HOTEL FACTSHEET 2024

HOTEL: Ensana Aquahouse Health SPA Hotel		**RESORT:**
Address: Sts. Constantine and Helena Resort, Varna, Bulgaria	**LOCAL CATEGORY: 5***	
e-mail: reservations@aquahousehotel.com / aquahouse@ensanahotels.com		
Telephone: +35952812007	https://www.ensanahotels.com/bg/hotels/aquahouse	**Sts. Constantine and Helena Resort**

LOCATION

	YES	NO	FREE	EXTRA CHARGE	REMARKS
greenery around hotel	X				
hotel's garden	X				
distance to the nearest airport (km)	**18 km**				Varna Airport, 20 minutes drive in normal traffic/ 30 minutes drive in rush hour
distance to the town centre (km)	**10 km**				
distance to the beach (m)	**50 m**				
shuttle bus to the beach		X			
shuttle bus to the centre		X			

HOTEL GENERAL INFORMATION / 12 MONTHS OPEN

year of building	**2022**	
number of floors	**5**	
number of lifts	**7**	
number of rooms	**411**	45 000 sq.m. area

FACILITIES AND SERVICES	YES	NO	FREE	EXTRA CHARGE	REMARKS
special rooms for disabled guests	X				
disabled guests' general amenities	X				
air-conditioning in public places	X				
guarded car park		X			
parking lot	X			**X**	unattended, with limited capacity
credit cards accepted	X				Visa, Master Card
pets allowed		**X**			
shops		X			
laundry	X			X	
public beach	X		X		
sunbeds on the beach	X		X		
sunshades on the beach	X		X		
beach towels	X		X		
Wi-Fi	X		X		

RECEPTION

check-in time	**after 15:00 o'clock**
check-out time	**till 11:00 o'clock**

	YES	NO	FREE	EXTRA CHARGE	REMARKS
exchange desk		X			
safety deposit box	X		**X**		in rooms
room service	X			X	
rent-a-car	X			X	
iron available	X		X		
concierge	X				

FOOD & BEVERAGES					
breakfast	X		X		buffet 07:30 - 10:30
lunch					
dinner	X		X		buffet 18:00 - 21:00 / **DRESS CODE - SMART CASUAL**
lobby bar	X			X	
pool bar	X			X	
beach bar	X			X	
The Terrace restaurant	X		X		main restaurant, buffet table, at least 3 thematic buffets per week
Green Restaurant	X		X		adults only, separate kids/ teen area, buffet table
The Grill restaurant	X			X	
Kanpai restaurant	X			X	a-la-carte, Asian cuisine
Salvia restaurant	**X**			**X**	**a-la-carte, Italian**

ROOMS					
DELUXE KING PARK VIEW ROOM	**YES**	**NO**	**FREE**	**EXTRA CHARGE**	**REMARKS**
aprox. sq.m					**39 sq.m.**
air-conditioning (central/individual)	X		X		
TV (local / sat)	X		X		
phone	X				phone calls are charged
minibar	X			X	**First loading upon arrival is complimentary (incl.bottle of water).Extra consumtion is upon request and extra charged**
coffee machine	X		X		free coffee/ tea once per day
safety deposit box	X		X		
sea view supplement	X			X	
Internet (wireless)	X		X		high speed Wi-Fi
balcony with furniture	X				
bed type					double king size bed
extra bed possibility	**X**				
satin bedding	X				**100% cotton + satin**
room tidying up (how often)					daily
towels change (how often)					daily
bed linen change (how often)					2 times a week
floor type (terracota / parquet / carpet)	**carpet**				

