Accommodation Fact Sheet

Alua Helios Bay

50 Tchernomorska str.
8250, Obzor, Obzor, Bulgaria
Phone: +35955633022 Fax:
E-mail: heliosbay@tts.bg
Website:
GIATA: 57004

Code:	ABGBOJ5DR4
Search Code:	
Type:	Hotel
Class:	Standard
Local Rating:	4 Star
Featured Rating:	4 Star

Destination:	Black Sea
Handling:	MTS Incoming Bulgaria -Burgas
Group:	
Chain:	AM Resorts
Owner:	TERRA TOUR SERVICE EOOD

Lat:	42.82623014126613
Lng:	27.882428760747953

Photo Gallery



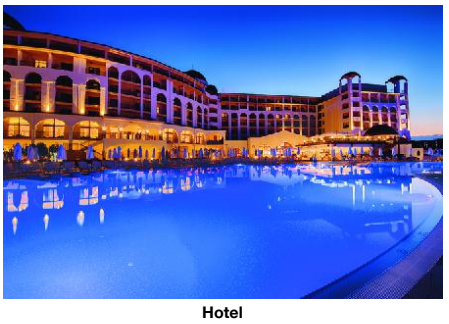
Hotel



Hotel



Hotel



Hotel



Hotel

Descriptions

General description:
Directly at a sandy beach is situated the hotel Alua Helios Bay. At the beach are sun loungers and sun umbrellas for a fee. The tourist centre is about 500 m away. The town Varna is around 60 km away (Sunny Beach around 34 km, Burgas around 60 km). The nearest shopping facilities are located approx. 300 m from the hotel, a supermarket can be reached after around 50 m. It is 300 m from the hotel to the nearest bars and restaurants. The following attractions can be reached from the hotel: Aqua Park (approx. 35 km away) and Kuna Park (approx. 250 m away). For mobility there is a bus stop and a car rental company. For medical treatment in emergencies there is a hospital around 60 km away. The airport (VAR) is approx. 65 km away. Another airport (BOJ) is located approx. 60 km away.

Amenities:
The 7-storey beach hotel has 318 rooms in total. It is equipped with a reception (check-in from 15:00, check-out until 11:00), a lobby with bar, 4 lifts, an air conditioning, a safe (for a fee), a mini market, a parking area (for a fee), a security entry system as well as a money changing facility. For the meals, there are three restaurants (air-conditioned). In a total 4 bars, you can relax in good company. WiFi is available for free. For guests dependent on a wheelchair the accommodation provides a barrier-free access, a wheelchair accessible lift and a number of wheelchair accessible bathrooms. Room cleaning and ironing service are free of charge. Laundry service and medical service (from 08:00 - 20:00) are available for a fee.

Pool:
In the outdoor area of the hotel you will find one fresh water pool with a separate children´s pool. Here, there are sun umbrellas and sun loungers for free available. At the pool bar you can get refreshing beverages (open from 10:00 - 18:00).

Meals:
Breakfast (from 07:30 - 10:00) from the buffet. All inclusive: breakfast, lunch and dinner. Breakfast only in selected restaurants or bars. Water, cakes and pastries and selected imported spirits (limited) at certain times. Soft drinks (10:00 - 23:00), coffee and tea (10:00 - 23:00), small snacks (15:00 - 17:00), beer (10:00 - 23:00), wine (10:00 - 23:00), cocktails (10:00 - 23:00), national alcoholic drinks (10:00 - 00:00), late riser's breakfast (10:00 - 11:30), one meal in the a la carte restaurant and free internet. Earlier check in and later check out possible (according to occupancy / availability).

Sport and Leisure:
Sports and entertainment: Tennis (for a fee, approx. 10 m away), billiards (for a fee), badminton (for free), table tennis (for free), football, basketball, fitness, volleyball, beach volleyball and aerobics. In the immediate vicinity of the hotel, different watersports activities are available (partly from local providers). Bicycle rental. Sauna, steam bath, hamam and massages available for a fee. Spa area with sun terrace available (where applicable for a fee). Entertainment for adults: activity programme with evening shows and live music. For the entertainment of young guests there is a children´s play area. Child supervision: mini club for children (from 4 - 12 years) and activity programme for children from 4 - 12 years (from 10:00 - 12:00 and 15:00 - 17:00). Gaming Room.

