PROPERTY INFORMATION FORM

Resort Name:GRAND EFE HOTEL
Address:- Cumhuriyet Mah 3008 sk no 2

Telephone: 0232 797 6666
Fax: 0232
E-mail: info@grandefe.com
Web site: www.grandefe.com

Official category: 4 Star
General Manager name:
Commercial Manager name:

Year opened: 1991
Last refurbished: 2016_

Does your hotel have a Travelife logo: No
Does your hotel have any other reward?: No

Bronze/Silver/Gold
_____

BUILDING DETAILS

Total number of Rooms:302
Total number of Apartments: -
Total number of Studios: -
Total number Suites: 2
Total number of Family rooms: 80 (40 Connect)
Distance of property from nearest town: 2 km
Distance of property from the hotel beach: 15 m
Distance of property from the airport: 45 km

Total number of Floors: 10
Total number of Lifts: 2
Total number of blocks: 2
Is there an Annexe? Yes
Annexe distance from main building: inside of Hotel
Nearest town: Özdere
Nearest beach: Own Beach
Nearest airport: ADB

FACTS

PRIMARY POSITION FACTS

Brochure Adjectives 1 - Please select adjectives that describe the 'primary' position of the property.

Built up area	YES	Built-up	YES	City	NO
Close to transportation	YES	Hilly	YES	Isolated	NO
Level	NO	Main road	YES	Noisy	NO
On the beach	YES	Overlooking beach	YES	Quiet	YES
Aircraft noise	NO	Any poor views	NO	Disco / bar noise	NO
Excessive steps to unit	YES	Eyesores	NO	Road / traffic noise	NO

OPERATORS

Is the property an exclusivity on Italian market for I Viaggi del Turchese? NO
If no, who are the other Tour Operators that use the property? All of operators.

ROOMS

AIR CONDITIONING

Rooms have air conditioning?	Yes	Any cost? No		Individually	Yes
Rooms have central heating?	No	Any cost?		Individually	Yes / No
Rooms have ceiling fans?	No				

CLEANLINESS / HEALTH

Hotel bathrooms have bidets?	No
Do all the hotel bedrooms have mosquito screens?	No
Hotel bedrooms have mosquito nets?	No
How often are the rooms cleaned?	Everyday
How often is the bed linen changed?	Two times in a week.
How often are the towels changed?	Every 2 days
Are bath towels provided?	Yes
Can the bath towels be used at the pool?	No
Are non smokers rooms available?	Yes
Do the rooms have moquette/carpet on the floor?	Yes Carpet

FURNISHINGS

All Rooms have a balcony/terrace?	YES		
Is a mini bar provided?	YES	If 'Yes', at what cost?	FREE
Are Safety Deposit Boxes available in the room?	YES	If 'Yes', at what cost?	FREE
Rooms have Fridge available?	NO	If 'Yes', at what cost?	

COMFORTS

Rooms have direct dial telephones?	YES	If 'No', can you go through Reception?	Yes / No
Rooms have internet connection?	NO	If yes, at what cost?	
Rooms have the WIFI connections?	YES	If yes, at what cost?	FREE
Rooms/apartments have hair dryers?	YES	If 'Yes', at what cost?	FREE
Rooms/apartments have razor points?	YES	What is the voltage of the razor point(s)?	220
Rooms /apartments have a TV?	YES	If 'Yes', at what cost?	FREE
Rooms have Satellite TV?	YES	If 'Yes', at what cost?	FREE
Rooms/apartments have a Radio?	No		

FAMILIES

Are any rooms interconnecting?	YES	How many rooms interconnect?	80
Is there a separate sleeping area for parents in Family rooms?	YES		
Can twin rooms be changed in triple rooms with one added bed?	YES		
Can we confirm triple rooms without request if the room is in allotment?	**YES**		

SPECIAL NEEDS GUESTS

Property suitable for special needs guests?	Yes
If unsuitable, please give reasons:	

NORMAL ROOMS TO BE USED FOR SPECIAL NEEDS GUESTS

What is the wheelchair maneuverability like in the bedroom?	Good
What is the wheelchair maneuverability like in the bathroom?	Good
Are there handles for lifting in/out of the bath?	Yes
What is the wheelchair maneuverability like on the balcony/patio?	Good

SPECIAL NEEDS ROOMS

How many specially adapted rooms are there?	2	Is there the elevator in your hotel?	Yes
Are there any ground floor rooms available for special needs guests?	No		
Do the adapted rooms follow the European laws?	Yes		
Which facilities are provided in the room extra to a normal room?	-		
Is the bathroom equipped with shower or bath?	Shower		
Are there handles for lifting in/out of the bath?	Yes		