DELUXE DOUBLE ROOM	**YES**	**NO**	**FREE**	**EXTRA CHARGE**	**REMARKS**
aprox. sq.m					**41 sq.m.**
air-conditioning (central/individual)	X		X		
TV (local / sat)	X		X		
phone	X				phone calls are charged
minibar	X			X	**First loading upon arrival is complimentary (incl.bottle of water).Extra consumtion is upon request and extra charged**
coffee machine	X		X		free coffee/ tea once per day
safety deposit box	X		X		
sea view supplement	X			X	
Internet (wireless)	X		X		high speed Wi-Fi
balcony with furniture	X				
bed type					twin beds
extra bed in a room (what type)	X				fold-out bed
2nd extra bed possibility		X			
satin bedding	X				**100% cotton + satin**
room tidying up (how often)	X				daily
towels change (how often)	X				daily
bed linen change (how often)	X				2 times a week
floor type (terracota / parquet / carpet)	**carpet**				

SUPERIOR DOUBLE ROOM	YES	NO	FREE	EXTRA CHARGE	REMARKS
aprox. sq.m					**47 sq.m.**
air-conditioning (central/individual)	X		X		
TV (local / sat)	X		X		
phone	X				phone calls are charged
minibar	X			X	**First loading upon arrival is complimentary (incl.bottle of water).Extra consumtion is upon request and extra charged**
coffee machine	X		X		free coffee/ tea once per day
safety deposit box	X		X		
sea view supplement	X			X	
Internet (wireless)	X		X		high speed Wi-Fi
balcony with furniture	X				
bed type					twin beds
extra bed in a room (what type)	X				double sofa 160 x 200 sm
2nd extra bed possibility		X			
satin bedding	X				**100% cotton + satin**
room tidying up (how often)	X				daily
towels change (how often)	X				daily
bed linen change (how often)	X				2 times a week
floor type (terracota / parquet / carpet)	only ground floor rooms with terracota, higher floors - carpet				

EXECUTIVE DOUBLE SEA VIEW ROOM	YES	NO	FREE	EXTRA CHARGE	REMARKS
aprox. sq.m					**47 sq.m.**
air-conditioning (central/individual)	X		X		
TV (local / sat)	X		X		
phone	X				phone calls are charged
minibar	X			X	**First loading upon arrival is complimentary (incl.bottle of water).Extra consumtion is upon request and extra charged**
coffee machine	X		X		free coffee/ tea once per day
safety deposit box	X		X		
Internet (wireless)	X		X		high speed Wi-Fi
balcony with furniture	X				
bed type					twin beds
extra bed in a room (what type)	X				extendable sofa 120x180
2nd extra bed possibility		X			
satin bedding					**100% cotton + satin**
room tidying up (how often)	X				daily
towels change (how often)	X				daily
bed linen change (how often)	X				2 times a week
floor type (terracota / parquet / carpet)	carpet				

PREMIUM FAMILY SEA VIEW ROOM	YES	NO	FREE	EXTRA CHARGE	REMARKS
aprox. sq.m					**41 sq.m.**
air-conditioning (central/individual)	X				
TV (local / sat)	X		X		
phone	X				phone calls are charged
minibar	X			X	**First loading upon arrival is complimentary (incl.bottle of water).Extra consumtion is upon request and extra charged**
coffee machine	X		X		free coffee/ tea once per day
safety deposit box	X		X		
Internet (wireless)	X		X		high speed Wi-Fi
balcony with furniture	X				
bed type					twin beds
extra bed in a room (what type)	X				single sofa bed
2nd extra bed possibility	X				single sofa bed
satin bedding	X				**100% cotton + satin**
room tidying up (how often)	X				daily
towels change (how often)	X				daily
bed linen change (how often)	X				2 times a week
floor type (terracota / parquet / carpet)	**only ground floor rooms with terracota, higher floors - carpet**				

PINE POOL SWIM-UP DOUBLE	YES	NO	FREE	EXTRA CHARGE	REMARKS
aprox. sq.m					**41 sq.m.**
air-conditioning (central/individual)	X				
TV (local / sat)	X		X		
phone	X				phone calls are charged
minibar	X			X	**First loading upon arrival is complimentary (incl.bottle of water).Extra consumtion is upon request and extra charged**
coffee machine	X		X		free coffee/ tea once per day
safety deposit box	X		X		
Internet (wireless)	X		X		high speed Wi-Fi
balcony with furniture	X				with direct access to the Pine pool
bed type					twin beds
extra bed in a room (what type)	X				double sofa 160 x 200 sm
2nd extra bed possibility		X			
satin bedding	X				**100% cotton + satin**
room tidying up (how often)	X				daily
towels change (how often)	X				daily
bed linen change (how often)	X				2 times a week
floor type (terracota / parquet / carpet)	terracota				