Additional information:
Additional fees may apply for certain facilities, amenities or activities. Some services depend on the local climatic conditions and the season. Languages spoken: English, German, French, Russian and Polish. Accepted methods of payment: Visa, American Express, JCB, EC card and Euro / MasterCard.

Standard FamilyRoom (Balcony or Terrace):
With kettle (for a fee).

Standard FamilyRoom (SeaView, Balcony or Terrace):
With kettle (for a fee).

Basic Room (SeaView, Balcony):
With kettle (for a fee).

SingleUse Basic Room (SeaView, Balcony):
With kettle (for a fee).

Club Room (SeaView, Balcony SpecialPackage):
With kettle (for a fee).

Double Club Room (SeaView, Balcony or Terrace):
With kettle (for a fee).

SingleUse Club Room (SeaView, Balcony SpecialPackage):
With kettle (for a fee).

SuperiorClub Room (SeaView, Balcony SpecialPackage):
With kettle (for a fee).

Double SuperiorClub Room (SeaView, Balcony or Terrace):
With kettle (for a fee).

SingleUse SuperiorClub Room (SeaView, Balcony SpecialPackage):
With kettle (for a fee).

Standard Room (Balcony):
With kettle (for a fee).

Standard Room (SeaView, Balcony):
With twin bed, baby cot (for free), carpet, balcony, kettle (for a fee), internet (for free), safe (for a fee) and sat/cable TV as well as centrally controlled air conditioning. Bathroom with shower.

Double Standard Room (Balcony or Terrace):
With kettle (for a fee).

Double Standard Room (SeaView, TypeB):
With kettle (for a fee).

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Double Standard Room (SeaView, Balcony or Terrace):
With kettle (for a fee).

SingleUse Standard Room (Balcony or Terrace):
With kettle (for a fee).

SingleUse Standard Room (SeaView, Balcony):
With twin bed, baby cot (for free), carpet, balcony, kettle (for a fee), internet (for free), safe (for a fee) and sat/cable TV as well as centrally controlled air conditioning. Bathroom with shower.

Single w.Child Standard Room (SeaView, Balcony or Terrace):
With kettle (for a fee).

Superior Room (Balcony):
With kettle (for a fee).

Superior Room (SeaView, Balcony or Terrace):
With kettle (for a fee).

Double Superior Room (Balcony or Terrace):
With kettle (for a fee).

Double Superior Room (SeaView, Balcony or Terrace):
With kettle (for a fee).

SingleUse Superior Room (Balcony):
With kettle (for a fee).

SingleUse Superior Room (SeaView, Balcony):
With kettle (for a fee).

Service Units

RMCLDBSVA0 - Double Club Room (SeaView, Balcony or Terrace)

Room Facilities
- Beach Towel — free of charge

Room Amenities
- Kettle Tea-Coffee — extra fee
- Mosquito Net

RMSDDBSV40 - Double Standard Room (SeaView, TypeB)

Room Facilities
- Beach Towel — free of charge

Room Amenities
- Kettle Tea-Coffee — extra fee
- Mosquito Net

(Double XS Sea View)

RMSPDB00A0 - Double Superior Room (Balcony or Terrace)

Room Facilities
- Beach Towel — free of charge

Room Amenities
- Kettle Tea-Coffee — extra fee
- Mosquito Net

RMSCDBSVA0 - Double SuperiorClub Room (SeaView, Balcony or Terrace)

Room Facilities
- Beach Towel — free of charge

Room Amenities
- Kettle Tea-Coffee — extra fee
- Mosquito Net

RMSDINSVB0 - SingleUse Standard Room (SeaView, Balcony)

Room Facilities
- Balcony
- Bathroom
- Shower
- Baby Cot
- Twin Bed
- Floor-Type
- Beach Towel — free of charge

Room Amenities
- Air-Conditioning
- TV
- Internet
- Safe
- Phone
- Mini Fridge
- Kettle Tea-Coffee — extra fee
- Mosquito Net
- Hairdryer

FRSD0000A0 - Standard FamilyRoom (Balcony or Terrace)

Room Facilities
- Beach Towel — free of charge

Room Amenities
- Kettle Tea-Coffee — extra fee
- Mosquito Net

FRSD00SVA0 - Standard FamilyRoom (SeaView, Balcony or Terrace)

