HOTEL LAGO
SUMMER CONSEPT 2023

MAIN INFORMATION			
Hotel's name	**Hotel LAGO**		
Category	Hotel 5*		
Territory size	90.000 m²	**Type of accommodation**	Ultra All Inclusive
Location	Antalya, Manavgat city, Sorgun district, Titreyengol	**Season**	**22.05.2023 – 07.11.2023**
Phone Nmber	(0242) 756 99 00	**Number of rooms**	-
Web site	www.lagohotel.com	**Bed capacity**	-
E-mail	sales@lagohotel.com	**Air conditioner**	Heating and cooling / 24 Hour Air Conditioner VRF
E-mail		**Number of floors**	5-storey main building
Call centre		**Number of lifts**	6 elevators (in the main building)
Transport	In front of the hotel within walking distance of the municipal bus and private taxi	**Pets**	Not allowed
Languages	Turkish, English, German, Russian	**Internet/ Wireless connection**	Free in public areas and rooms
		Credit cards accepted	Master, Visa

DISTANCES	
Antalya Airport	61 km
Antalya city center	70 km
Titreyen Göl lake	250 m
Manavgat	4 km
Side	6,1 km
Side Antique Center	6,2 km
Location and length of the beach	Private beach of 350 m along the sea line and 1 pier
Beach	own pebble-sand beach

LAGO Welcome Package
Sparkling wine, lemonade and soft drinks, towels
Turkish lokum sweets and chocolate platter
VIP check-in concept
for guests arriving by their own transport on the day of departure, replenishment of drinking water is provided
Valet service

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SWIMMING POOLS & BEACH

- 350 meters own pebble-sand beach
- 1 pier (family pier, adult pier)
- Working hours of the indoor pool from 08:00 to 20:00 (heated during the period October-November, depending on weather conditions)
- Swimming pools on the territory from 07:00 to 20:00
- Water park (9 adult slides) – working hours: from 10:00 to 16:00
- Children's water park (5 children's slides) – working hours: from 10:00 to 16:00
- Heated swimming pools in Swim up rooms (October-November depending on weather conditions)

Pools	Open area	Indoor	Fresh water	Heated	Depth (cm)	Area (m^2)
Main swimming pool	◊		◊		1,40	2000
Relax swimming pool	◊		◊	◊ (October and November months)	1,40	900
Infinity swimming pool	◊		◊		1,40	980
Pavel Gölet lake	◊		◊		1,40	800
Adults indoor swimming pool		◊	◊	◊	1,40	70
Adult kid's swimming pool		◊	◊	◊	0,40	45
Aqua swimming pool	◊		◊		1,40	270
Mega Aqua park	◊		◊		1,40	500
Kid's water games pool	◊		◊		0,40	135

- One relaxation (shallow) pool area connected to the main pool has a width of 480 m2 and a depth of 30 cm, and there are areas where you can sunbathe in the water with sun loungers 340 m2 wide and 30 cm deep (shallow) connected to Infinity swimming pool.

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ACCOMMODATION

Services offered in all rooms:

- Room key system - chipped wristband
- Daily mini bar replenishment (2 x 0.33 l bottles of water, 2 cans of Coca Cola, 1 can of Fanta, 1 can of Sprite, 2 fruit juices, 2 cans of beer, 2 cans of soda, 1 serving of chocolate, 1 serving of crackers), tea and coffee set-up. The rooms of the category Swim up have a capsule coffee machine.
- Bath cosmetics (shampoo, shower gel, hair conditioner, body lotion, soap, dental kit, bath sponge, shower cap, face wipes, ear buds and makeup remover cotton pads).
- Pursuant to Law No. 4207 On the Use of Tobacco and Tobacco Products, smoking, hookah and electronic cigarettes are *strictly* prohibited from smoking indoors.
- For disabled guests, there are 6 special rooms, the width of the main door is 112 cm.
- Extra rollaway beds are used in rooms without a pullout sofa.
- Children aged 7+ can be accommodated in Swim Up rooms with written parental consent

