SÜRAL HOTELS

SÜRAL RESORT

"WELCOME TO THE ELEGANT AND HOSPITABLE WORLD OF SURAL RESORT HOTEL "SUMMER 2024

PLEASE PRESENT YOUR BRACELETS TO OUR EMPLOYEES IN CASE OF DEMAND OTHERWISE YOU MAY HAVE SOME RESTRICTIONS WHILE SERVING DURING YOUR ENTIRE STAY. YOUR TEMPERATURE WILL BE MEASURED UPON CHECKIN BY OUR HOTEL MANAGEMENT DUE TO COVID 19 CONDITIONS.

FOOD SERVICES	PLACE	TIME
BREAKFAST	MIMOZA RESTAURANT (Open Buffet)	07:00 - 10:00
LATE BREAKFAST		10:00 - 10:30
LUNCH		12:30 - 14:00
DINNER		19:00 - 21:00
NIGHT SOUP SERVICE		23:00 - 00:00
GOZLEME SERVIS	PALM BAR & AQUA BAR	12:00:16:00
CAKES & COOKIES	CITRUS BAR	16:00 - 17:00
ICE CREAM SERVICE	CITRUS BAR & AQUA BAR	14:00 - 16:00
A LA CARTE RESTAURANTS	**PLACE**	**TIME**
TURKISH A LA CARTE	PALM BAR	19:00 - 21:00
FISH A LA CARTE	MOSAIC RESTAURANT	19:00 - 21:00

NOTE: Please contact Guest Relations Desk for your a la carte reservations. We reserve them one day in advance for you from 10:00-12:00 the menus can be changed accordingly.

	CONTENT	TIME
LOBBY BAR	LOCAL ALCOHOLIC & NON-ALCOHOLIC DRINKS(free)	10:00 - 00:30
CITRUS BAR		10:00 - 00:30
AQUA BAR		10:00 - 22:30
THREE LOUNGE BAR		10:00 - 22:30
PALM BEACH BAR		10:00 - 18:00
PIXIE BAR	EXTRA	16:00-01:00

NOTE: Our guests under the age of 18 are not served alcohol due to our laws. According to the weather conditions, Covid 19 restrictions and occupancy of the hotel ,there may be some changes in the locations and the times and the contents of our services at the hotel.

MİNİBAR: The minibar is refreshed once a day and the water is free in your room.

Our clothing rule: Morning and noon time swimmingsuits and swimming dresses are not accepted to enter in the main restaurant. In the evenings, long pants and closed shoes should be demanded for the gentlemen.

Cats in the Main Restaurant: According to the hygienic rules, feeding the cats in our main restaurant is not allowed.

Open buffet: Due to the hygienic rules, no food or drink is definitely taken out of our restaurant. In case of illness and special circumstances please contact the Guest Relations desk. Due to Pandemic conditions, our kitchen staff will serve your meals in the main restaurant.

ENTERTAINMENT: our adults entertainment programs start at 10:00 am until 12:30 am then 14:30-17:00 and the Show in the evening starts at 21:45 and the disco starts at 23:00.(aftershow).Mini disco starts at 20:45.

WATERSPORTS DEPARTMENT: You can benefit from our watersports department on the beach against payment.This section is managed by a private company except hotel.

GUEST RELATION DESK: please contact the guest relations desk in the lobby for special requests for additional activities and everything you need during your stay, for reservations to pavilions on the beach, to celebrate special occasions and flower orders for your special organizations.You can order your special food orders for your child or for yourself such as diet food,non gluten food, vegeterian food etc...from our desk.You may also take information about Covid 19 restrictions, tests and the other necessary information.

Safety Deposit Box: There is a safety deposit box in the rooms and you can rent it from the reception for 1 Euro or 1 dollar per day. We don't accept any responsibility from the loss of your valuable items.

WATER SLIDES: They are available from 10:00 to 12:00 and 14:00 to 17:00 during the day.

TOWEL CARD: You can take the beach towels at towel desk in SPA CENTER. When you lose the towels or towel card, each for them 20 € charge in to your room account .

HEALTH CARE: Please, contact the doctor's office from 09: 00-18:45 for health care. You will be given this service on extra basis.

LAUNDRY: For laundry service, put your belongings in the laundry bag on your bed in your room and fill in the list and leave them in the bag.It is extra for the guests.Please give them latest 14:00 to the housekeeping service staff.for returning these items to you in the same day.

COMMUNICATION SERVICES: Our wireless service is free and available in lobby and reception areas.
Fax, room phone calls and photocopying services are extra services offered by the reception . You may reach the Reception through number **187,188,9** and Guest Relations Desk number **305**

- **To make sunbed reservation is strickly prohibited at our hotel.**
- **Smoking in the rooms and indoor areas are prohibited by the laws numbers TCK 4207 and 5727.**
- **On the day of the departure you are obliged to leave the room at 12:00 o'clock. (C/Out). You can contact reception desk for late check out information.**

WE WISH YOU A PLEASANT STAY WITH US
SÜRAL RESORT HOTEL MANAGEMENT