Room Facilities
- Beach Towel — free of charge

Room Amenities
- Kettle Tea-Coffee — extra fee
- Mosquito Net

RMSDDBSVA0 - Double Standard Room (SeaView, Balcony or Terrace)

Room Facilities
- Beach Towel — free of charge

Room Amenities
- Kettle Tea-Coffee — extra fee
- Mosquito Net

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RMSDSCSVA0 - Single w.Child Standard Room (SeaView, Balcony or Terrace)

Room Facilities
- Beach Towel — free of charge

Room Amenities
- Kettle Tea-Coffee — extra fee
- Mosquito Net

RMSPDBSVA0 - Double Superior Room (SeaView, Balcony or Terrace)

Room Facilities
- Beach Towel — free of charge

Room Amenities
- Kettle Tea-Coffee — extra fee
- Mosquito Net

RMSDDB00A0 - Double Standard Room (Balcony or Terrace)

Room Facilities
- Beach Towel — free of charge

Room Amenities
- Kettle Tea-Coffee — extra fee
- Mosquito Net

RMSDIN00A0 - SingleUse Standard Room (Balcony or Terrace)

Room Facilities
- Beach Towel — free of charge

Room Amenities
- Kettle Tea-Coffee — extra fee
- Mosquito Net

Board & Mealplan

All-Inclusive

- Includes Breakfast	where: only in selected restaurant or bar	- Includes Lunch	where: all restaurants
- Includes Dinner	where: all restaurants	- Late Breakfast	Service Hours: 10:00 - 11:30
- Snacks	Service Hours: 15:00 - 17:00	- Cake & Pastries	
- Coffee & Tea	Service Hours: 10:00 - 23:00	- Mineral Water	
- Softdrinks	Service Hours: 10:00 - 23:00	- Wine	Service Hours: 10:00 - 23:00
- Beer	Service Hours: 10:00 - 23:00	- Cocktails	Service Hours: 10:00 - 23:00
- Local Spirits	Service Hours: 10:00 - 00:00	- Imported Spirits	limit: limited
- Free Internet		- A la carte Restaurant	Service Cycle: by prior reservation
- Early check-in (subject to availability)		- Late check-out (subject to availability)	

Facts

Honeymooners

- Sparkling Wine in Room
- Romantic Room Decoration

Sports

- Sports

Tennis
- Tennis Court — extra fee; Carpet

Biking
- Rental Service

Other Sports
- Volleyball
- Football
- Parasailing
- Beachvolleyball
- Basketball

Bathing Facilities

- Bathing Facilities

Swimming Pool

- Outdoor Pool	1 600 Freshwater Separate	- Indoor Pool	1 80 May, Sep Integrated Freshwater, Heated, Heated Seasonally
- Sunshades at Pool	free of charge	- Sunbeds at Pool	free of charge
- Towels at Pool	free of charge	- Sun Terrace	

Beach

- Beach Type:	sand	- Route to Beach:	footpath
- Public Beach		- Sunshades on Beach	extra fee
- Sunbeds on Beach	extra fee		

Disability Friendly

- Disability Friendly

Entrance

- Ramp/Level Access		- Door Type	Manual, Automatic
- Door Width	0 cm		

Lift

- Wheelchair Suitable		- Handrail in Lift	

Rooms w. Disabled Facilities

- No. of Rooms	3	- Door Width	90 cm
- Light Switch Next To Bed			

Bathroom

- Shower/Tub	Roll-In Shower	- Wheelchair Suitable	

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- WC Height	100 cm	- Emergency Call System	

Environmental Commitment

- Environmental Commitment			
Hotel			
- Environmental Certification	Travelife	- Double-glazing on windows	
- LED Lighting		- Selective waste collection	
Food&Beverage			
- Food Waste Prevention Program		- Local and Seasonal Foods	

