Accommodation Fact Sheet

IC Hotels Santai Family Resort

Uckum Tepesi
07500, Belek, Belek, Turkey
Phone: +90-242-7254102 Fax: +90-242-7254268
E-mail: santaireservation@ichotels.com.tr
Website: http://www.ichotels.com.tr/hotels.asp?hotelID=3

GIATA: 4716

Code:	AMTSTR0WD6	Destination:	Turkish Riviera		
Search Code:	ANTB	Handling:	Open Turizm Seyahat - Antalya Office		
Type:	Hotel	Group:	Master		
Class:	Standard	Chain:	IC Hotels		
Local Rating:	5 Star	Owner:	IC ANTBEL ANTALYA BELEK TURIZM YAT. A.S	Lat:	36.86201356680512
Featured Rating:	5 Star			Lng:	30.988688970611406

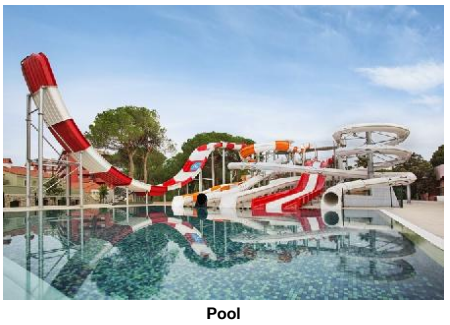
Photo Gallery



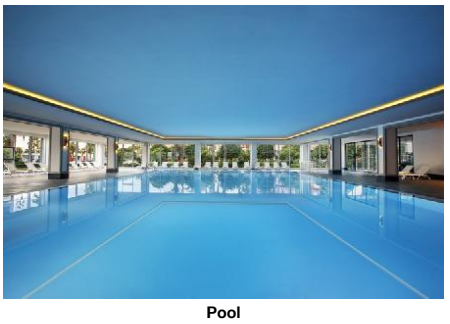
Hotel



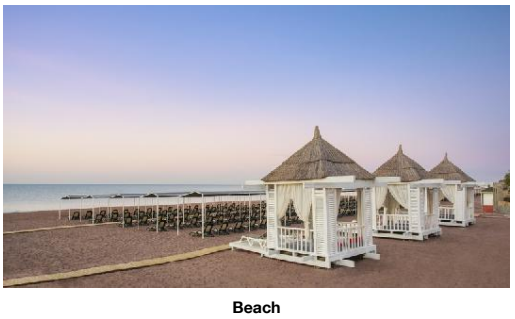
Pool



Pool



Pool



Beach

Descriptions

General description:
The hotel IC Hotels Santai Family Resort is located in the vicinity of a private sandy beach. At the beach, there are sun loungers and sun umbrellas free of charge. The nearest town is Antalya. For mobility there is a car rental company. The hotel and airport are linked by a shuttle (for a fee).

Hygiene and safety measures
In order to protect the health of the guests, the following hygiene and protective measures are taken in the hotel: Compliance of the WHO recommendations and local laws, trained and equipped staff with hygiene and protection measures, safe access with sanitary controls to suppliers and employees, adapted capacities and flows in common areas to ensure social distancing, hand sanitizer available in all areas, intense cleaning and disinfection protocols for all areas, in-house medical services, luggage transportation by the staff (incl. luggage disinfection), elevator occupancy control measures, restaurant space adapted to ensure social distancing, minimum 2m distance between tables at restaurants, new additional adapted outdoor dining areas, buffet alternatives (assisted buffet service), intensification control in chlorination levels and disinfection protocols for pools, minimum 2m between sun beds, additional adapted chill-out/ relaxation areas, masks available for guests, temperature control measures for guests, clean and sanitized rooms, intensification of disinfection / cleaning protocols, housekeeping staff equipped with self-protecting gear, individual amenities, individual wrapped towels, enhanced hygiene protocols ensured at Spa and Wellness, adapted Spa and Wellness relax areas as well as adapted Spa / Wellness treatments.

Amenities:
Recently renovated in 2015, the beach hotel has 508 rooms in total. It offers its guests a 24h reception, a lobby with bar, a lift, air conditioning, coiffeur, a mini market, various other shops and discotheque. For the meals, there is a snack bar. In a total 7 bars, you can relax in the evening in good company. WiFi is available for free. Room cleaning is free of charge. Room service, laundry / ironing service and medical service are available for a fee.

Pool:
In the outdoor area of the hotel you will find one pool with a children´s pool. Here, there are sun umbrellas and sun loungers for free available. At the pool bar you can get refreshing beverages.

