NAAMA BAY PROMENADE
BEACH RESORT
MANAGED BY ACCOR

Dear Valued Guest,

We would like to seize the opportunity to thank you for choosing **Naama Bay Promenade Beach Resort** for you holiday. Trust you will enjoy your stay with us.
Please find the details of your **All-Inclusive Package and the Resort Regulations** below for your convenience. Kindly be informed that the All-Inclusive Package starts by lunch on arrival day and ends by breakfast on departure day.

FOOD & BEVERAGE

(1) Mountain Buffet – Main Restaurant – offers international buffet service (Mountain Side Building)

- Breakfast 07:00-10:00 * Juices, coffee & Tea
- Continental breakfast 10:00 – 11:00 (Beach Side of hotel)
- Lunch 12:30-15:00 * Soft drinks and local alcoholic beverages
- Dinner 18:00-21:00 * Soft drinks and local alcoholic beverages– **Dining Venue as advised. All beverages to be consumed in the restaurants**
- Soup station 21:00 – 00:00 (Beach Side of hotel)

(2) Mountain Side – Pergola Pool Bar – offers ice cream and drinks

- 10:00-11:00 * Assorted soft drinks
- Beverage service 11:00-22:00 * Soft drinks, local alcoholic beverages, coffee & tea
- Ice cream portions 16:00-17:00
- Snacks (Beach Restaurant) 13:00 – 16:00

SPORT & ENTERTAINMENT

- Daily entertainment program for adults & children is arranged by the Animation Team.
- Health club (work-out room, sauna & steam) is located on the ground floor and working by pre-entry & following instructions of social distance
- Inflated airboats or mattresses are not permitted in pools and can be used in the sea only at own risk.

USEFUL TIPS FOR AN ENJOYABLE STAY

1- **Check out from hotel at 12:00 PM. Late check out with extra charge and subject of hotel availability & should be handled on the reception**
2- Beverages are served from the designated bars ONLY and during the specific timing as outlined above. Your beverages will be served by glass.
3- We will serve **ONLY** one beverage at the time. No multiple orders of the same item for one person.
3- No glasses, bottles, cans, any fruit and food are allowed to be moved away from the restaurants and bars.
4- Mini bar in the guest rooms is not included.
5- For all meals in the restaurants, appropriate casual dress is required.
6- To enjoy a credit facility at any our F&B outlets and service it is required to leave a deposit at Front Desk upon arrival.
7- Not all prices include taxes and fees. You can check your bill at Reception at any time.
8- The hotel management reserves the right to stop serving any guest under the influence of alcohol.
9- It is not permitted to drink alcohol or other beverages in the pool at all times.
10- The management reserves the right to modify those permits without prior notice.

On behalf of my team, I wish you a wonderful stay and would like to thank you for choosing our Hotel for your vacation. Best Regards Hotel Management

Best regards,
Hotel Management