Room type	Location	Measurements	Functions	Max accommodation
Superior Land View Room	Main Building	27-33 m²	1 bedroom (1 double bed, 1 single bed, 1 sofa bed), VRF air conditioning, LVT floor, mini bar, digital safe, LCD satellite TV, music channel (broadcast from TV), telephone, balcony, bathroom with shower, toilet , bathrobes, slippers, towels, hair dryer, tea and coffee making facilities	2+1 accom. 2+2 accom. 3+1 accom.
Superior Sea View Room	Main Building	27-33 m²	1 bedroom (1 double bed, 1 single bed, 1 sofa bed), VRF air conditioning, LVT floor, mini bar, digital safe, LCD satellite TV, music channel (broadcast from TV), telephone, balcony, bathroom with shower, toilet , bathrobes, slippers, towels, hair dryer, tea and coffee making facilities	2+1 accom. 2+2 accom. 3+1 accom.
LOFT Land View Room	Main Building	22-24 m²	1 bedroom (1 double bed, 1 single bed), attic - staircase access, VRF air conditioning, LVT floor, mini bar, digital safe, LCD/satellite TV, music channel (broadcast from TV), telephone, bathroom with shower, toilet , bathrobes, slippers, towels, hairdryer, balcony, tea and coffee making facilities	1+1 accom. 2+1 accom. Max. accommodation 3 persons
LOFT Sea View Room	Main Building	22-24 m²	1 bedroom (1 double bed, 1 single bed), attic - staircase access, VRF air conditioning, LVT floor, mini bar, digital safe, LCD / satellite TV, music channel (broadcast from TV), telephone, balcony, bathroom with shower , toilet, bathrobes, slippers, towels, hair dryer, tea and coffee making facilities	1+1 accom. 2+1 accom. Max. accommodation 3 persons
Standard SWIM UP Land View Room	Main Building	40-43 m²	1 bedroom (1 double bed, 1 single bed, 1 sofa), VRF air conditioning, LVT floor, mini bar, digital safe, LCD satellite TV, music channel (broadcast from TV), telephone, bathroom with shower, toilet, bathrobes, slippers, towels, hair dryer, balcony, tea and coffee set, special treat with sweets, heated pool (October-November period)	1+1 accom 2+1 accom 2+2 accom 3+1 accom
Standard SWIM UP Sea View	Main Building	40-43 m²	1 bedroom (1 double bed, 1 single bed, 1 sofa), VRF air conditioning, LVT floor, mini bar, digital safe, LCD satellite TV, music channel (broadcast from TV), telephone, bathroom with shower, toilet, bathrobes, slippers, towels, hair dryer, balcony, tea and coffee set, special treat with sweets, heated pool (October-November period)	1+1 accom. 2+1 accom. 2+2 accom. 3+1 accom.
Family SWIM UP Land View	Main Building	48-54 m²	2 bedrooms (1 double bed, 2 single beds, corner sofa), VRF air conditioning, LVT floor, mini bar, digital safe, LCD satellite TV, music channel (broadcast from TV), telephone, bathroom with shower, toilet, bathrobes, slippers, towels, hair dryer, balcony, tea and coffee set, special treat with sweets, heated pool (October-November period)	2+1 accom. 2+3 accom. 3+1 accom. 4+1 accom.
Family SWIM UP Sea View	Main Building	48-54 m²	2 bedrooms (1 double bed, 2 single beds, corner sofa), VRF air conditioning, LVT floor, mini bar, digital safe, LCD satellite TV, music channel (broadcast from TV), telephone, bathroom with shower, toilet, bathrobes, slippers, towels, hair dryer, balcony, tea and coffee set, special treat with sweets, heated pool (October-November period)	2+1 accom. 2+3 accom. 3+1 accom. 4+1 accom.
Duplex Family Land View Room	Main Building	50-57 m²	2 bedrooms (2 double beds, 2 single beds, sofa bed), VRF air conditioning, LVT floor, mini bar, digital safe, 2 LCD satellite TV, music channel (broadcast from TV), telephone, bathroom with shower, toilet, bathrobes, towels, hairdryer, balcony, slippers, tea and coffee set	3+1 accom. 2+3 accom. 3+1 accom. 4+1 accom. 5+1 accom.

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Duplex Family Sea View Room	Main Building	50-57 m²	2 bedrooms (2 double beds, 2 single beds, sofa bed), VRF air conditioning, LVT floor, mini bar, digital safe, 2 LCD satellite TV, music channel (broadcast from TV), telephone, bathroom with shower, toilet, bathrobes , towels, hairdryer, balcony, slippers, tea and coffee set	3+1 accom. 2+3 accom. 3+1 accom. 4+1 accom. 5+1 accom.
Family Land View Room	Main Building	38-42 m²	2 bedrooms (1 double bed, 2 single beds), VRF air conditioning, LVT floor, mini bar, digital safe, 2 LCD satellite TV, music channel (broadcast from TV), telephone, bathroom with shower, toilet, bathrobes, towels, hair dryer, balcony, slippers, tea and coffee making facilities	3+1 accom. 2+3 accom. 3+1 accom. 4+1 accom.
Family Sea View Room	Main Building	38-42 m²	2 bedrooms (1 double bed, 2 single beds), VRF air conditioning, LVT floor, mini bar, digital safe, 2 LCD satellite TV, music channel (broadcast from TV), telephone, bathroom with shower, toilet, bathrobes, towels, hair dryer, balcony, slippers, tea and coffee making facilities	3+1 accom. 2+3 accom. 3+1 accom. 4+1 accom.

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FOOD & DRINKS

- 1 MAGNA main restaurant, 1 children's restaurant, 6 A'la Carte restaurants (plate service), 1 Bistro restaurant (open 24 hours), 2 snack restaurants (plate service)
- Daily themed dinners at the main restaurant MAGNA
- 7 bars, 1 patisserie
- Breakfast, lunch and dinner are served buffet style in the main restaurant MAGNA. For breakfast in the open buffet, a continental and English breakfast corner is available.
- The children's restaurant has a children's buffet, a cooking corner, and a "cooking show" corner
- In the main restaurant, a healthy diet corner - gluten-free, detox, vegetarian etc.
- Fresh seasonal fruits are served in the vegetable section of the main restaurant MAGNA
- Children's chairs are provided in the main restaurant MAGNA
- All drinks are served at the table
- Imported and local drinks (alcoholic and non-alcoholic), international cocktails, a range of hot and cold drinks are served with unique presentations.
- Round the clock food
- All imported and local drinks are **chargeable** if a **bottle** is requested (except beer)

Breakfast	MAGNA Main restaurant	07.00 – 10.30
Lunch		12.30 – 14.00
Dinner		18.30 – 21.00
Kid's restaurant MAGNA	MAGNA Kid's restaurant	18.30 – 20.00
SNACK SPOT	Beach area	11.30 – 16.30
TINY BITES	Beach area	11.00 – 18.30
Patisserie ABELLA	Lobby	13.00 – 22.00
PIYANO Lobby Bar	Lobby	10.00 – 00.00
Cafe de LAGO	Lobby	10.00 – 22.00
JOIE Bar	Pool's Area	10.00 – 00.00
MIGNON Bar	Pool's Area	10.00 – 19.00
VAGO Bar	Pool's Area	around the clock
BONHEUR Bar	Lake Area	10:00 – 19:00
BISTRO	Main Building	around the clock
Ice-cream (in cones and packaged) *	TINY BITES	12.00 – 18.30
Room service	Paid	around the clock
BONHEUR Club	Free	22.30-01.00

***** Ice cream in cones (tops) will be served at Magna Restaurant for lunch and dinner.

A'LA CARTE RESTAURANT

Restaurant Name	Cuisine	Located	Working hours	Paid
ANATOLIA A'la carte	Turkish	Beach Area	18.30 – 21.00	✓
GUSTO A'la carte	Italian	Main Restaurant	18.30 – 21.00	✓
DESPİNA A'la carte	FIsh	Beach Area	18.30 – 21.00	✓
WASABİ A'la carte	Teppanyaki	Main Restaurant	18.30 – 21.00	✓
FUEGO A'la carte	Asian	Main Restaurant	18.30 – 21.00	✓
DESPİNA A'la carte	Greek / International	Beach Area	18.30 – 21.00	✓

- A'la carte restaurant reservation provides 1 day in advance (for the next day) daily from 09:00 to 16:00.
- For children aged 0 to 11.99 years in A'la carte restaurants the service is free of charge. (Except teppanyaki)
- Domestic and imported drinks are served free of charge in the A'la carte restaurants, wine from the cellar is chargeable and all imported and local drinks are **chargeable** if a **bottle** is requested (except beer)
- A'la carte restaurants provide kids chairs and a children's menu.

NOTE; A'la carte restaurants and similar establishments may be closed for certain periods due to insufficient number of customers, inappropriate weather conditions or similar operational reasons.

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BARS			
BAR	***Working Hours***	***Free***	
Piyano Lobby BAR	10:00– 00:00	✓	Imported and local drinks (alcoholic and non-alcoholic), international cocktails, a variety of delicious hot and cold drinks are served to the table by our trained staff with their unique presentations.
Cafe De Lago	10:00 – 22:00	✓	Hot drinks (coffee and natural tea) are served with their own unique presentation.
Joie BAR	10:00 – 00:00	✓	Imported and local drinks (alcoholic and non-alcoholic), international cocktails, a variety of delicious hot and cold drinks are served to the table by the staff with their unique presentations.
Mignon BAR	10:00 – 19:00	✓	Cold and hot drinks and cocktails are served.
Bonheur BAR	10:00 – 19:00	✓	International cocktails, many delicious hot and cold drinks are served with unique presentations.
Vago BAR	24 hours	✓	Imported and local drinks (alcoholic and non-alcoholic), international cocktails, many delicious hot and cold drinks served with unique presentations
Cafe de House	10:00 – 00:00	✓	Cold and hot drinks and cocktails are served.
Patisserie Abella	13:00 – 22:00	✓	Selected pies and desserts from world classics.