Meals:
Breakfast (from 07:00 - 10:00) from the buffet. All inclusive Plus: breakfast, lunch and dinner. Breakfast as well as lunch and dinner only in selected restaurants. Small snacks (12:00 - 16:00) and midnight snacks (23:30 - 01:00). Late riser's breakfast, water, soft drinks, beer, wine, selected imported spirits (limited and only in special bars and restaurants), national alcoholic drinks, coffee & tea as well as cakes & pastries at certain times. Welcome drink, free Internet, free use of safe (with deposit) as well as free minibar (limited).

Sport and Leisure:
Sports and entertainment: Tennis (for free), billiards (where applicable, for a fee), darts (where applicable, for a fee), table tennis (where applicable, for a fee), mini golf, fitness, beach volleyball and aerobics. At the beach different watersport types such as jet skiing are on offer (partly from local providers). Sauna free of charge. Spa area, whirlpool and massages available for a fee. Steam bath and hamam available (where applicable for a fee). Entertainment for adults: evening shows and live music. In the outside area of the hotel there is a play area for children. Child supervision: mini club for children (from 4 - 11 years) and babysitting (for a fee). Gaming Room.

Additional information:
Additional fees may apply for certain facilities, amenities or activities. Some services depend on the local climatic conditions and the season. Languages spoken: English. Accepted methods of payment: Euro / MasterCard. Some services and facilities might be closed or offered with restrictions due to COVID19 Prevention measurement. Changes can be applied without previous notice.

2 Bedroom Standard FamilySuite (PoolSide, SwimUp-PoolTerrace):
With laminate, heating (centrally controlled), kettle (for free), minibar (where applicable, for a fee), internet (for free), safe (for free) and sat TV as well as centrally controlled air conditioning.

2 Bedroom Superior FamilySuite:
With laminate, heating (centrally controlled), kettle (for free), minibar (where applicable, for a fee), internet (for free), safe (for free) and sat TV as well as centrally controlled air conditioning.

Standard JuniorSuite:
With laminate, balcony, heating (centrally controlled), kettle (for free), minibar (where applicable, for a fee), internet (for free), safe (for free) and sat TV as well as centrally controlled air conditioning.

Standard Room (SwimUp-PoolTerrace):
With laminate, heating (centrally controlled), kettle (for free), minibar (where applicable, for a fee), internet (for free), safe (for free) and sat TV as well as centrally controlled air conditioning.

Double Standard Room:
With laminate, balcony, heating (centrally controlled), kettle (for free), minibar (where applicable, for a fee), internet (for free), safe (for free) and sat TV as well as centrally controlled air conditioning.

Double Standard Room (SeaView):
With laminate, balcony, heating (centrally controlled), kettle (for free), minibar (where applicable, for a fee), internet (for free), safe (for free) and sat TV as well as centrally controlled air conditioning.

SingleUse Standard Room:
With laminate, balcony, heating (centrally controlled), kettle (for free), minibar (where applicable, for a fee), internet (for free), safe (for free) and sat TV as well as centrally controlled air conditioning.

SingleUse Standard Room (SeaView):
With laminate, balcony, heating (centrally controlled), kettle (for free), minibar (where applicable, for a fee), internet (for free), safe (for free) and sat TV as well as centrally controlled air conditioning.

2 Bedroom Standard Suite:
With laminate, heating (centrally controlled), kettle (for free), minibar (where applicable, for a fee), internet (for free), safe (for free) and sat TV as well as centrally controlled air conditioning.

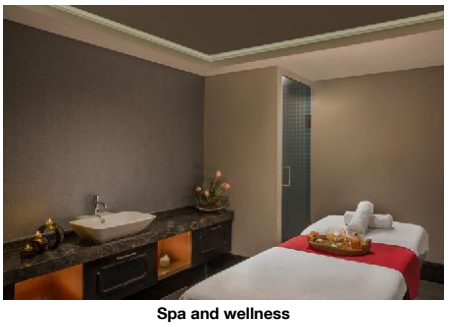
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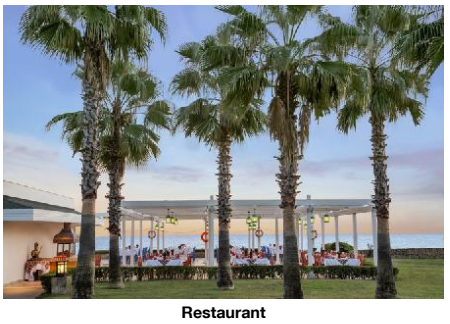
Spa and wellness