PREMIUM CORNER STUDIO park view or sea view	YES	NO	FREE	EXTRA CHARGE	REMARKS
aprox. sq.m					**80 sq.m.**
air-conditioning (central/individual)	X				
TV (local / sat)	X		X		
phone	X				phone calls are charged
minibar	X			X	**First loading upon arrival is complimentary (incl.bottle of water).Extra consumtion is upon request and extra charged**
coffee machine	X		X		free coffee/ tea once per day
safety deposit box	X		X		
sea view supplement	X			X	
Internet (wireless)	X		X		high speed Wi-Fi
balcony with furniture	X				
bed type					double king size bed
extra bed in a room (what type)	X				double sofa 160 x 200 sm
2nd extra bed possibility		X			
satin bedding	X				**100% cotton + satin**
room tidying up (how often)	X				daily
towels change (how often)	X				daily
bed linen change (how often)	X				2 times a week
floor type (terracota / parquet / carpet)	**terracota**				

BLACK SEA ONE BEDROOM SUITE	YES	NO	FREE	EXTRA CHARGE	REMARKS
aprox. sq.m					**86 sq.m.**
air-conditioning (central/individual)	X				
TV (local / sat)	X		X		
phone	X				phone calls are charged
minibar	X			X	**First loading upon arrival is complimentary (incl.bottle of water).Extra consumtion is upon request and extra charged**
coffee machine	X		X		free coffee/ tea once per day
safety deposit box	X		X		
sea view	X				
Internet (wireless)	X		X		high speed Wi-Fi
balcony with furniture	X				
bed type					double king size bed
extra bed in a room (what type)	X				double sofa 160 x 200 sm
satin bedding	X				**100% cotton + satin**
room tidying up (how often)	X				daily
towels change (how often)	X				daily
bed linen change (how often)	X				2 times a week
floor type (terracota / parquet / carpet)	carpet				

BATHROOM					
Amenities	**YES**	**NO**	**FREE**	**EXTRA CHARGE**	**REMARKS**
walk-in rain head shower	X				Only executive sea view rooms bathroom features both bath and shower + **SUITS and STUDIOS**
hairdryer	X				
artisan SPA amenities	X		X		
towels	X		X		
bathrobe	X		X		on request - **in every room**
slippers	X		X		
SPORTS & ACTIVITIES					
outdoor swimming pool	X		X		**5 outdoor pools with thermal water**
sunbeds by the pool	X		X		
umbrellas by the pool	X		X		
indoor pools	X		X		semi-olimpic swimming pool, kids pool, baby pool, hot thermal pool, therapeutic pool with underwater gym equipment
fitness center/ outdoor/ indoor	X		X		
CHILDREN					
	YES	**NO**	**FREE**	**EXTRA CHARGE**	**REMARKS**
baby cot	X		X		on request
high chairs in the restaurant	X		X		
kid's corner in restaurant	X		X		
separate outdoor children's pool with water slides and the waterfall of the Adventure river	X				
baby sitting	X			X	
kids club	X		**X**		from 4 to 12 years, 6 times a week, half a day
animation for children	X		**X**		
playground	X		**X**		
SPA CENTRE					
	YES	**NO**	**FREE**	**EXTRA CHARGE**	**REMARKS**
Aqua area	X				6 thermal water indoor pools with different size
sauna	X		X		several types of saunas
steam bath	X		X		
salt room	X		X		
turkish bath	X			X	
massage	X			X	
SPA therapies	X			X	
medical help	X			X	
ENTERTAINMENT					
entertainment programme for adults and children	X		X		
night club/disco		X			
conference hall	X			X	Aqua Vista hall