NOTE:

- *Domestic/foreign elite alcoholic drinks **not included** in the concept will be served **for a fee**.*
- *Cessation of import of certain brands of drinks during the season and/or non-provision by the supplier company may lead to change of brands of drinks.*

LAGO KIDS CLUB
• Working hours from 10:00 to 00:00 • Mini club age groups: 4-7 years old, 7-11 years old and 11-13 years old; teenage groups for children from 13 to 17 years old • Age group from 0-3 years can join the mini club under the supervision of their family members • Infrastructure of the mini club and activities: playground, children's park, mini cinema, performance center, mini workshops, activity programs that will ensure mental and physical development. • Kids Club hours are subject to change.

SMILEY INFANTS			
	Services offered	**Free**	**Paid**
Reception	Stroller		✓
Main restaurant	Children's restaurant and buffet, high chair, microwave, blender, ready-made fruit yoghurts, natural milk and cocoa, fruit juice, ready-made canned baby food (125 gr), chicken and meat soup (broth), boiled vegetables (for parents' soup)	✓	
Kids club	Sleeping room and TV	✓	
Room and kids club	Private babysitter (for children over 2 years old)		✓

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Honeymoon concept
• Fruit platter, wine, dessert platter, assorted nuts • Breakfast in the room (on the next morning after the day of arrival, once) • Bathrobe, slippers, filling cosmetic products, room decoration from housekeeping • 25% one-time discount in spa wellness • One photo as a gift from the hotel photographer • The concept will apply to couples married 6 months before the date of entry. At check-in, you must present a marriage certificate.

Wedding anniversary concept
• Mini cake (in the room, free of charge) • Special order of dishes in the A'la carte restaurant is possible (for a fee) • 25% one-time discount on spa access • For wedding anniversary special bookings, reservations must be made with Guest Relations.

Birthday Celebrations Concept
• Mini cake (in the room, free of charge) • Special order of dishes in the A'la carte restaurant is possible (for a fee) • 25% one-time discount on spa access • For birthday special bookings, reservations must be made with Guest Relations.

OTHER SERVICES	
Free services	**Paid services**
• Outdoor parking (max. 110 cars) • Towels, umbrellas, sun loungers and mattresses by the pool and on the beach • Steam room, Turkish bath and sauna • WiFi • Safe • Baggy service • Library	• Laundry / dry cleaning services • Shops (photo shop, mini market, leather shop, jewelry shop, clothing boutique, hookah, hairdresser, etc.) • Doctor (on request) • Nurse (round the clock) • Phone • Sense SPA & Wellness services • Room service • CIP Lounge & Fast Track at the airport

ENTERTAINMENT AND ACTIVITIES	
Free services	**Paid services**
• Professional group classes (Tabata, Hit Cardio, Zumba, Yoga, Pilates, step aerobics, etc.) • Bonheur Club, open area, 22:00 - 01:00) • Darts, water polo, water volleyball, beach volleyball • 1 beach volleyball court • Table tennis (ball, racket) • Tennis 2 artificial turf tennis courts • Afternoon and evening activities (concept parties and concerts) • Performances with live music • Professional stage shows • Fitness center	• Water sports • Tennis court lighting • Conference hall • Personal training

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- Check-in to LAGO HOTEL rooms starts from 14.00.
- Check-out time from the rooms **no later** than 12:00.
- Pets are not allowed.
- The use of open spaces in the Hotel is subject to weather and seasonal conditions.
- The restaurant serves an open buffet. Guests with allergies are kindly asked to report this to the Guest Relations Department upon check-in.
- All responsibility for our child guests staying in Swim Up Rooms rests solely with their parents.
- When booking a Swim Up room for a period of 7 nights (8 days) or more, our guests will be provided with one free entry to the A'la carte restaurant with Turkish cuisine.
- There are 6 rooms for the disabled in the main building. Wheelchairs are available for disabled guests. (On request at the reception, with a deposit)
- Pursuant to Tobacco and Tobacco Products Law No. 4207, smoking, hookah and electronic cigarettes are **strictly** prohibited indoors.
- The Honeymoon Concept is valid for couples who get married up to 6 months prior to the date of arrival, upon presentation of a marriage certificate upon check-in.
- With the exception of family rooms or some private rooms, 2+2 or 3+1 stays in other rooms may experience overcrowding and the extra beds provided may not be as comfortable and convenient as a fixed bed.
- Ultra All Inclusive accommodation provided at the hotel starts with dinner, includes dinner according to the number of nights of stay and ends with **breakfast only** on the day of departure.
- If the room being placed is a special room type such as a family room, suite room (etc.), no refunds will be given if any of the guests leave the hotel early.

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