FOOD AND DRINK

BARS

Bar total no: 2

Bar Type:	1 Indoor 1 Outdoor	When are the Bar open?	10 a.m
Is there a barbecue?	No		
Is there a pool bar?	Yes		
Is there a beach bar?	No		
Is there a snack bar?	Yes		
Other kind of bar?	No		

RESTAURANTS

Restaurants total no:	1				
Restaurant Type	Indoor	Is there a dress code?	No	What is the dress code?	
Are there steps into the restaurant?	No	Is there space for wheelchairs?			Yes
Is smoking permitted?	No	No smoking section?			Yes
Are there theme meal evenings?	No	What type of theme meals?	Open Buffet		

Breakfast:		***Lunch:***		***Dinner:***	
Continental?	Yes	A la carte?	Yes / No	A la carte?	Yes / No
Buffet?	Yes	Buffet?	Yes / No	Buffet?	Yes / No
Set menu?	Yes / No	Set menu?	Yes / No	Set menu?	Yes / No
Opening times	7a.m	Opening times	12.30 p.m	Opening times	7 p.m
Two sittings?	Yes / No	Two sittings?	Yes / No	Two sittings?	Yes / No
Sitting times		Sitting times		Sitting times	
Served indoors?	Yes	Served indoors?	Yes / No	Served indoors?	Yes / No
Served outdoors?	Yes / No	Served outdoors?	Yes / No	Served outdoors?	Yes / No

Miscellaneous:

A la carte upgrade charge? No Meals taken as picnic? Yes / No Picnic charge?
Is there Italian Restaurant? No With charge? Yes / No
Is there Fish Restaurant? No With charge? Yes / No
Vegetarian? No
Is there a gluten-free menu or gluten-free food for celiacs? Yes on request
Other Restaurants available (please detail if there is a charge for them):

ALL INCLUSIVE TREATMENT

Please detail what the All Inclusive treatment includes: At Attachment

Please detail what the All Inclusive treatment does NOT include: At Attachment

RECEPTION

Please give details about the Reception/ Entrance to the property:

Is Reception available? Yes
Is it open 24hrs? Yes If no, what time(s) is it open?
Are safety deposit boxes available? No Cost:
What are the languages spoken at the reception English.German,Russian
Is there an wireless connection in the reception area? Yes Cost: Free
Is there an internet corner at the reception? No Cost:
Is money exchange available? Yes
Which credit cards are accepted? Visa-Mastercard
Are traveler's cheques accepted? No
Is the reception air conditioned? Yes Are the public areas air conditioned? Yes
Is a wheelchair ramp provided? Yes Where is the wheelchair ramp? Reception enterance
Are cats/dogs allowed? No Of which size? (Please specify the maximum weight)

POOL AREA

Hotel Pool Areas - (do not include children's pool information in this section)

Are sun loungers / mattresses provided? Yes At what cost? Free
Are umbrellas provided? Yes At what cost? Free
Are towels provided? Yes At what cost? Free
Is there a jacuzzi poolside? No Is there a Jacuzzi indoors? No
If no pool is available - can guests use another pool at a different property? Yes / No Property:
How far is it to the alternative pool? At what cost?

POOLS

Pool Total Number 1
Is the pool indoor or outdoor? Outdoor
Is the pool open all year round? NO Please specify the dates that the pool is open: 26/04 – 31/10
Is the pool fresh or seawater? Fresh Water Is the pool heated? NO
Is there a pool ramp? Yes Is there specific access for the disabled? NO
How many steps are there to the pool area? - Is there a sun terrace around the pool area? YES

Any other useful information:

TRANSPORT

Does the property have car parking for guests?	Yes	Is there a cost?	NO
Does the property have its own bus service to/from beach?		No	Is there a cost?
How frequently does it travel?			
Is there a public bus service?	Yes	Where is the nearest bus stop?	100m
How frequent is the service?	Every half hour		
Does it operate to the resort center?	Yes	and to the beach?	No
Does it operate to the major towns?	Yes	which towns?	İzmir
Is a taxi service available?	Yes	Where is the nearest taxi service?	On the gate of Hotel

SPORTS

Tennis

Is tennis available in hotel?	Yes	How many courts available?	
Is there a court fee?	Yes	What is the court cost per hour?	
What is the cost of floodlights?	20€	What is the cost of hiring racquets/balls?	
Is coaching available?	No	What is the cost of coaching per hour?	