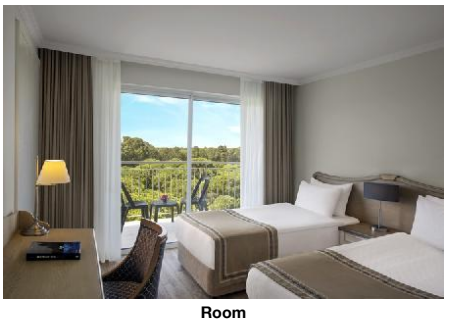
Bar



Restaurant



Restaurant



Room

Twin Standard Suite:
With laminate, heating (centrally controlled), kettle (for free), minibar (where applicable, for a fee), internet (for free), safe (for free) and sat TV as well as centrally controlled air conditioning.

**All activities depend on weather conditions and the hotels may change programs and opening hours without any notice.

Service Units

SUDLK10000 - King Deluxe Suite

Room Facilities			
- Bathroom		- Bathtub or Shower	
- Fire Alarm		- Floor-Type	Laminate
Room Amenities		- Heating	
- Air-Conditioning			
- TV	SAT TV, Flat Screen	- Internet	free of charge
- Safe	free of charge	- Phone	
- Mini Bar		- Kettle Tea-Coffee	free of charge
- Hairdryer		- Bath Towels	
- Bathrobe (King Suite)			

SUSDT20000 - 2 Bedroom Standard Suite

Room Facilities			
- Bathroom		- Bathtub or Shower	
- Fire Alarm		- Floor-Type	Laminate
Room Amenities		- Heating	
- Air-Conditioning			
- TV	SAT TV, Flat Screen	- Internet	free of charge
- Safe	free of charge	- Phone	
- Mini Bar		- Kettle Tea-Coffee	free of charge
- Hairdryer		- Bath Towels	
- Bathrobe (Senior Suite)			

RMSDDB0000 - Double Standard Room

Room Facilities			
- Balcony			
- Bathroom		- Bathtub or Shower	
- Fire Alarm		- Floor-Type	Laminate
Room Amenities		- Heating	
- Air-Conditioning			
- TV	SAT TV, Flat Screen	- Internet	free of charge
- Safe	free of charge	- Phone	
- Mini Bar		- Kettle Tea-Coffee	free of charge
- Hairdryer		- Bath Towels	
- Bathrobe			

RMSDIN0000 - SingleUse Standard Room

Room Facilities			
- Balcony			
- Bathroom		- Bathtub or Shower	
- Fire Alarm		- Floor-Type	Laminate
Room Amenities		- Heating	
- Air-Conditioning			
- TV	SAT TV, Flat Screen	- Internet	free of charge
- Safe	free of charge	- Phone	
- Mini Bar		- Kettle Tea-Coffee	free of charge
- Hairdryer		- Bath Towels	
- Bathrobe			

RMSD0000U0 - Standard Room (SwimUp-PoolTerrace)

Room Facilities			
- Terrace			
- Bathroom		- Bathtub or Shower	
- Fire Alarm		- Floor-Type	Laminate
Room Amenities		- Heating	
- Air-Conditioning			
- TV	SAT TV, Flat Screen	- Internet	free of charge
- Safe	free of charge	- Phone	
- Mini Bar		- Kettle Tea-Coffee	free of charge
- Hairdryer		- Bath Towels	
- Bathrobe (Sun Swim up)			

RMSDDBSV00 - Double Standard Room (SeaView)

Room Facilities			
- Balcony			
- Bathroom		- Bathtub or Shower	

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GIATA: 4716

Code: AMTSTR0WD6
Search Code: ANTB
Type: Hotel
Class: Standard
Local Rating: 5 Star
Featured Rating: 5 Star

Destination: Turkish Riviera
Handling: Open Turizm Seyahat - Antalya Office
Group: Master
Chain: IC Hotels
Owner: IC ANTBEL ANTALYA BELEK TURIZM YAT. A.S

Lat: 36.86201356680512
Lng: 30.988688970611406

- Fire Alarm		- Floor-Type	Laminate
Room Amenities		- Heating	
- Air-Conditioning			
- TV	SAT TV, Flat Screen	- Internet	free of charge
- Safe	free of charge	- Phone	
- Mini Bar		- Kettle Tea-Coffee	free of charge
- Hairdryer		- Bath Towels	
- Bathrobe			

FSSDT2PDU0 - 2 Bedroom Standard FamilySuite (PoolSide, SwimUp-PoolTerrace)

Room Facilities			
- Bathroom		- Bathtub or Shower	
- Fire Alarm		- Floor-Type	Laminate
Room Amenities		- Heating	
- Air-Conditioning			
- TV	SAT TV, Flat Screen	- Internet	free of charge
- Safe	free of charge	- Phone	
- Mini Bar		- Kettle Tea-Coffee	free of charge
- Hairdryer		- Bath Towels	
- Bathrobe			
(Star swim up)			

RMSDINSV00 - SingleUse Standard Room (SeaView)

Room Facilities			
- Balcony			
- Bathroom		- Bathtub or Shower	
- Fire Alarm		- Floor-Type	Laminate
Room Amenities		- Heating	
- Air-Conditioning			
- TV	SAT TV, Flat Screen	- Internet	free of charge
- Safe	free of charge	- Phone	
- Mini Bar		- Kettle Tea-Coffee	free of charge
- Hairdryer		- Bath Towels	
- Bathrobe			

JS00000000 - JuniorSuite

Room Facilities			
- Bathroom		- Bathtub or Shower	
- Fire Alarm		- Floor-Type	Laminate
Room Amenities		- Heating	
- Air-Conditioning			
- TV	SAT TV, Flat Screen	- Internet	free of charge
- Safe	free of charge	- Phone	
- Mini Bar		- Kettle Tea-Coffee	free of charge
- Hairdryer		- Bath Towels	
- Bathrobe			

Board & Mealplan

All-Inclusive Plus			
- Includes Breakfast	where: only in selected restaurant or bar	- Includes Lunch	where: only in selected restaurant or bar
- Includes Dinner	where: only in selected restaurant or bar	- Late Breakfast	
- Snacks	Service Hours: 12:00 - 16:00	- Cake & Pastries	Service Hours: 11:30 - 18:30
- Midnight Snacks	Service Hours: 23:30 - 01:00	- Coffee & Tea	Service Hours: 24h Service
- Mineral Water	Service Hours: 24h Service	- Softdrinks	Service Hours: 24h Service
- Wine		- Beer	Service Hours: 24h Service
- Local Spirits	Service Hours: 24h Service	- Imported Spirits	limit: limited where: only in selected restaurant or bar Service Hours: 24h Service
- Welcome Drink		- Free Internet	
- Free Mini-Bar	limit: limited	- Free Safe-Deposit	

Facts

General Facilties

- Reception

Honeymooners

- Sparkling Wine in Room	- Fruit Basket in Room
- Romantic Room Decoration	- Romantic Dining
- Honeymooners Discounts & Packages	

Sports

- Sports

Tennis

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- Tennis Court	free of charge 2 Hard, Flood Light Court	- Tennis School	extra fee

Other Sports

- Beachvolleyball		- Parasailing	

Watersports

- Jet Ski

Bathing Facilities

- Bathing Facilities

Swimming Pool

- Outdoor Pool		- Indoor Pool	
- Sunshades at Pool	free of charge	- Sunbeds at Pool	free of charge
- Mattresses at Pool	free of charge	- Towels at Pool	free of charge but w. deposit
- Water Slide			

Beach

- Beach Type:	sand, gravel	- Route to Beach:	footpath
- Hotel Private Beach		- Sunshades on Beach	free of charge
- Sunbeds on Beach	free of charge	- Mattresses on Beach	free of charge
- Towels on Beach	free of charge but w. deposit		

Business & Congress

- Business & Congress

General Facilities

- Conference Room	6		

Disability Friendly

- Disability Friendly

Rooms w. Disabled Facilities

- No. of Rooms	5		

Environmental Commitment

- Environmental Commitment

Hotel

- Environmental Certification

Food & Beverage

- Food & Beverage

Dining Room

- Air-Conditioning		- With Terrace	
- Smoking Allowed:	In Signed Areas		

Restaurants

- Main Restaurant:	Buffet	- Local/National Restaurant	
- Italian Restaurant		- A la Carte Fish Restaurant	

Bars

- No. of Bars:	7	- Lobby Bar	
- Snack Bar		- Vitamin Bar	
- Pool Bar			

Breakfast

- Breakfast Type:	Breakfast Buffet 07:00 - 10:00		

Lunch

- Main Course	Buffet 12:30 - 14:30	- Starters	Buffet
- Salads	Buffet	- Dessert	Buffet
- Dress Code	smart casual		

Dinner

- Main Course	Buffet, A la Carte 19:00 - 21:30	- Starters	Buffet
- Salads	Buffet	- Dessert	Buffet
- Dress Code	smart casual		

Hotel Facilities

- Hotel Facilities

General Facilties

- Lobby		- Air-Conditioning	
- Elevator		- Shops	
- Mini Market		- Coiffeur	
- Discotheque			

Guest Amenities

- Internet	Wi-Fi/HotSpots (free)	- Room Service	extra fee 24h Service
- Laundry Service	extra fee	- Ironing Service	extra fee
- Medical Service	extra fee	- Wake Up Calls	
- Maid Service/ Housekeeping	free of charge Daily		

Shuttle Services

- Shuttle to the Airport	extra fee		

Rentals

- Car Rental

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Leisure Facilities

- Leisure Facilities

Family Facilities

- Child Pool
- Child Club 04 - 11
- Kids Playground
- Babysitting extra fee
- Baby High Chairs
- Baby Carriage
- Family Room

Activities

- Evening Shows
- Live Music
- Gaming Room
- Billiard
- Darts
- Table Tennis
- Squash
- Fitness Room
- Aerobic
- Mini Golf
- Boccia
- Archery
- Air-Rifle Shooting

Locations & Distances

- Locations & Distances

Cities

- City 1: Antalya 40 km

Recreation Area

- Beach 100 m
- Sea 100 m

Other Locations

- Town Centre 10 km

New Hygiene and Service Protocols

- New Hygiene and Service Protocols

General Hygiene Protocols

- Compliance of the WHO recommendations and local laws
- Safe access with sanitary controls to suppliers and employees
- In-house Medical Services
- Trained and equipped staff with hygiene and protection measures
- Intense cleaning and disinfection protocols for all areas
- Elevator occupancy control measures
- Adapted capacities and flows in common areas to ensure social distancing
- Hand Sanitizer Available in all areas
- Luggage Disinfection
- Luggage transportation Staff

F&B Hygiene Protocols

- Restaurant space adapted to ensure social distancing
- New additional adapted outdoor dining areas
- Minimum 2m distance between tables at restaurants
- Buffet Alternatives Assisted buffet service

Pool & Beach Hygiene Protocols

- Minimum 2m between sun beds
- Additional adapted Chill-out/ Relaxation areas
- Intensified control in Chlorination Levels and disinfection protocols for pools

Guest & Room Hygiene Protocols

- Self-protecting gear Masks Available for guests
- Temperature control measures for guests
- Clean and sanitized room
- Intensification of disinfection / Cleaning protocols
- Individual amenities
- Individual wrapped Towels
- Clean Towels
- Room disinfection

Activities Hygiene Protocols

- Staff equipped with Self-protecting gear
- Controlled access at Spa and Wellness Limited Entry
- Enhanced Hygiene Protocols ensured at Spa and Wellness
- Adapted Spa / Wellness Treatments
- Adapted Spa and Wellness Relax Areas
- Controlled access at gym Limited Entry
- Enhanced Hygiene Protocols ensured in the gym
- Hand Sanitizer Available in the gym
- Disinfection of sports machines in the gym

Object Information

- Object Information

Property

- Construction Year: 1995
- Last Renovation: 2015

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- Total Units/Rooms:	508	- Garden	
- Voltage:	220 V		
Reception			
- Reception	24h Service	- Languages Spoken	English, German, Russian, Turkish
Policies			
- Check-In Time:	14:00	- Check-Out Time:	12:00
- Payment Type:	Euro/Master Card, Visa Card	- Pets Allowed:	No
- Smoking Allowed:	In Signed Areas		

Themes

- Themes

Hotel Type

- Beach Hotel	- Family Hotel
- Resort Hotel	

Wellness & Health

- Wellness & Health

Health

- Sauna	free of charge	- Massage	extra fee
- Whirlpool	extra fee	- SPA	extra fee

Beauty & Relaxation

- Relaxation Room	- Special Offers for Hotel Guests
- Steam Bath	- Hamam-Turkish Bath

Incidents & Errata

Incidents

Restrictions- Spa	Consequence: limited capacity
Restrictions - Fitness Center	Consequence: limited capacity
Restrictions - Mini Club	Consequence: some facilities/activities cannot be offered Comment: Baby Room is closed until a further notice.

Points of interest (Belek)

Main Locations

Additional Airport: Gazipasa Airport (Distance 146.00Km, 138.00min)
Main Airport: Antalya Airport (Distance 33.00Km, 35.00min)

Accommodation Stock Sheet

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Image Route:

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