Food & Beverage

- Food & Beverage			
Dining Room			
- Air-Conditioning		- With Terrace	
- Smoking Allowed:	No		
Restaurants			
- No. of Restaurants:	3	- Main Restaurant:	Buffet, A la Carte
- International Restaurant	10:00 - 21:30	- Asian Restaurant	19:00 - 21:30
- A la carte Restaurant	19:00 - 21:30		
Bars			
- No. of Bars:	4	- Lobby Bar	
- Pool Bar	10:00 - 18:00		
Beverage			
- Water & Softdrinks		- Coffee & Tea	
- Beer		- Wine	
- National Spirits			
Breakfast			
- Breakfast Type:	Breakfast Buffet 07:30 - 10:00	- Late Breakfast	10:00 - 11:30
Lunch			
- Main Course	Buffet, Show Cooking 12:30 - 14:30	- Starters	Buffet
- Salads	Buffet	- Dessert	Buffet
- Dress Code	casual		
Dinner			
- Main Course	Buffet, A la Carte, Show Cooking 18:30 - 21:30	- Starters	Buffet
- Salads	Buffet	- Dessert	Buffet
- Dress Code	formal		

Hotel Facilities

- Hotel Facilities			
General Facilties			
- Lobby		- Air-Conditioning	Central May Sep
- Elevator	4	- Lounge	
- TV Lounge	Cable TV	- Mini Market	
- Shower Room			
Guest Amenities			
- Internet	Wi-Fi/HotSpots (free)	- Luggage Storage	
- Currency Exchange		- Hotel Safe	extra fee
- Laundry Service	extra fee	- Ironing Service	free of charge
- Medical Service	Daily extra fee 08:00 - 20:00	- Wake Up Calls	
- Maid Service/ Housekeeping	free of charge	- Secure Entry System	
Parking Facilities			
- Car Park	extra fee		
Rentals			
- Bike Rental	extra fee	- Car Rental	

Leisure Facilities

- Leisure Facilities			
Family Facilities			
- Child Pool		- Child Animation	4 - 12 6 x week 10:00 - 12:00 15:00 - 17:00
- Child Playroom		- Child Club	4 - 12
- Kids Playground		- Baby High Chairs	
- Family Room			
Activities			
- Adult Animation	6 x week May Sep	- Evening Shows	4 x Week
- Live Music	2 x Week	- Gaming Room	extra fee
- Billiard	extra fee	- Table Tennis	free of charge
- Badminton	free of charge	- Aquagym	free of charge
- Fitness Room	08:00 - 20:00	- Aerobic	

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40
free of charge

- Boccia

Locations & Distances

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Cities

- City 1:	Varna 60 km	- City 2:	Sunny Beach 34 km
- City 3:	Burgas 60 km		

Recreation Area

- Beach	5 m		

Public Transport

- Public Bus Stop	800.50 m		

Sport Locations

- Tennis Court	10 m	- Water Activities	5 m

Medical Locations

- Hospital	60 km	- Pharmacy	150 m
- Doctor	5 m		

Other Locations

- Town Centre	500 m	- Tourist Center	500 m
- Restaurants/Bars	300 m	- Supermarket	50 m
- Shopping Center	300 m	- Attraction 1:	Aqua Park 35 km
- Attraction 2:	Kuna Park 250 m		

Object Information

- Object Information

Property

- Construction Year:	2005	- Last Renovation:	2017 Total
- No. Floors (max):	7	- Total Units/Rooms:	318
- Total Beds:	830	- Garden	5000 sq m
- Voltage:	220 V		

Reception

- Reception	24h Service: Yes 24 h	- Languages Spoken	English, German, French, Russian, Polish

Policies

- Check-In Time:	15:00	- Check-Out Time:	11:00
- Payment Type:	American Express, EC-Card, JCB, Euro/Master Card, Visa Card	- Pets Allowed:	No
- Smoking Allowed:	No No		

Themes

- Themes

Hotel Type

- Beachfront Hotel		- Resort Hotel	

Wellness & Health

- Wellness & Health

Health

- Sauna	extra fee	- Massage	extra fee
- SPA	09:00 - 20:00	- Antistress Therapy	

Beauty & Relaxation

- Sun Terrace		- Steam Bath	extra fee
- Hamam-Turkish Bath	extra fee		

Incidents & Errata

Errata

Seasonal Facilities	Comment: Please note that some facilities may open later or close earlier depending on weather conditions and depend on occupancy of the hotel. Restrictions may apply at the beginning and at the end of season.

Points of interest (Obzor)

Main Locations

Additional Airport: Bourgas Airport (Distance 60.00Km, 100.00min)
Main Airport: Varna Airport (Distance 65.00Km, 80.00min)

Accommodation Stock Sheet

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Image Route:

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