Squash

Is squash available?	No	How many courts available?	
What is the cost of hiring racquets/balls?		What is the court cost per hour?	
Is coaching available?	No	What is the cost of coaching per hour?	

Golf

What is the name of the nearest course?		How far away from the property is it?	
Is it a 9 or 18 hole course?		What is the 'green fee' cost?	
What is the cost of shoe hire?		What is the cost to hire clubs?	
What is the cost to hire a 'caddy'?		What is the cost to hire a 'buggy'?	
What is the cost to hire a 'trolley'?		What is the cost for coaching?	
Is there any discount for complex guests?			
Is a handicap card required?	Yes / No	Any of above compulsory?	Yes / No
If so, which are compulsory?			

Gymnasium

				Basketball	
Is there a gym available?	Yes	What is the cost per hour?	Free		
Sauna	Yes	What is the cost per hour?		Basketball available?	Yes
Turkish bath	Yes	What is the cost per hour?	Free	Adult cost	Free
Massages	Yes	What is the cost per hour?		Child cost	

Bike Hire		**Pool table**		**Darts**	
Bike hire available?	Yes / No	Pool table available?	Yes	Darts available?	Yes
Adult cost		Adult cost	2€	Adult cost	Free
Child cost		Child cost		Child cost	

Mini Golf		**Table Tennis**		**Volleyball**	
Mini golf available?	Yes	Table Tennis available?	Yes	Volleyball available?	No
Cost adult	Free	Adult cost	Free	Adult cost	
Cost child		Child cost		Child cost	

Bowls		**Card/Board Games**		**Diving Centre**	
Bowls available?	No	Games room available?	Yes	Is it available?	No
Adult cost		Card room available?	No	Is it in the hotel?	
Child cost		Board games available?	Yes	How far is it from the hotel?	

Water Sports

Are water sports available? Yes Please specify which sport:

Other Organized Sports:

RESORT FACILITIES

Facility:	In hotel	Distance from hotel	Facility:	in hotel	Distance from hotel
Bank	-	1 km	Chemist	-	_____
Church	-	_____	Doctor	X	_____
Clothing Boutique	X	_____	Discos	X	_____
Hairdresser	X	_____	Hospital	-	_____
Mini Market	X	_____	Newspaper	-	_____
Post Office	-	1km	Souvenirs	X	_____
Super Market	-	1km	Telephone	X	_____

TV room X _____

BEACH

Distance from property?
Name of nearest beach: Own Beach
How is the beach reached (walking, bus, .etc.)? -
What is the type of beach (sandy, with carried sand, gravel, pebbles, etc.)? Gravel
Are sun loungers / mattresses provided? Yes At what cost? Free
Are umbrellas provided? Yes At what cost? Free
Are towels provided? Yes At what cost? Free

ENTERTAINMENT

What type of entertainment is available in the Hotel?

Type of entertainment		Frequency	Location	Soundproofed?
Ballroom Dance	NO			Yes
Bingo	NO			Yes
Cabaret	Yes / (NO)			Yes
Disco (On Site)	Yes			Yes
Happy Hours	NO			Yes / No
Karaoke	NO			Yes / No
Live Band	NO			Yes / No
Night Club (On site)	NO			Yes
Video Shows	Yes			Yes
Folklore Shows	Yes			Yes / No
Conference room	Yes		How many people can it/they hold?	
Amphitheater	NO			

ANIMATION

Is there animation in your hotel? Yes
Is it international? Yes
Is Italian language spoken by the animation staff? No
Is the entertainment program at day? Yes
Is it at night? No
Is it suitable for children and adult? Yes

CHILDREN FACILITIES

Is an equipped play area available? Yes
Is there a separate child pool available? Yes Separate section of adult's pool? Yes
Are highchairs available? Yes Cost? Free
Is baby sitting available? No Cost per hour?
Are cots available? Yes Cost? Free
Is there a Children's Club Yes Cost? Free
Is the Club supervised? Yes **Specify age**: 4-12 Days / hours per week: 4 Hours
Childrens menu No Baby food available? Yes / No

THE PROPERTY INFORMATION FORM IS A DEVICE TO COLLECT INFORMATION REGARDING ACCOMODATION USED BY I VIAGGI DEL TURCHESE S.R.L. ALL INFORMATION HELD WITHIN THIS DOCUMENT IS CORRECT AT THE TIME OF COMPLETION.

Signed by: **Date:**

Stamp: