our availability. It will be extra charged.
Payment:	You have the possibility to choose either to pay cash or to pay by credit card (We accept only Visa or Master Card).

Any service not mentioned on this sheet will be against extra charge to be paid locally by the guest
Fresh Juices with Extra Charge

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